

From Council:

# Campaspe West Recovery Update

## October - November 2023

For all enquiries and requests, contact Council on 1300 666 535.

### Flood Inquiry Public Hearings

Public hearings on the Inquiry into the 2022 Flood Event in Victoria were held in Rochester and Echuca in August. Campaspe Shire Council's Mayor Cr Rob Amos, Chief Executive officer Pauline Gordon and Director Emergency Management Shannon Maynard presented at the Echuca hearing, highlighting a raft of issues that hampered the various authorities' efforts to effectively tackle the disaster. Among these issues included:



- a lack of role clarity and accountability, particularly in relation to the Victorian Government's decision to establish a temporary levee in Echuca
- lack of data sharing by the Victorian Government
- government red tape and blockages hampering councils' efforts to access funding needed to repair the extensive list of damaged infrastructure.

The Mayor also made a presentation as Chair of the Murray River Group of Councils, which is comprised of Campaspe, Gannawarra, Loddon, Mildura, Moira and Swan Hill councils.

"The October 2022 flood was the most traumatic and devastating event of its kind in living memory in Campaspe Shire," Cr Amos said. "It is now incumbent upon all levels of government to do everything in their power to take heed of the lessons learned and work together in finding solutions and taking action to better prepare for, and mitigate against, the severity of any future flood events."

To read the full Campaspe Shire Council and Murray River Group of Councils submissions to the inquiry, visit [www.campaspe.vic.gov.au/recovery](http://www.campaspe.vic.gov.au/recovery).

Transcripts and responses to questions on notice at the public hearings will be published at <https://new.parliament.vic.gov.au/get-involved/inquiries/floodinginquiry/> once processed by the Parliamentary Committee.

### Advocacy Update

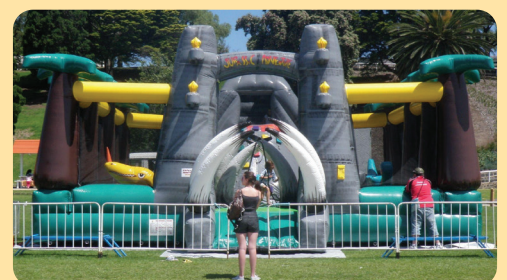
Council welcomed the Victorian and Australian Governments' recent announcement of \$9.4 million for a Council Priority Betterment Program to improve the resilience of public assets damaged by the Victorian floods in October 2022. Council, along with many others in the local government sector, has advocated for change to the current restrictive Commonwealth-State Disaster Recovery Funding Arrangements, which only allow councils to repair critical assets, such as roads, bridges and footpaths, to pre-disaster condition. Campaspe Shire Council will now receive up to \$1 million in betterment funding to enable damaged critical infrastructure to be repaired to a more resilient standard.

While critical infrastructure such as roads are essential for the mobility of our residents and day-to-day operations of businesses and industry, the importance of community facilities that foster social connection, and contribute positively to mental health and wellbeing, cannot be understated. With the Victorian Government promising that regional Victoria will still get the \$2 billion package of benefits the cancelled Commonwealth Games would have delivered, including new and upgraded sporting facilities, the Mayor has urged the government to consider redirecting a portion of this funding towards the rebuilding of a new aquatic facility in Rochester to replace the facility demolished by the floods.

### New Recovery Events Calendar

Campaspe Shire's Flood Recovery team has organised a new program of events and information sessions for residents impacted by the October 2022 floods.

From fun and creative school holiday activities to pop-up events in local towns, information sessions and training opportunities, there are opportunities for all ages and interests. See the back page of this newsletter for upcoming events. To view the entire events calendar, and access a range of recovery information and resources, visit [www.campaspe.vic.gov.au/recovery](http://www.campaspe.vic.gov.au/recovery).



## Recovery Hub

More than 1,250 people attended Campaspe Shire's new Flood Recovery Hub at 48 Mackay Street in Rochester in the first 10 weeks of opening. The hub is the primary place for people to access flood recovery information and support. Council's dedicated Flood Recovery team operates from the hub Monday to Friday from 8.30am-5.00pm. The hub is also home to a range of government and professional agencies, including Anglicare, Partners in Wellbeing, Department of Families, Fairness and Housing, Mind Australia, Echuca Regional Health case management and Bendigo Community Health case management. To download a Recovery Hub services guide, visit [www.campaspe.vic.gov.au/recovery](http://www.campaspe.vic.gov.au/recovery) and click on 'Recovery Hub'.

## Road Works

Road repair works have recently been completed at the following locations:

- Fraser Road, Torrumbarry: Murray Valley Highway to North to Murphy Road (pictured)
- Moorabinda Road-Farley Road to Glyn Road
- Sexton Road-Fulham Road to Parks Victoria's Young Bend



Before



After

# Recovery Hub Services Guide



The new Recovery Hub for Campaspe Shire located at 48 Mackay Street in Rochester is open Monday to Friday from 8.30am - 5.00pm.

The hub is the primary place in Campaspe Shire for people impacted by the October 2022 flood event to access the support, information and resources they need to recover.

Drop in and see us, or call 1300 666 535 and press 2 or email [shire@campaspe.vic.gov.au](mailto:shire@campaspe.vic.gov.au).

We look forward to welcoming you to our friendly hub.

Organisation	Description	Availability
1300 666 535	<b>Campaspe Shire Council</b> Dedicated Recovery Officers provide general support, information and resources on site and via mobile outreach in the community through pop-up sessions, events and specialised programs.	Monday to Friday
1800 560 760	<b>Emergency Recovery Victoria</b> Provides help with clean-up services, and accommodation, financial, mental health and other support. ERV's Flood Recovery Hotline is open from 8:30am to 5.00pm, Monday to Friday.	Tuesday and Wednesday
1800 560 760	<b>Windermere Child &amp; Family Services</b> Provides a referrals service, personal case management and access to grants. Also offers free and confidential financial information, advice and advocacy.	Not on site at hub
5482 0900	<b>Anglicare Financial Counselling &amp; Recovery Support Workers</b> Provides help to anyone seeking emergency provisions and/or emotional support. Also offers free and confidential financial information, advice and advocacy.	Monday to Friday
5445 0909	<b>ARC Justice</b> Provides legal help and offers support with interpreting insurance policies, family violence or family law, and tenancy information, support and advice.	Wednesday
1300 375 330	<b>Mind Australia</b> Provides support for people experiencing mental health and wellbeing concerns to find help, hope and purpose in their lives.	Tuesday to Friday
1300 00 EACH	<b>EACH - Financial &amp; Business Counselling</b> Provides help with access rights and obligations, and business advice, assists with grants processes and can act as an advocate on your behalf with insurers, government bodies and other third parties. You don't need to be in financial hardship to access the services.	Monday and Tuesday
1800 560 760	<b>Bendigo Community Health</b> Provides help with health and wellbeing care, no matter who you are, where you live or how much you earn.	Wednesday
1800 560 760	<b>Echuca Regional Health - Flood Recovery Program</b> Services can be accessed through the Victorian Government hotline on 1800 560 760, by referral from other service providers, through local recovery centres, or by self-referral. The ERH Flood Recovery Support office operates Monday to Friday, from 8.30am to 4.30pm.	Not on site at hub
1800 931 678	<b>Australian Financial Complaints Authority</b> Provides consumers and small businesses with free, fair and independent dispute resolution support for financial complaints. ACFA has dedicated support available for those impacted by severe weather and flood events.	Not on site at hub
1800 512 359	<b>The Orange Door - Family Violence Support</b> A free Victorian Government service for adults, children and young people experiencing or who have experienced family violence. Everyone is welcome and you don't need a referral. You can seek help if you are a migrant or a refugee or do not have permanent residency status. The Orange Door operates Monday to Friday from 9am to 5pm. The Loddon service can be contacted on 1800 512 359.	Not on site at hub

## Farmer Health Support

The National Centre for Farmer Health is committed to supporting primary producers whose properties, livestock or crops were damaged or lost in the floods and storms through the delivery of initiatives to boost farmer mental health and wellbeing, including:

- a supportive online community through the #BuildingFarmSpirit social media campaign
- free access to online psychology support delivered by farmer health trained psychologists
- support for community events providing social connection and mental health promotion opportunities for farmers, farming families and farming communities
- distribution of mental health resources and support information.

More information is available at <https://farmerhealth.org.au/buildingfarmspirit>.

### Grants for Business Groups

Chambers of commerce, trader groups, industry associations and other business organisations can apply for Victorian Government flood recovery grants of between \$20,000 and \$50,000 to deliver locally-led projects that help flood-affected small businesses to recover and thrive. The program closes on Tuesday, 31 October or when funds run out.

For more information, please visit <https://business.vic.gov.au/grants-and-programs/>.

### Mental Health Support

For local mental health support Monday to Friday, from 9.00am-5.00pm, please call Echuca Regional Health (ERH) on 5485 5800. You can also contact your local GP or Headspace Echuca for those aged 12-25 years. Other support lines include Beyond Blue on 1300 224 636 or Lifeline on 131 114. For more information, scan the QR code.



## Partners in Wellbeing

Partners in Wellbeing provides free and confidential support for individuals, carers, veterans, sole traders, small business owners, their employees and families. Services include wellbeing support, financial counselling and business advice. Partners in Wellbeing is one of the many service providers operating out of the Recovery Hub, with a focus on supporting small business owners affected by flood. As an example of how they can help, Partners in Wellbeing recently assisted a person experiencing both financial and emotional stress. A financial counsellor advocated on their behalf in relation to an insurance claim which resulted in an increase in their compensation payout. The person is also working with a wellbeing coach learning new coping strategies to help navigate family dynamics in a new living space and improve their quality of sleep.

To be eligible for service, a person must be 16 years and older, and experiencing increased life/business stressors. There are no visa or Medicare requirements and access to interpreters is provided free of charge. Partners in Wellbeing is available from 9am-10pm weekdays and 9am-5pm on weekends. For more information call 1300 375 330 or chat online at [www.partnersinwellbeing.org.au](http://www.partnersinwellbeing.org.au). Or contact the Recovery Hub on 1300 666 535 and press 2, or drop in between 8.30am-5pm, Monday to Friday at 48 Mackay Street, Rochester.

## Partners in Wellbeing

## Waste Services

Twelve months on from the floods, Council's waste services in flood-affected communities have now returned to normal operation. Although flood waste will no longer be received free of charge at Council resource recovery centres, sandbags will continue to be accepted at no cost for quantities of less than three cubic metres. If you have any other flood waste enquiry, please contact the Recovery Hub on 1300 666 535 and press 2, or email [shire@campaspe.vic.gov.au](mailto:shire@campaspe.vic.gov.au).



### Recovery Hotline

For information on clean up services, temporary accommodation, and mental health and wellbeing support call 1800 560 760.



### Council Information

For the latest new news and information on flood recovery, including previous community recovery newsletters, visit [www.campaspe.vic.gov.au/flood](http://www.campaspe.vic.gov.au/flood).

# Recovery Events Program

## An Evening with Shane Jacobson

Don't miss the highly-entertaining and engaging Shane Jacobson for a night of laughter and light-hearted storytelling.

**When:** Wed, 26 October, 7.30pm

**Where:** Echuca Paramount Cinemas, 392 High Street, Echuca

**Cost:** FREE, including light supper

**Tickets:** Contact Bobbi Aitken, Executive Assistant Communities on 5481 2206 or email [b.aitken@campaspe.vic.gov.au](mailto:b.aitken@campaspe.vic.gov.au) (limit 4 tickets per person)

Shane Jacobson is one of Australia's most loved, award-winning actors, presenters and entertainers, with a career spanning more than 40 years. The successful film 'Kenny' (2006) brought Shane worldwide recognition as well as an AFI Award for best lead actor. As a TV host, presenter and actor, Shane's appearances have been numerous and varied. His stage career, just as successful. Shane is also an author, with his best-selling biography, 'The Long Road to Overnight Success' and, most recently, his exploration of his life as a motoring tragic in his second book, 'Rev Head'. Amongst this incredible body of work, Shane has always found time for people and causes close to his heart. He is or has been, the patron or ambassador for HeartKids Australia, Scouts Victoria, Bridgestone, Docklands Film Studios, Australian Side by Side Racing Championships, HMAS Canberra, Entertainment Assist, The Mirabel Foundation, The Leukemia Foundation, Bowel Cancer QLD, and Parkinson's Victoria.



## Community Outreach Program

Through our mobile unit, Council's Recovery team visits flood-impacted towns across Campaspe Shire. Come along to a pop-up session to ask a question, discuss a concern or get some information. Or join us at a Lunch 'n Link session and speak to attending representatives from our recovery service partners, such as Anglicare, Echuca Regional Health, Partners in Wellbeing, Mind Australia and AgBiz Assist, to name a few.

### Gunbower and Torrumbarry

#### Lunch 'n Link

**When:** Thurs, 19 October from 11.30am-1.30pm

**Where:** Gunbower Apex Park, Gunbower Island Road and Brown Street, Gunbower

**Lunch:** Free lunch catered by the Gunbower Workshop Café

### Nanneella

#### Lunch 'n Link

**When:** Wed, 11 October from 11.30am-1.30pm

**Where:** Nanneella Hall, 480-484 Echuca-Nanneella Road, Nanneella

**Lunch:** Free lunch provided

### Lockington

#### Lunch 'n Link

**When:** Thurs, 12 October from 11.30am-1.30pm

**Where:** Lockington Lions Park, Pannoo Road and Lockington Road, Lockington

**Lunch:** Free lunch provided

### Echuca Village

#### Pop-Up Session

**When:** Wed, 18 October from 10.30am-2.00pm

**Where:** Echuca Village Tennis Court/Hall, Mitchell Road, Echuca Village

#### Lunch 'n Link

**When:** Thur, 16 November from 11.30am-1.30pm

**Where:** Echuca Village Tennis Court/Hall, Mitchell Road, Echuca Village

**Lunch:** Free lunch provided

### Colbinabbin

#### Pop-Up Session

**When:** Fri, 20 October from 10.00am-2.00pm

**Where:** Colbinabbin General Store, 37 Mitchell Street, Colbinabbin

### Rochester

#### Barefoot Bowls

**When:** Fri, 27 October from 6.00pm - 7.30pm

Wed, 15 Nov from 6.00pm - 7.30pm

**Where:** Rochester Bowls Club, Victoria Street, Rochester

**Dinner:** Served at 7.30pm

For bookings call the Recovery Hub on 1300 666 535 and press 2.

The barefoot bowls events are organised in conjunction with the Rochester Bowls Club.

### Dr Michael Carr-Gregg Presentation

One of Australia's leading psychologists on adolescent mental health, Dr Carr-Gregg, will speak on the topic of child and adolescent mental health following a disaster.

**When:** Mon, 16 October

**Times:** 4.00pm - Session for educators (of any age group)  
6.00pm - Session for parents and carers

**Where:** Rochester Campaspe Valley Community Centre, Edward Street, Rochester

**Details:** More details to come



Australian Government



Campaspe Shire Council's Flood Recovery Program is generously funded by the State of Victoria through Emergency Recovery Victoria's Recovery Hubs Program in response to the October 2022 flood event which impacted Victorian communities in the Shire of Campaspe.