

Situation Update

3 November 2022

Council Services

- Library services – Rochester Library remains closed. All other libraries open
- Saleyards – Truck wash reopened
- Campaspe Animal Shelter – Appointment only. Call 5480 3005
- Echuca War Memorial Aquatic Centre – Group fitness classes and regular pool bookings have restarted. Learn to Swim lessons will resume from Monday, 7 November
- Campaspe Community Children’s Centre – Reopened
- Rochester and District Child Care Centre – Closed. Temporarily relocated to Country Kidz Tongala
- Maternal and Child Health - Operating via a combination of telephone and centre visits. Please call MCH booking – 1300 644 964
- Community Transport – Please call Community Transport Coordinator to discuss rescheduling – 0408 379 647

To keep up to date, visit

www.campaspe.vic.gov.au/councilservicesflood

Health and Wellbeing

Call Lifeline on **13 11 14** (24 hours, 7 days)

Echuca Regional Health (ERH) telehealth appointments available at <https://erh.org.au>

Other resources:

Nurse on Call - 1300 606 024 or

www.health.vic.gov.au/primary-care/nurse-on-call

Virtual ED – Northern Health www.vved.org.au

Bendigo Health Mental Health Triage - 1300 363 788 or

www.bendigohealth.org.au/mentalhealthTriageServices

Doctors On Demand www.doctorsondemand.com.au

Cub Care – for kids. Paediatric emergency for under 15s

5pm to 11pm www.cubcare.com.au

My Emergency Doctor - 1800 123 633 or

www.myemergencydr.com

Sandbags

For those who have sandbags, we are asking you to keep them on your property for the time being. We are seeking advice through the Incident Control Centre the process and timing for sandbag removal. We will let you know as soon as we are advised.

Flood Recovery Hotline

1800 560 760 (7.30am – 7.30pm, every day)

- Find out about a range of clean up services
- Find financial, mental health and other support
- Find somewhere to stay

Road Signage

Please do not drive through water over the road or remove ‘road closed’ signs. Every road in the shire that’s been flood affected must be first inspected before signs are removed and the road is declared safe. Please do not remove signage because the road appears to be clear of water or hazards. The minute you drive over a road that’s had water over it – sinkholes and bubbles can form and sections of eroded road can break off.

Stay up to date with a list and VicTraffic map of road closures at www.campaspe.vic.gov.au/road-closures

Waste

- Food waste can now be placed in green bins, along with garden waste. The service has resumed as normal.
- Kerbside collections are continuing across the shire on roads that are not flood affected
- Apart from Rochester, all transfer stations are currently open
 - Rochester Transfer Station open 9am – 5pm for household flood waste ONLY. Exclusions apply, visit www.campaspe.vic.gov.au/wasteflood
 - Commercial operators can use the Rochester Emergency Transfer Station at 22 Malloy Street
- Removal teams have been brought in by the State Government and Emergency Recovery Victoria to assist in removing flood affected property waste. You can register via the online form on Council’s website
- Asbestos needs to be disposed of correctly. More information: www.asbestos.vic.gov.au/about-asbestos/removing-or-disposing
- If your bin has been missed or your bin is missing due to flood waters, this can be reported by visiting www.campaspe.vic.gov.au/wasteflood or phone 1300 666 535.



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Water Update from Coliban Water



Echuca

- The Water Treatment Plant (supplying drinking water) is operational. There is no impact to your water services
- Flood gates remain in place
- Where safe access allows, clean up will continue at the site of a number of sewer spills
- Our crews will be working this week at sinkholes in Anstruther Street and Darling Street. These sites are fenced-off. We are aware of odours in the area
- The temporary pump currently setup in Pakenham Street is being removed
- Our crews continue to investigate issues in Moama Street
- More information at www.coliban.com.au/echuca-update

Rochester

- We will be removing the flood gates in the next 24 hours
- The Water Treatment Plant (supplying drinking water) is operational. There is no impact to your water services
- Toilets and showers are available at the Presbyterian Church Hall, the Recreation Reserve, Pascoe Street and Apex Park
- Your sewer network is partially operational. The service may be unreliable and customers should expect outages
- Repairs to sewer pump stations impacted by floodwater are underway
- More information at www.coliban.com.au/rochester-update

Gunbower

- We are carting water to supply Gunbower with safe drinking water
- Sandbags are in place at the Gunbower Water Treatment Plant (supplying your drinking water)
- Sewerage services are operating as normal

Relief Centre

The centre is available 24/7.

Services available:

- Salvation Army
- Department of Families, Fairness and Housing
- Centrelink
- Echuca Regional Health

Address: Echuca South Basketball Stadium, 244 High Street.

Financial Assistance

There is Federal and State government financial assistance that may be available to you. Services at the Relief Centres should also be utilised, such as Centrelink and the Department of Families, Fairness and Housing.

To find out more, go to www.campaspe.vic.gov.au/relief

How Can I Help?

- To volunteer, register here – www.disasterreliefaus.org/vic-flood-recovery. Disaster Relief Australia is an organisation that partners with Emergency Management Victoria
- To donate – www.bendigobank.com.au/floodappeal or www.givit.org.au/donate-funds
- You can also speak to your local neighbourhood house, which may be taking volunteer registrations

When Returning to Your Home

Electricity: Only turn on power at the mains if water has not entered your property. Have wiring and appliances tested and tagged before use. For more information contact your service provider.

Gas: If your home has been impacted by floodwater, do not attempt to turn the gas supply back on. For more information contact your service provider.