

Information Technology Officer

Tenure: Full Time / Permanent

Location: Echuca

The IT Officer will maintain a strong focus on customer support using council's helpdesk software and provide operational support and assist with ICT asset management. As well as assisting the ICT team with development and enhancement projects, you will participate in technical and both on-premise and cloud-based software and infrastructure projects.

To be successful for this role you will require:

- Qualification in Information Technology
- Demonstrated experience in a broad range of relevant ICT technical support areas in a medium sized organisation
- Sound knowledge and significant experience in desktop hardware and software
- Experience in the installation and configuration of Windows operating systems and related hardware
- High-level customer service skills and experience relevant to an ICT Helpdesk environment
- Foundation knowledge of Networking, Security, and Communications for both on-premise and Cloud based technologies

This is a Band 5 role in accordance with the Shire of Campaspe Enterprise Agreement 2016. For more information, please contact Damien McInnes, IT Coordinator on (03) 5481 2234.

A copy of the position description can be obtained by visiting council's website at www.campaspe.vic.gov.au

Applications close: Midnight, 17 March 2019

To apply: Please email your cover letter, key selection criteria responses, resume and copy of qualifications/licences to employment@campaspe.vic.gov.au or send to:

Confidential – Human Resources Department
Campaspe Shire Council
PO Box 35
Echuca VIC 3564