



# ***Tactical Approach to Toilets (Draft)***



**June 2014**



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# INTRODUCTION

The Shire of Campaspe Council has embarked upon a Financial Sustainability Review which included as one of its priority areas a review of Public Toilets services.

Provision of public toilets in Campaspe improves our local amenity, supporting active participation in recreational, social and commercial activity within the municipality for residents and visitors alike. The challenge for Council is to provide a financially sustainable network of well-located public toilets that provide all users with a convenient, safe and positive experience.

In addition to the public toilets managed by Council, there are many additional toilets available through eateries, shopping complexes and retail stores. These are privately owned toilets that are publicly available. They supplement the provision of public toilets in the municipality although they are often only available to patrons of the establishment and may not be well advertised.

This review responds to the challenge by recommending a series of guidelines for the provision and maintenance of public toilets.



# BACKGROUND

## Historical Context

Public toilet provision has evolved from a time when toilets were intentionally designed to be out of public view to now being placed in locations where they can be seen and easily accessed, and are safer and more likely to provide a positive experience for users.

## Intent

This Tactical Approach to Toilets report is intended to guide the provision of accessible public toilet facilities and infrastructure across the Shire of Campaspe.

Toilets located in either public or commercial settings need to be inclusive and safe environments. They need to be facilities that patrons feel confident to use, are easy to maintain, and are resource efficient. To achieve this, toilets need to be well located, well designed and effectively managed.

There is a close relationship between design and management. Design choices should be made that allow for easy cleaning and management, resistance to vandalism, and low maintenance requirements. Design and material choices need to ensure that the life period of the structure can be realised.

Provision of public toilets has changed since many of existing facilities in Campaspe Shire were built. In the past, toilets were intentionally designed to be out of the public view, and were designed for robust functionality, often without sufficient forethought for safety, aesthetic or accessibility concerns. However, toilets have now gained a greater degree of “respectability” and are the focus of much attention from designers, technicians and the general public.

Toilet facilities are now required to fulfil the increasing expectations of the people who use them, and be close to focal activities, clean and functioning properly, and most importantly, configured so that people of all ages and physical abilities can use them without encountering threatening or antisocial behaviour.

To fulfil these expectations, toilet facilities need to be designed in accordance with a range of principles, such as:

- Environmentally sustainable development
- Crime prevention through environmental design (“CPTED”)
- Equity of access and
- Efficiency (cost over time).

The application of these principles has seen the development of toilet configurations that feature self-contained cubicles, some of which can have various stages of automation for cleaning and security. However the configuration of individual public toilet facilities is very dependent on the type of activity and mix and number of people to be served.

The applications of CPTED and equity principles in particular, make significant impacts on how the existing public toilet network should be treated and demonstrate the need for many changes to be made.

The objectives of this approach are to:

- provide quality, accessible and appropriately located Public Toilet amenities to meet community need.
- provide a framework to manage public toilets throughout the Shire.



- promote the siting and design of public toilets without compromising the safe use and enjoyment of public open space within the Shire.

## Scope

The scope of this review includes the following:

- Undertake a review of all current Council managed public toilets in terms of usage levels, facilities, fittings, accessibility, signage, water and energy requirements, safety, vandalism levels, and determine whether any public toilets should be removed and which are to be refurbished, or replaced.
- Incorporate current public toilets into Council's Easimaps GIS program to provide spatial information across Council for these assets.
- Analyse the usage of public areas without current toilet facilities to determine where public toilets may be required.
- Determine the feasibility of water and energy saving devices and develop a prioritised installation program as required.
- Provide recommendations on the retention or development of public toilets.



# STRATEGIC FRAMEWORK

The following section sets out the strategic framework within this review has been carried out.

## Council Plan

The Shire of Campaspe Council Plan highlights the following Strategic Objectives within Community Outcome of Place:

**Strategic Objective #3:** Community infrastructure contributes to our long term social and economic fabric. Strategies:

- Enable effective decisions regarding long term use of and investment in community facilities;
- Maintain, enhance and maximise use of community facilities and outdoor spaces that are prioritised by our communities in the long-term;
- Provide appropriate, accessible and safe facilities.

**Strategic Objective #4:** Towns are attractive, with future requirements and unique features clearly understood by Council.

Strategies:

- Understand the needs of each town and plan for these;
- Identify important public spaces and how communities want their towns presented;
- Provide identity and directional signage for towns.

To achieve these objectives a key initiative proposed within the Council Plan is to establish frameworks that set agreed levels of service for high-profile publicly accessed infrastructure including completion of a strategic review of key public assets, such as the public toilet network.

This document has been developed, not only in response to the delivery of the above initiative, but also to complement existing policy and services developed to achieve the Shire of Campaspe's overall community vision.

## Public Toilet Principles

In the preliminary stages of this review Council was requested to consider some guiding principles which would assist in the development of a consistent approach to the provision of public toilet facilities. The following principles were agreed upon;

### Visitors

"Wayside Stop", toilets with car parking that can cater for motorhomes/caravans/buses etc, are to be provided in a town which encourages travellers to visit by offering tourism activities/experiences. The star rating of the toilet would be dependent on the number and frequency of visitors.

It is proposed that each town located on a Highway to have a compliant Public Toilet that is accessible 24 hours.

Toilet facilities which are open 24 hours a day are to be well signed from town entrance points or major roads.

*The application of these principles would see 24 hour toilet facilities available within the following towns; Rochester, Echuca, Gunbower, Kyabram and Stanhope.*

### Parks



The Council Playground Strategy identifies District Playgrounds as requiring public toilets. As these are utilised by families, 4 ★ toilet facilities may be required (the ★ rating scale can be found in appendix 5).

As it is proposed that District Level playgrounds have car parks, it could be reasonably assumed that people will drive there and therefore have an expectation there are toilets at the location or within the proximity of the play area. The star rating of these facilities could be lower than District Playgrounds as they would receive decreased usage.

*The application of these principles would see 4 ★ toilet facilities located at Apex Park Echuca and John Pilley Reserve, Kyabram.*

## **Commercial Areas**

Within a commercial precinct, the public should be able to access a toilet within a maximum 250 metre walk during business hours. The definition of 'Commercial', is an area that has considerable pedestrian traffic - this may be due to its proximity to a retail or tourist precinct.

Each town with a population in excess of 1,000 people to have a minimum 3 ★ rated Public Toilet that is accessible during business hours (8 am - 5pm).

All public toilets must have appropriate directional and situation signage.

## **Cleaning**

An increased cleaning regime before, during and after major tourism events, should be considered as part of the event permit process. The costs associated with this additional cleaning to be met by the event organizer unless part of a pre-negotiated event support package with Council. This may also include the provision of temporary facilities such as sanitary disposal, if not already provided.

Cleaning regimes to be based upon level of usage and modified for seasonal usage, eg river areas.

## **Best Practice Guidelines**

A literature review of existing practices within Australia and overseas has revealed the following;

### **Toilet requirements**

A public toilet should be provided where it is required and appropriately used.

Many buildings located at activity centres are obliged to have adequate toilet facilities to cater for their patrons in order to comply with the National Construction Code. The Code prescribes the sanitary fixtures to be provided for a full range of building types as follows:

- Department stores and shopping centres
- Restaurants, cafes and bars
- Health care buildings, schools and early childhood centres
- Theatres and cinemas

- Sporting venues
- Places of worship
- Public halls, function rooms (and transport terminals).

As a consequence, modern activity centres that have associated buildings should *already have* adequate toilet facilities to cater for their patrons, and *separate* public toilets (as such), should only have to be provided by Council in the following circumstances:

- At activity centres that have no focal buildings; or
- In situations where the prior planning activities of Council did not mandate that the focal buildings (whether owned/managed by Council or by others) include provision of adequate public toilets, and where this is unlikely or unable to be rectified in the future; or
- Where Council desires to provide access to public toilet facilities outside those periods when the toilet facilities within a focal building are available – such as ensuring that one facility is available at all times in each large town. Care must be taken in applying this principle to ensure that sites for loitering are not created, and that duplication of service provision does not occur.

Given the principle whereby focal activity buildings are expected to provide adequate facilities for their patrons:

Public Toilets are defined as *“the separate public sanitary facilities provided at activity centres that have no focal buildings or to cover periods of closure of focal buildings.”*

Examples of sites for public toilets (by this definition) would include:

- CBD shopping areas with street-frontage-shops and no focal building
- Tourist / passive recreation venues with no focal building
- Parks with no focal building.

Whether a toilet will actually be provided (or continued to be provided) in such locations will depend upon the “warrants” (or minimum usage level criteria) for public toilets being satisfied, and consideration of proximity to other facilities.

Note that activity centres associated with major events like street parades / parties and markets have not as a general rule been included here, because it is proposed to treat them as major events that will normally be required to provide temporary public toilet facilities to cater for the numbers of patrons involved.

### **Fully automated toilets**

Many Councils have progressively replaced ageing toilets with modern facilities and have installed fully automated unisex toilet facilities as replacement of conventional toilets and as new facilities in commercial areas, parks and reserves. The following observations have been made by other Victorian Councils;

The fully automated toilets were believed to have more benefits than conventional toilets in that they:

- provide for people with limited mobility such as people using wheelchairs;
- are easy to clean and maintain;
- are much less likely to be associated with antisocial behaviour;
- have a small footprint;
- can be relocated or have units added if usage patterns change;

and

- record times and frequency of occupations to assist with planning for number and location of public toilets and for assessing effectiveness of the cleaning regime.

*“It is not unreasonable to conclude that as users become more familiar with fully automated toilets the number of complaints declines and satisfaction increases. The 2009 Public Opinion Survey undertaken by Glen Eira City Council is consistent with this trend in that:*

a. Overall, satisfaction with fully automated toilets was noticeably higher than traditional toilet facilities in that users

- generally felt safer and more secure; and
- overall cleanliness in the facilities was better.

b. Over 60 per cent preferring to use a fully automated toilet over a traditional toilet and around 80 per cent of fully automated toilet users were aware of the self-cleaning/wash system in the fully automated toilet.

c. Amongst traditional toilet users, less than half felt safer in a traditional toilet and the overall cleanliness of the facilities were rated poorly compared to fully automated toilets.

d. Single fully automated unisex toilet facilities are well suited to sites with occasional usage and/or intermittent high peak usage such as parks and reserves.”<sup>1</sup>.

“Comparison of maintenance and cleaning costs inclusive of programmed maintenance, cleaning, reactive maintenance and graffiti removal costs for the 2008/09 financial year demonstrated that the fully automated toilet facility cost less than the traditional toilet facility to maintain. Even though on a per cubicle basis the results differ, as a measure of the ability to provide a service and maintain a toilet facility, the fully automated toilet is the most cost effective means of providing public toilets in sites with occasional usage and/or intermittent high peak usage such as parks and reserves”.<sup>2</sup>.



1. It is recommended that automated unisex toilets to be investigated as an option for installation in locations of occasional usage and/or intermittent high peak usage such as Parks and Reserves.

### Warrants for Public Toilets

The National Construction Code suggests a level of attendance threshold of 100 patrons or spectators should be reached before provision of public sanitary facilities is needed at a building used as a sporting venue, theatre, cinema, museum, art gallery or the like. The threshold is reduced to 20 patrons for buildings used as a restaurant, café, bar, public hall, function room or the like if the building accommodates more than 20 persons.

1. & 2. City of Glen Eira Public Toilet Strategy 2010

2. A minimum threshold of 100 patrons or spectators normally attending an activity centre is needed as the general warrant for the provision of public toilets with a reduced threshold of 20 patrons or spectators should apply at venues such as places where BBQ facilities are the main focal point. It is recommended that Council adopt this threshold.

In the past, there had been a tendency for Council to construct barbecues (or other facilities that result in the need for a public toilet, such as playgrounds) without an overarching strategy. A number of sites exist where such facilities / activities lack an adjacent public toilet. However, as stated earlier, the mere existence of a focal activity will not automatically mean that a public toilet must follow – the warrants for thresholds of use and proximity considerations also need assessing in each situation. For example, barbecues that do not (upon surveying at expected usage times) *regularly* have in excess of 20 patrons will not qualify for a public toilet under this paper's principles. There are also some toilets (with or without barbecues) that have been superseded by the development of other toilets, such that the pre-existing ones have very minimal usage, and their continued existence and cost to the community is difficult to justify.

Public toilets can be expensive to construct and are resource intensive to clean and maintain. Toilets that are rarely used may be causing an unnecessary cost to upkeep, particularly those that are frequent targets for graffiti and vandalism.

Due to the maintenance and operating costs involved (water, energy, materials), it is important to determine if a toilet block should be closed and demolished, refurbished or replaced.

It should be noted that some toilets may currently attract poor usage levels because of their condition, rather than their location.

In some cases, the provision of toilets is a development condition or is mandated under state legislation.

### **Distance between facilities**

There appears to be no published standards for the maximum or desirable distance between public toilet facilities, however, Melbourne and La Trobe City Councils have adopted a Public Toilet Plan setting a maximum distance between facilities of 500m and 1,000m respectively.

3. As mentioned previously, the Campaspe Shire Council has informally agreed to a similar principle, so that Public Toilets that meet the usage warrants should not be more than around 500 metres apart within a commercial precinct. It is recommended that Council formalise this principle.

This will in effect generally mean a maximum walking distance of 250m to reach a toilet where there is more than one in a town centre/CBD or focal activity centre. In towns or locations with fewer toilet facilities (or only one), or where the activity centres that meet warrants for provision are greater than 500m apart, walking distances may be greater than 250m or even 500m, and this is deemed acceptable. Also, where there are a number of toilets within the maximum distance of a focal activity centre, this tends to indicate an oversupply of facilities exists.

### **Guidelines for decommissioning toilets**

In deciding whether to decommission and close a toilet facility in Campaspe consideration should address standards of public toilet availability, accessibility and usage such that provided there is no conflict with the park master planning process that:

- in areas of lower pedestrian activity a public toilet could be decommissioned and not replaced if there is another public toilet within 500 metres of the toilet to be decommissioned, which can be easily accessed; and

- the usage of the existing toilet to be decommissioned is very low, or if low, the usage is not linked to a particular activity (eg. playground) or events causing high peaks at low frequency.
- the opportunity should be taken to rationalize toilets at the time of construction of any new facilities. Council should not leave an area over-serviced when a new facility is built by leaving former facilities in the area until they reach the end of their lives.

## Consultation

4. It is recommended that key stakeholders are consulted to determine the requirements for toilet facilities and what issues should be considered when refurbishing them.



# KEY PERFORMANCE STANDARDS

The following section sets out the key performance standards against which it is recommended that toilets should be provided.

## Safety, Accessibility and Demand

This approach has been framed in accordance with recommended key performance standards of **safety, accessibility, demand, location and demand**.

### Analysis of Existing Conditions

The approach provides an analysis of the existing public toilets across the Shire.

Guided by the recommended key performance standards a series of key opportunities are suggested to upgrade and improve existing facilities.

### Future Destination Demand Analysis

An analysis of the future demand for public toilets by district is also presented. This is based on the amount of key destinations and visitor attractions found within each large town.

### Future Opportunities

Using the analysis of existing conditions and the future destination demand, a number of key locations and opportunities are nominated within each neighbourhood. These sites nominated represent both 'gaps' in the location of existing public toilet infrastructure and opportunities to address the likely future demand as predicted.

### Key Recommendations

To conclude, the document provides a number of key recommendations for each town / neighbourhood. These recommendations include the opportunities for existing public toilet improvements as well as opportunities for new public toilet infrastructure.

The performance standards can be grouped into three main themes: safety, accessibility, demand, location and proximity. Each performance standard includes key criteria to be considered.

## Safety

The provision of all public toilets must be safe and inviting for use by all people in the community.

- Public toilets must be well presented and ensure that users feel that the facility is safe, clean and well managed.
- Public toilets should be located in the most visible position possible to maximise passive surveillance of the facility.
- Public toilets should cater for all expected users, including the aged, disabled and young families.

These points would form the basis for a Performance Standard for safety of toilets.



## Accessibility

The provision of public toilets must be accessible to all in the community.

- Public toilets should comply with the accessibility requirements as outlined within the Disability Discrimination Act 1992.
- Public toilets should be accessible and open at all times during daylight hours.
- Where public toilets are located within privately owned buildings, the use of the building must be compatible and accessible to the public during hours of operation.
- Public toilets should only provide for 24 hour access if they are within a major activity / entertainment / visitor precinct.

### Master Locksmiths Access Key

The Master Locksmiths Access Key (MLAK) is an innovative system that enables people with disabilities to gain 24/7 access to a network of public facilities.

The MLAK system has been fitted to elevators at railway stations, accessible toilets in Council municipalities and National Parks and in adaptive playground equipment across Australia (largely in NSW).

People with a disability are able to purchase an MLAK master key which will open all toilets, playgrounds and other facilities which are fitted with this specially designed lock.

MLAK keys are only available for purchase by eligible persons from Business Members of the Master Locksmiths Association.

Eligibility is restricted to people who have a disability or have written authority from:

- a doctor
- a disability organisation
- community health centre
- the owner or management of a building with an accessible toilet on site

### **5. It is recommended that Council investigate the suitability of locating facilities fitted with the MLAK system within high usage areas within the shire.**

## Demand

The provision of public toilets must be located in areas of high demand within the community.

- Public toilets should be located in public and private areas where high pedestrian traffic volumes exist including activity centres, major tourist destinations and parks.
- Public toilets should be located where there are significant public 'activity generators' such as district playgrounds etc.

These performance standards have been used to inform the document and likely demand for the provision of accessible public toilets across the Shire.

## Toilet Location

Toilet location is a critical factor in toilet management. Design or management techniques may be ineffective, if toilet location is inappropriate.

The toilet should be located in the most active position possible to ensure that the facility and users are most visible to the public. It has been the experience of many toilet providers that misuse is usually greater in locations that are away from active areas. Conversely, the public feels most confident at locations that are visible, and where there is constant activity.

To satisfy this requirement, toilets could be located in the following areas:

- Where high traffic and pedestrian volume exists (as per 'demand' above).
- Opposite a building or facility that provides opportunity for casual surveillance, and usually has activity around it.
- Highly visible from all or most directions / open sightlines.

These points would form the basis for a Performance Standard for siting of toilets.

## Proximity

Features and facilities in the proximity of the intended toilet location should support access, visibility and safety. In this context, proximity refers to the conditions and features around the building.

These conditions and features include lighting, signage, vegetation and access. In some cases, consideration of proximity matters will influence the exact location of the toilet. Additional works, such path construction and earthworks may be required. These aspects will need to be reconsidered before and after construction.

As mentioned previously, there are no minimum standards for the distribution of public toilets. However, one design code (Liveable Neighbourhood Communities Design Code, Western Australian Government) recommends that neighbourhoods should be planned around a maximum 400-500m distance (5-10 mins walk) to any neighbourhood town centre or transport hub. Similarly the American Restroom Association guidelines for public toilet provision recommend a 500 metre distance at locations with pedestrian activity exceeding 2,000 people per day.



## Management of existing facilities

Existing public toilet facilities owned and managed by Council are maintained as part of Council's asset maintenance commitments.

A capital improvement schedule is now in place for existing public toilet infrastructure. This schedule was developed following a building condition audit, undertaken by Council.

The building condition audit makes a number of key recommendations to ensure existing facilities are updated and improved to comply with appropriate building standards. The audit recommended a review and upgrade of all existing facilities to ensure compliance with occupational health and safety requirements, disability access, signage improvements and other design considerations.

The capital improvement schedule which was adopted by Council includes the key recommendations of the building condition audit. These recommendations are largely consistent with the key performance standards relating to safety and accessibility identified within this approach.

1. This paper recommends the continued implementation and proposed improvements as outlined within Council's 20 year capital improvement schedule for the upgrade of all existing Council owned and managed public toilet infrastructure following an assessment to ensure new and replacement toilets are assessed in accordance with the principles and performance standards contained in this report.

## Hours of Operation

CPTED principles determine that toilets should only be available to users *whilst activities that provide safety and surveillance are occurring*.

Accordingly the hours of operation for public toilets should coincide with appropriate levels of activity and at other times the facilities should generally be closed.

Given one of the strategies within the Council Plan is to *"Provide appropriate, accessible and safe facilities"*, it is appropriate facilities are closed when levels of activity are low. Council currently has a contractor engaged to lock toilets at Kyabram Hall, Kyabram Transit centre and the Echuca Visitor Information Centre.

2. It is recommended that electronically controlled locks (Autolocks) should be considered for any new toilets and be investigated for retrofitting to existing toilets.



# REVIEW

This section of the report provides a snapshot of the current public toilets within the shire and the condition and future role of each.

## EXISTING CONDITIONS

### Supply and location

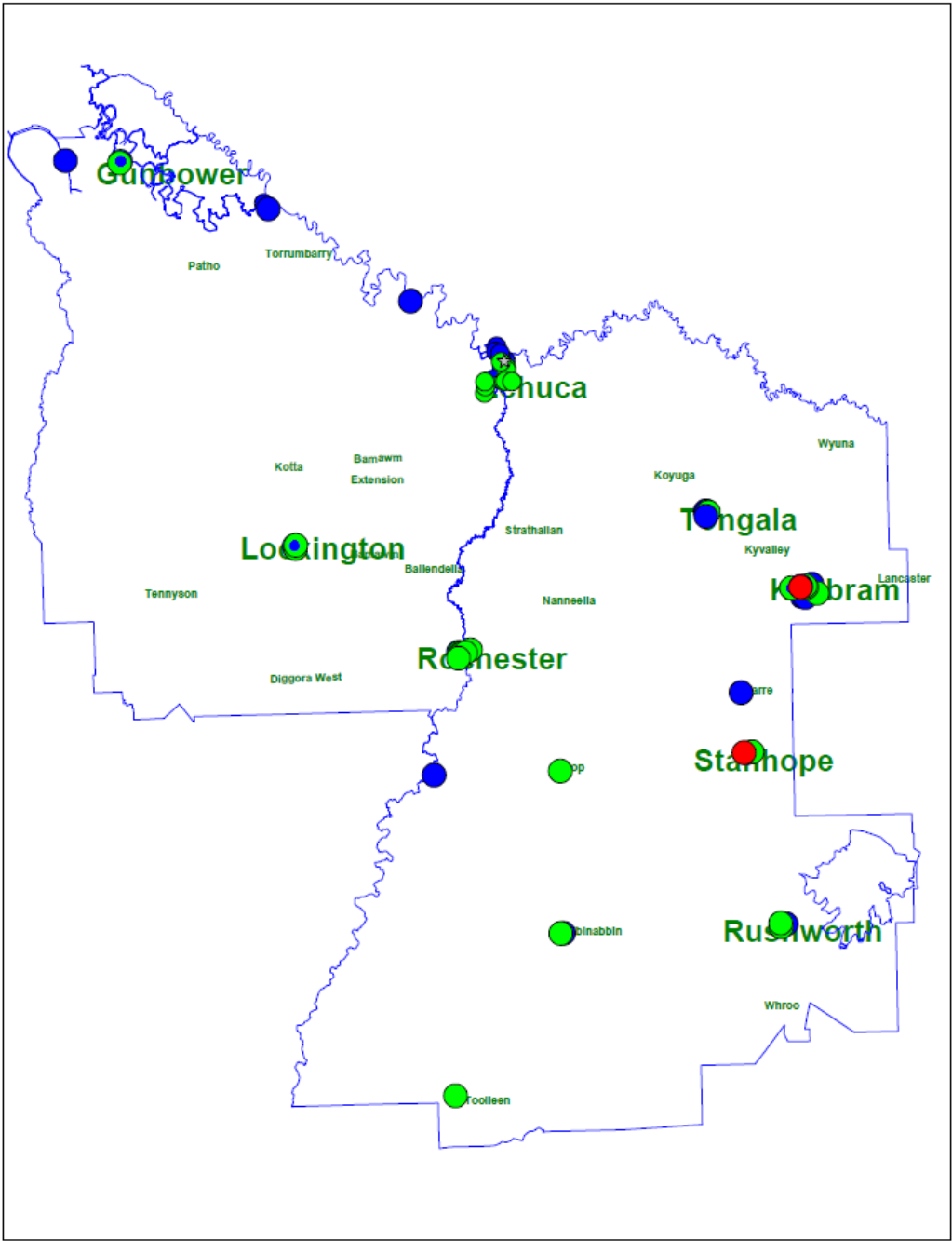
There are currently 32 Council managed public toilets across the shire, an estimated 46 at community facilities and an estimated 50 plus privately managed public toilets which exist within service stations, shopping complexes and restaurants.

In total there are estimated in excess of 120 public toilets throughout the Shire of Campaspe. The majority of which exist within parks, reserves and sporting clubs or are privately managed.

**Table 1.0 Estimated Supply of Public Toilets within Shire of Campaspe 2013.**

Location	Council Managed	Community Facilities	Privately Managed
Echuca	10	8	20+
Kyabram	6	8	9
Rochester	3	6	11
Rushworth	3	5	2
Tongala	3	6	1
Girgarre	1	1	-
Lockington	1	4	3
Stanhope	1	4	1
Cobinabbin	1	1	1
Gunbower	1	2	2
Kow Swamp	1	-	1
Aysons Reserve	1	-	-

Map 1.0 Existing Public Toilets – Shire Distribution







		Condition Rating $\Omega$	
AAA -	Echuca - High St Carpark	[2]	*
	Kyabram Transit Centre	[4]	* +
AA -	Echuca - Port of Echuca	[4]	*
	Echuca Visitor Information Centre	[4]	*
	Gunbower	[3]	*
A -	Rushworth Railway Reserve	[3]	*
	Rushworth Lions Park	[3]	* +
	Rochester Rotary Park	[3]	*
	Rochester Lions Park	[3]	*
	Lockington	[3]	* +
	Tongala - Sound Shell	[4]	*
	Echuca - High Street Apex Park	[3]	*
	Echuca - Alton Reserve	[3]	*
Basic -	Aysons Reserve	[3]	
	Girgarre - Hall	[2]	* +
	Echuca - Campaspe Esp Lions Park	[3]	*
	Echuca - Heygarth Street Toy Library	[6]	* #
	Echuca – Victoria Park Gates	[7]	
	Echuca - Victoria Park Boat Ramp	[5]	
	Echuca - Old Kiosk Riverboat Dock	[5]	
	Stanhope - Hall	[5]	
	Rushworth - Public (Rear of Hub)	[6]	
	Colbinabbin - Hall	[4]	* #
	Kyabram - Bradley St Carpark (Town Hall)	[7]	* #
	Kyabram - John Pilley Reserve (Fauna Park)	[3]	* #
	Kyabram - Edis Park	[4]	*
	Kyabram – Rec Reserve	[7]	
	Kow Swamp	[3]	
	Tongala - Hall Laneway	[4]	

*(A condition rating of [1] is high and rating of [9] being low)*

**Minor Works required ;**

$\Omega$  Based on 2011 condition assessment. New assessment proposed in 2013/14

\* Change over of hand basin taps to push down type

+ Change over of full flush pans and cisterns to half flush

# New basins required

- It is recommended that an audit be undertaken every two years to assess the performance and suitability of existing public toilet infrastructure across the Shire. The audit would be based on the key performance criteria nominated within this paper as well as using data which identifies existing fittings condition, facility use and demand.

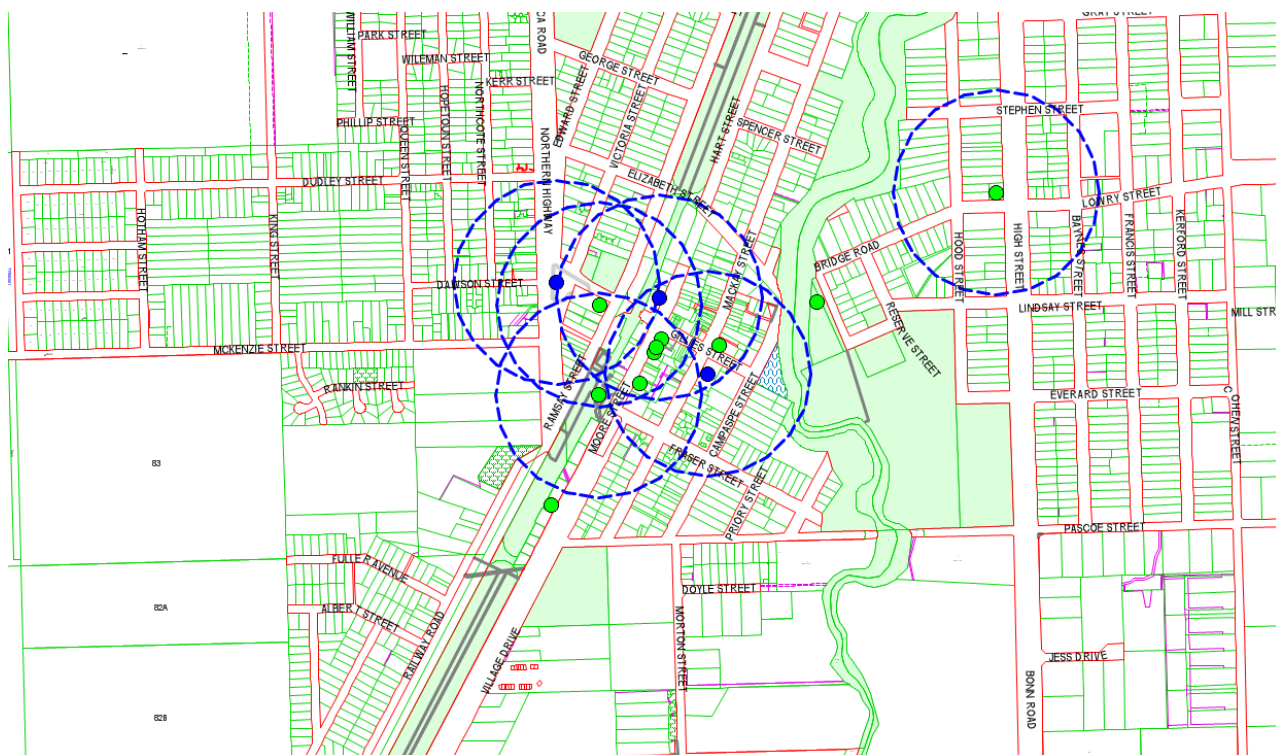
This review is recommended to influence and frame future decision making regarding the priority and upgrade / improvement / rationalisation of all existing facilities.

# Town Analysis

## Rochester

The town is served by the main shopping centre in Gillies, Moore and Mackay Streets. Other notable features and visitor attractors include the Oppy Centre located within the Shire of Campaspe Service Centre, the River Reserve and the Heritage Centre in High Street.

Map 1.0 Existing Public Toilets – Rochester



● Council Managed Toilets


● Private Toilets

There are currently three Council managed public toilets, six associated with community facilities and a further eleven privately managed public toilets within the town. Based upon Guiding Principles and performance standards Rochester requires one public toilet to service the CBD during business hours and a "Wayside Stop" available 24 hours a day. Rochester is presently over serviced by one toilet,

Council managed public toilets

- Rochester Service Centre & Community Hub 
- Lions Park 
- Rotary Park 

#### Privately managed public toilets (open during business hours)

- Caltex Service Station 
- United Service Station 
- BP Service Station 
- Rochester Train Station 
- Rochester Hotel 
- Shamrock Hotel 
- Criterion Hotel 
- Wine Bar 
- Kit's Café 
- Rochester Pizza 
- Rochester Caravan Park 

#### Toilets located at community facilities (open during facility use)

- Rochester Recreation Reserve 
- Rochester Heritage Centre 
- Rochester Racecourse Recreation Reserve 
- CVC Centre (Rochester Secondary College) 
- Rochester Swimming Pool 
- Rochester Bowls Club 

Audit and Assessment based on recommended Performance Standards.

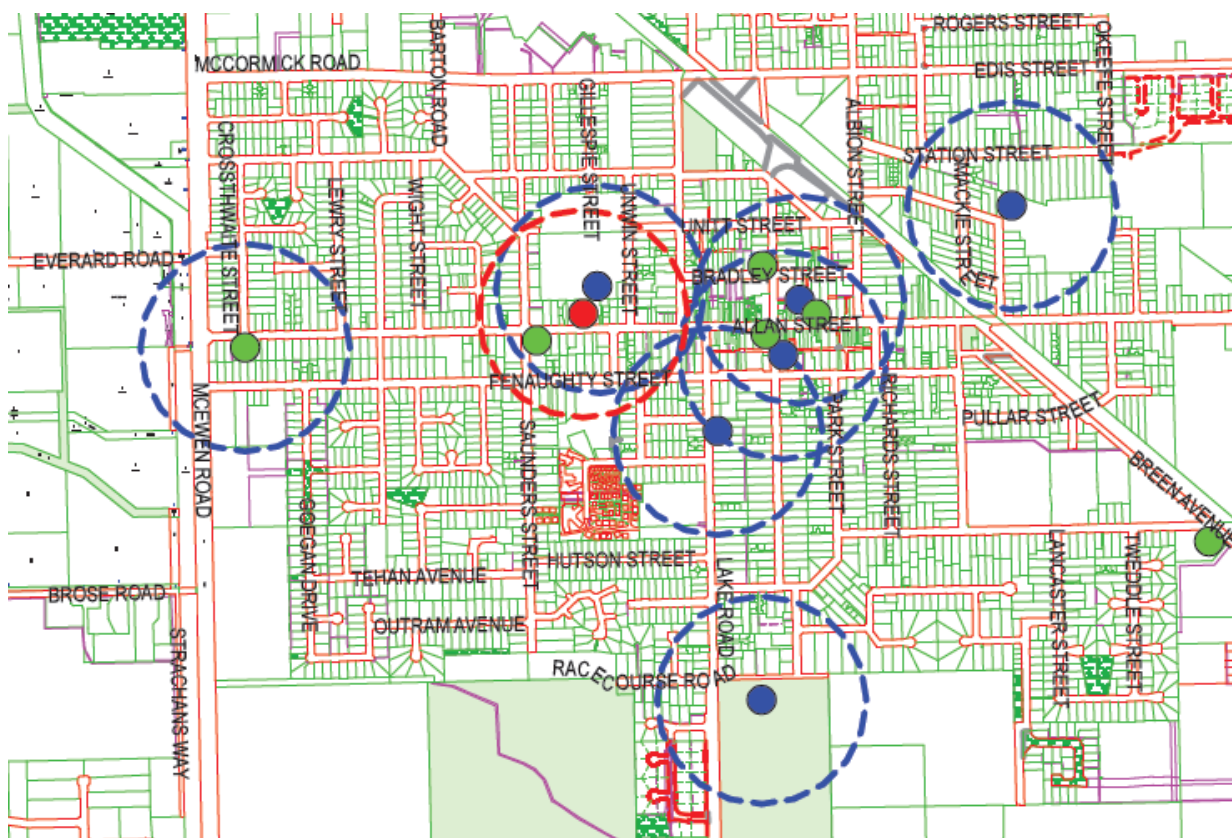
#### Location Opportunities

- Lions Park - No action immediate action required. This facility to be promoted as 'Wayside Stop', with continued cleaning and maintenance schedule. Provide appropriate signage including 24 hr availability. Reconsider at end of life and replace with appropriate facility
- Rotary Park – Reduce hours of opening to match usage of park. Decommission at end of life and review demand for a replacement facility with appropriate location to be determined.
- Service Stations - Negotiate with management to improve signage
- Rochester train station - Negotiate with management to improve signage

## Kyabram

The town is served by the main shopping centre in Allan and surrounding Streets. Other notable features and visitor attractors include the Kyabram Fauna Park in Lake Road (adjoining John Pilley Reserve is a district park) and the Transit Centre on the corner of Union and Fenaughty Streets.

Map 2.0 Existing Public Toilets – Kyabram



- Council Managed Toilets
- Private Toilets
- Potential Toilet

There are currently six Council managed public toilets, eight associated with community facilities and a further seven privately managed public toilets within the town. Based upon Guiding Principles and performance standards Kyabram requires one public toilet to service the District Park, one to service the CBD during business hours and a "Wayside Stop" available 24 hours a day. Kyabram is presently over serviced by one toilet which will be addressed with the removal of the Bradley street Carpark facility.

### Council managed public toilets

- Kyabram Service Centre & Library  
- John Pilley Reserve (Fauna Park)   
- Edis Park  
- Bradley Street Carpark (rear of Town Hall)  
- Kyabram Recreation Reserve (south east corner)  
- Kyabram Raceway Reserve  

#### Privately managed public toilets

- BP Service Station  
- Kyabram Transit Centre    
- Kyabram Fauna Park     Open with facility 9.30 am – 5.30 pm
- Kyabram Club   
- Kyabram Bocce Club    
- Kyabram Hotel   
- Hurley's Hotel   

#### Toilets located at community facilities (open during facility use)

- Kyabram Recreation Reserve (central)  
- Kyabram Youth Centre (Kyabram Recreation Reserve)   
- Wilf Cox Complex (Kyabram Recreation Reserve)    
- Northern Oval Recreation Reserve  
- Kyabram Sports & Entertainment Centre    
- Kyabram Swimming Pool   
- Kyabram Bowls Club  
- Kyabram Tennis Club  

#### Location Opportunities

- Kyabram Recreation Reserve (south east corner) – give strong consideration to demolish and replace with new facility in Memorial Gardens with access from Allan Street. Also provide direct access to Youth Club facility from oval side for peak usage periods
- Memorial Gardens - This new facility to be developed as a 'Wayside Stop', with appropriate cleaning and maintenance schedule. Provide appropriate signage including 24 hr availability.
- Edis Park – Reduce hours of opening to match usage of park.
- Edis Park - Upgrade to comply with Disability Access.
- John Pilley Reserve - Reduce hours of opening to match usage of park.
- Kyabram Raceway Reserve - Negotiate with reserve Committee of Management for it to assume responsibility of facility.

- Service Stations - Negotiate with management to improve signage.
- Kyabram train station - if services resume, negotiate with operator to increase opening hours and improve signage.
- Kyabram Hall – decommission existing facility and develop new compliant facilities inside the hall to be open during hall usage periods.





## Rushworth

The town is served by the main shopping centre in High Street. Other notable features and visitor attractors include the Lions Park and the nearby Whroo forest.

Map 3.0 Existing Public Toilets – Rushworth



● Council Managed Toilets





● Private Toilets

There are currently three Council managed public toilets, five associated with community facilities and a further two privately managed public toilets within the town. Based upon Guiding Principles and performance standards Rushworth requires one public toilet to service the CBD during business hours and a "Wayside Stop" available 24 hours a day. Rushworth is presently over serviced by one toilet which will be addressed with the decommissioning of the toilet at the rear of the Service Centre facility.

#### Council managed public toilets

- Former Railway Reserve 
- Lions Park 
- Rushworth Service Centre, Library & VIC 

#### Toilets located at community facilities (open during facility use)

- Rushworth Recreation Reserve 
- Rushworth P-12 stadium 
- Rushworth Swimming Pool 
- Rushworth Bowls Club 
- Rushworth Shire Hall 

#### Privately managed public toilets include

- Rushworth Hotel 
- Criterion Hotel 

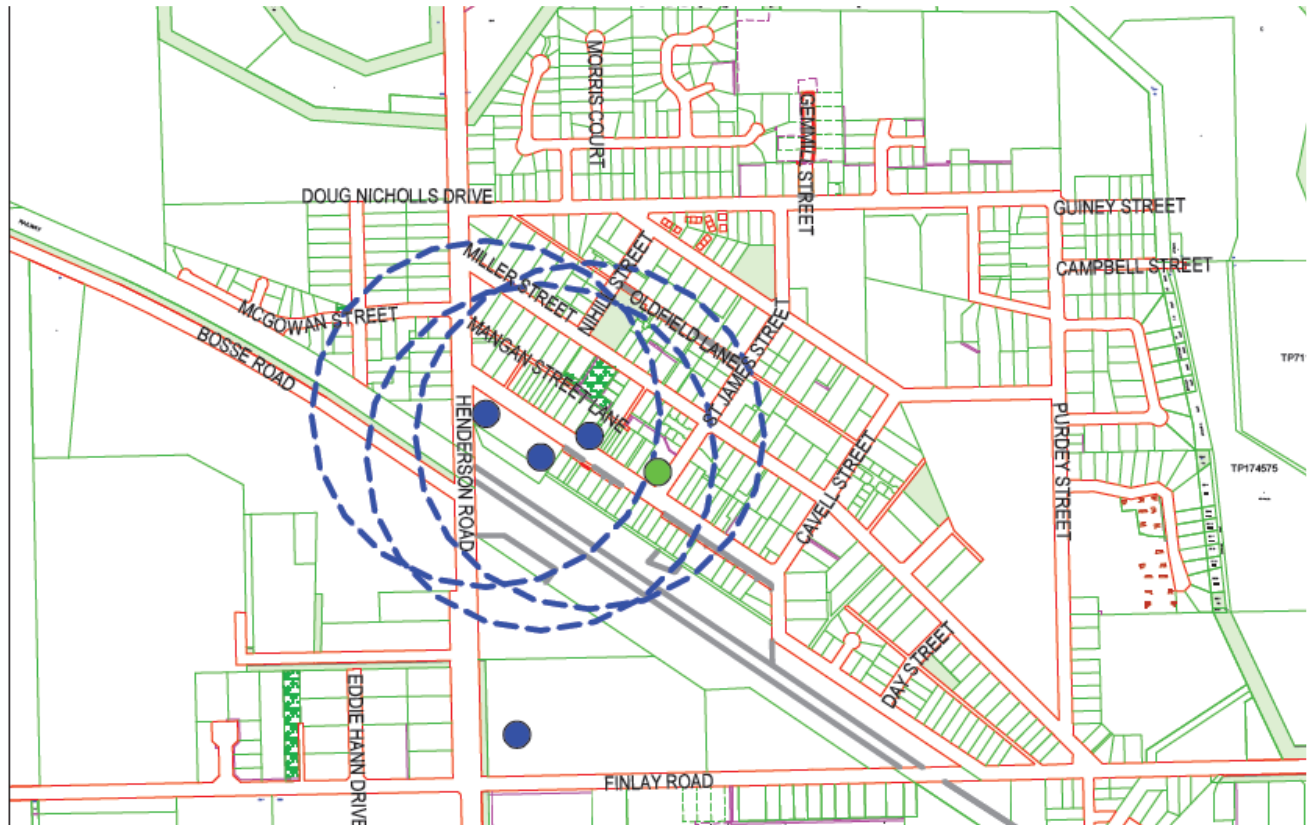
#### Location Opportunities

- Former Railway Reserve - lock facility outside of trading hours, this would reduce cleaning and opportunities for anti-social behaviour.
- Lions Park - develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability. Provide accessible parking space in car park.
- Rushworth Service Centre and Visitor Information Centre - upgrade to comply with Disability Access
- Rushworth Recreation Reserve - advocate for upgrade to comply with Disability Access
- Rushworth P-12 stadium - advocate for upgrade to comply with Disability Access
- Rushworth Swimming Pool – dependent upon Aquatic Facility Review outcomes, upgrade to comply with Disability Access
- Rushworth Bowls Club - advocate with club to upgrade to comply with Disability Access

## Tongala

The town is served by the main shopping centre in Mangan Street. Other notable features and visitor attractors include the Golden Cow, the Avenue of Honour located within the Rail Reserve and the Memorial Park adjacent to the Sound Shell.

**Map 4.0 Existing Public Toilets – Tongala**



● Council Managed Toilets

● Private Toilets

There are currently three Council managed public toilets, six associated with community facilities and a further two privately managed public toilets within the town. Based upon Guiding Principles and performance standards Tongala requires one public toilet to service the CBD during business hours and a "Wayside Stop" available 24 hours a day. Tongala is presently over serviced by one toilet which will be addressed with the removal of the Town Hall Lane facility.

Council managed public toilets;

- Sound Shell  (no Male facility for disabled persons)
- Tongala Service Centre & Library 
- Town Hall Lane 

Toilets located at community facilities (open during facility use)

- Tongala Recreation Reserve 
- Tongala Stadium 
- Tongala Swimming Pool 
- Tongala Bowls Club 
- Tongala Hall 
- Brose Reserve 

Privately managed public toilets include

- Tongala Hotel 
- Golden Cow 

### Location Opportunities

- Sound Shell - upgrade to comply with Disability Access and develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage
- Tongala Hall Laneway – decommission following upgrade of Sound Shell facilities.





## Echuca

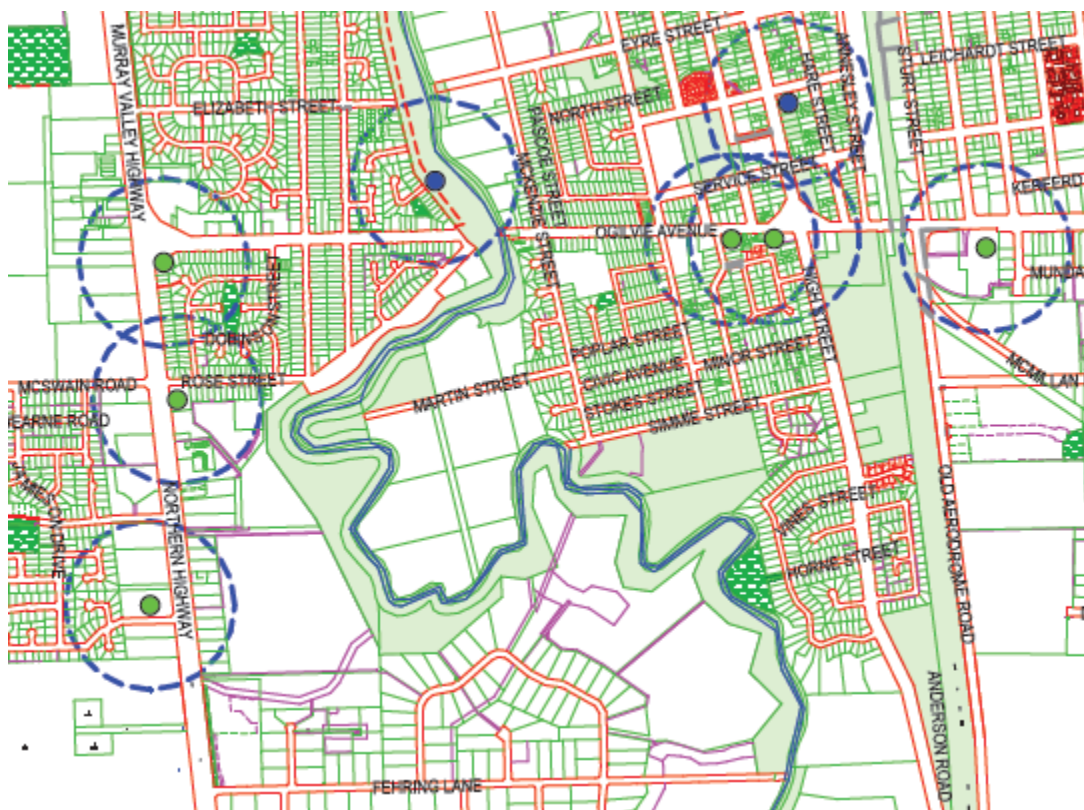
The town is served by the main shopping centre around Hare Street. Other notable features and visitor attractors include the Port Precinct and the Murray River. A range of quality restaurants and accommodation. The transport interchanges (Rail station and VIC bus interchange) and parks and gardens (Apex Park is a district park).

Map 5.1 Existing Public Toilets – Echuca North



- Council Managed Toilets
- Private Toilets

**Map 5.2 Existing Public Toilets – Echuca South**



## Echuca

There are currently ten Council managed public toilets, six associated with community facilities and in excess of twenty privately managed public toilets within the town. Based upon Guiding Principles and performance standards Echuca requires two public toilets to service the District Parks, six to service the CBD and tourism precinct during business hours and a "Wayside Stop" available 24 hours a day. Echuca is presently over serviced by two toilets which may be addressed with the removal of the Toy Library toilet and a review of the Victoria Park Gates facility.

### Council managed public toilets

- Echuca Service Centre
- CBD High Street Car Park
- Lions Park
- Apex Park
- Alton Reserve
- Toy Library
- Visitor Information Centre
- Port of Echuca



- Riverboat Dock 
- Victoria Park Recreation Reserve (gates) 
- Victoria Park Boat Ramp 

#### Privately managed public toilets include

- Caltex Service Station Northern Highway (North) 
- Caltex Service Station Northern Highway (South) 
- Shell Service Station Ogilvie Ave 
- United Service Station Northern Highway 
- McDonalds 
- Echuca Train Station 
- Coles 
- Safeway 
- Big W 
- Bunnings 
- Echuca Caravan Park 
- Echuca Hotel 
- Shamrock Hotel 
- American Hotel 
- Palace Hotel 
- Harvest Hotel 
- Taras Hall Hotel 
- Pastoral Hotel 
- Caledonian Hotel 
- Nicks Tavern 
- Ceres Restaurant 
- Beechworth Bakery 
- Antonios Restaurant 

#### Toilets located at community facilities (open during facility use)

- Echuca South Recreation Reserve 
- Campaspe Regional Livestock Exchange 
- Campaspe Regional Library 
- Victoria Park Recreation Reserve 
- Echuca Sports Centre (Echuca College) 

- EWMAC Swimming Pool 
- Echuca Bowls Club 
- Echuca Aerodrome 
- Nestle Centre 

## Location Opportunities

- Alton Reserve - develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability
- CBD High Street Car Park - lock facility outside of trading hours, this would reduce cleaning and opportunities for anti-social behaviour.
- Lions Park - lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to comply with Disability Access.
- Apex Park - lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
- Toy Library – consider demolition as part of site redevelopment
- Visitor Information Centre – improve signage
- Port of Echuca – following the development new toilets in the Interpretive Centre as part of Port Precinct Plan an interim agreement regarding the Wisteria Tea Rooms / Star Bar toilets should be negotiated with the tenants and ultimately the management of these facilities incorporated into the commercial building lease and ceased to be managed by Council.
- Riverboat Dock - investigate replacement/refurbishment in line with proposed master plan. Upgrade to comply with Disability Access
- Victoria Park Boat Ramp – transfer management responsibility to Parks Victoria with bush land section of park in accordance with VEAC recommendation.

## Girgarre


The town is served by the Post Office in Morgan Crescent. Other notable features and visitor attractors include the Hall and Community Park which hosts the monthly Farmers Market.

There is currently one Council managed public toilet and one based at a community facility.

Council managed public toilets

- Girgarre Hall & Community Park 

Toilets located at community facilities (open during facility use)

- Girgarre Recreation Reserve 

### Location Opportunities

Girgarre Hall & Community Park - Upgrade to fully comply with Disability Access

## Lockington





The town is served by the shopping areas in Lockington Road and Hopetoun Street. Other notable features and visitor attractors include the Hall, Heritage Centre and Community Park which hosts the annual Vintage Tractor Rally.

There is currently one Council managed public toilet, four associated with community facilities and a further three privately managed public toilets within the town. Based upon Guiding Principles and performance standards Lockington is appropriately serviced however the opening hours could be decreased.




Council managed public toilets

- Apex Community Park 

Toilets located at community facilities (open during facility use)

- Lockington Recreation Reserve 
- Lockington Hall 
- Lockington Heritage Centre 
- Lockington Swimming Pool 

Privately managed public toilets include

- Lockington Hotel 
- Salt Cafe 
- Lockington Business Centre 

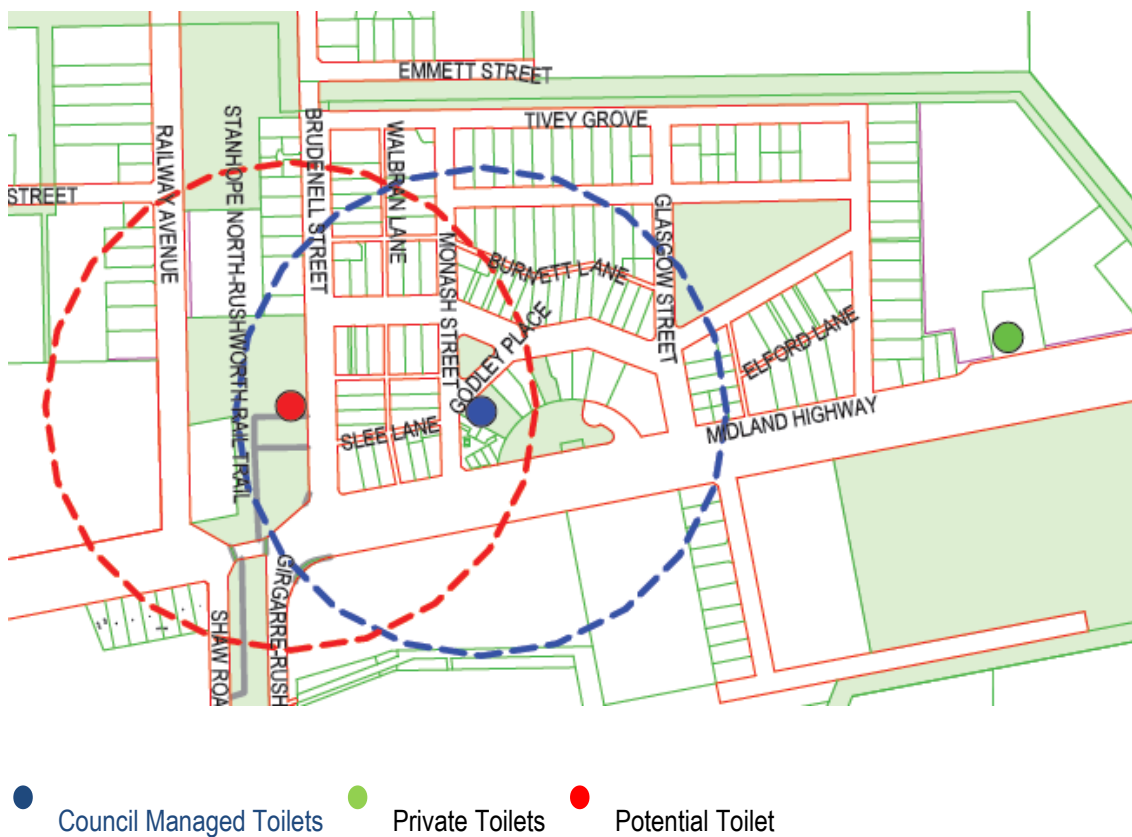
### Location Opportunities

- Heritage Centre - advocate with Committee of Management to upgrade to comply with Disability Access requirements

## Stanhope

The town is served by the Post Office in Godley Place and shopping precinct in Birdwood Ave. Other notable features and visitor attractors include the Hall and McEwan Park which has BBQ facilities.

**Map 5.0 Existing Public Toilets – Stanhope**



There is currently one Council managed public toilet, four associated with community facilities and a further one privately managed public toilet within the town. Based upon Guiding Principles and performance standards Stanhope is appropriately serviced.

Council managed public toilets;

- Stanhope Hall Reserve

Toilets located at community facilities (open during facility use)

- Stanhope Recreation Reserve
- Stanhope Bowls/Tennis
- Stanhope Senior Citizens Centre
- Stanhope Swimming Pool

Privately managed public toilets include

- Stanhope Hotel
- Stanhope Cafe

## Location Opportunities

- Hall Reserve– discontinue use as public toilet and develop new compliant facility as part of community development of park on leased VicTrack land as indicated within community plan. This new facility to be developed as 'Wayside Stop', with appropriate cleaning and maintenance schedule. Provide appropriate signage including 24 hr availability.




## Colbinabbin


The town is served by the Post Office in Mitchell Street. Other notable features and visitor attractors include the Hall and Park which has BBQ facilities.

There is currently one Council managed public toilets, one associated with a community facility and one privately managed public toilet within the town. Based upon Guiding Principles and performance standards Colbinabbin is appropriately serviced however the opening hours could be decreased.

Council managed public toilets;

- Colbinabbin Hall 

Toilets located at community facilities (open during facility use)

- Colbinabbin Recreation Reserve 

Privately managed public toilets include

- Colbinabbin Hotel 

## Location Opportunities

- Hall – facility opened only when hall is being utilised as this would reduce cleaning and opportunities for anti-social behaviour. Consider upgrade to comply with Disability Access requirements.





## Gunbower





The town is served by the Post Office in Main Street. Other notable features and visitor attractors include the Hall, Creek and Park which has BBQ facilities.

There is currently one Council managed public toilets two associated with a community facility and one privately managed public toilet within the town. Based upon Guiding Principles and performance standards Gunbower is appropriately serviced.



Council managed public toilets;

- Gunbower Lions Park   

Toilets located at community facilities (open during facility use)

- Gunbower Recreation Reserve   
- Gunbower Hall 

Privately managed public toilets include

- Gunbower Hotel  

## Location Opportunities

- Nil



# FUTURE DEMAND

## Destination Demand Analysis

Destination demand is calculated by estimating the number of destinations or visitor attractions of each area which are enjoyed by locals and visitors alike.

Across the shire the local population and an estimated 1 Million visitors per annum enjoy the destinations, visitor attractions and services on offer within the Shire.

Numbers of locals and visitors enjoying these destinations vary greatly from district to district depending on the attractions on offer.

In the absence of any quantifiable data which measures the popularity of each destination within the shire, a number of assumptions are made in relation to where people may visit relative to the destinations and attractions available within each district. Factors which contribute to each neighbourhood's "visitor attractiveness" include:

- availability of shops and restaurants
- availability of a variety of accommodation
- proximity to district significant parks and gardens
- major transport interchange (e.g. Kyabram Transit Centre).

Each district has been assessed against the above factors and rated high, medium and low relative to its number of destinations and "visitor attractiveness".

## District Demand

The following illustrates which areas afford the most demand for public toilets based on destination demand analysis. According to this scenario the areas of Echuca, Kyabram and Rochester have the highest destination demand for public toilets.

### Destinations and visitor attractions

#### Echuca

Port Precinct  
Murray River  
Shops and restaurants  
Accommodation  
Transport interchange (Rail station and VIC bus interchange)  
Parks and gardens (Apex Park is a district park)

*Overall demand - High*

### Kyabram

Kyabram Fauna Park  
Shops and restaurants  
Parks and gardens (John Pilley Reserve is a district park)  
Transport interchange (Transit centre)

*Overall demand* - Medium

### Rochester

Campaspe River  
Oppy Museum  
Shops and restaurants  
Transport interchange (Rail station)

*Overall demand* - Low

# RECOMMENDATIONS

## FUTURE PRIORITY LOCATIONS

The following priority locations are based on the above analysis of existing conditions and locations and the future destination demand analysis.

### **Echuca** – (Demand – High)

The location of existing public toilets is largely around the CBD areas of the town. The port area, within the main tourism precinct, is relatively poorly served by quality public toilet infrastructure. There has been a notable absence of any public toilets in the northern area of the Port but this will be partially alleviated by the opening of facilities within the Interpretive Centre. To address current gaps and future demand predictions, the following precincts are recommended as the most appropriate sites for the location of future public toilet infrastructure:

- Rejuvenate existing toilet and kiosk facility in Riverboat Dock with any upgrade to comply with Disability Access
- Redevelop Victoria Park gateway toilets in line with master plan with any upgrade to comply with Disability Access
- Port of Echuca – following the development new toilets in the Interpretive Centre as part of Port Precinct Plan an interim agreement regarding the Wisteria Tea Rooms / Star Bar toilets should be negotiated with the tenants and ultimately the management of these facilities incorporated into the commercial building leases and ceased to be managed by Council.
- Consider demolition Toy Library toilet as part of site redevelopment
- Investigate demolition of Alton Reserve toilets and replacement as Wayside Stop facility into 'Gallery' building. This facility to be available 24 hours per day.
- Encourage Parks Victoria to develop Interpretive Centre in Victoria Park Bushland with appropriate toilet facilities
- Demolish Victoria Park Boat Ramp Toilets.

### **Kyabram** - (Demand – Medium)

The Kyabram township essentially has two major destination attractions – the Allan Street commercial precinct and the Fauna Park. Both precincts afford relatively good access to existing public toilets. Allan Street has provision of existing facilities in commercial premises and the Fauna Park area has two existing facilities.

With the future demand analysis 'medium', it is recommended that any new public toilet facilities replace existing facilities.

- Replace toilet in Kyabram Recreation Reserve (southern area) with Wayside Stop facility in adjacent Memorial Gardens. This new facility to be available 24 hours per day.
- Provide access to Youth Club toilets on peak demand days within Recreation Reserve
- Replace external Town Hall toilets with internal facility to be available during operational times of hall.

### **Rochester** - (Demand –Low)

Rochester includes a number of existing public toilets. These are largely located in the central area of the town. The opportunity exists to significantly rationalise the number of facilities to minimise future renewal and operational costs yet still provide an appropriate level of service to residents and visitors.

- Investigate decommissioning of Rotary Park toilet when it is due for renewal

- Investigate decommissioning of Lions Park toilet when it is due for renewal
- Construct Wayside Stop facility in appropriate location to be determined upon the replacement of the above toilets. This new facility to be available 24 hours per day.

Using the key performance standards as the framework, the above analysis of existing conditions and future demand allows a number of key recommendations to be made.

These recommendations, when combined, have been developed to best accommodate the delivery of an accessible network of public toilet infrastructure across the shire.

The recommendations nominated have been made for each district. They include upgrades and improvements for existing public toilet infrastructure as well as suggested opportunities for rationalisation and new public toilet infrastructure.

## Summary Table

Rec'n No.	Location	Facility	Recommendation
1.	Parks and Reserves		That automated unisex toilets to be investigated as an option for installation in locations of occasional usage and/or intermittent high peak usage such as Parks and Reserves.
2.	All		That a minimum threshold of 100 patrons or spectators normally attending an activity centre is needed as the general warrant for the provision of public toilets with a reduced threshold of 20 patrons or spectators should apply at venues such as places where BBQ facilities are the main focal point.
3.	Commercial Precincts		That Public Toilets that meet the usage warrants should not be more than around 500 metres apart within a commercial precinct.
4.	All		That key stakeholders are consulted to determine the requirements for toilet facilities and what issues should be considered when refurbishing them.
5.	All		That Council investigate the suitability of locating facilities fitted with the MLAK system within high usage areas within the shire.
6.	All		This paper recommends the continued implementation and proposed improvements as outlined within Council's 20 year capital improvement schedule for the upgrade of all existing Council owned and managed public toilet infrastructure following an assessment to ensure new and replacement toilets are assessed in accordance with the principles and performance standards contained in this report.
7.	All		That electronically controlled locks (Autolocks) should be considered for any new toilets and be investigated for retrofitting to existing toilets.
8.	All		That an audit be undertaken every two years to assess the performance and suitability of existing public toilet infrastructure across the Shire. The audit would be based on the key performance criteria nominated within this paper as well as using data which identifies existing use and demand.

9.			That consideration of future toilet facilities will be determined by Council following the application of appropriate performance standards by the Community Places Planner.
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### Summary Table – Site Specific Recommendations

10.1	Echuca	Alton Reserve	Retain – and look to develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability.
10.2	Echuca	Alton Reserve	Medium term – should an alternate venue for the Gallery be found, this space could be considered for redevelopment as a 'Wayside Stop'
11	Echuca	Apex Park	Retain - continue existing cleaning and maintenance schedule. Provide signage Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
12	Echuca	Victoria Park Boat Ramp	Lock facility outside of daylight hours, this would reduce cleaning requirements and opportunities for anti-social behaviour. Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park proposal for river reserves.
13.1	Echuca	Toy Library	Lock facility outside of daylight hours, this would reduce cleaning requirements and opportunities for anti-social behaviour.
13.2	Echuca	Toy Library	Transition management from Council to appropriate organisation compatible with new use of former library or decommission.
14	Echuca	Visitor Information Centre	Retain - continue existing cleaning and maintenance schedule. Provide improved signage. Investigate an upgrade of the external cladding, ventilation and insulation of the facility.
15	Echuca	Lions Park	Retain - continue existing cleaning and maintenance schedule. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. If possible the AS 1428 upgrade be undertaken internally to the building fabric. Parking be encouraged in the lower section of the reserve. When the building requires renewal it's siting within the reserve should be re-evaluated.
16	Echuca	Port of Echuca	Following the development new toilets in the Interpretive Centre as part of Port Precinct Plan, an interim agreement regarding the Wisteria Tea Rooms / Star Bar toilets be negotiated with the tenants and ultimately the management of these facilities incorporated into the commercial building leases and ceased to be managed by Council.
17.1	Echuca	Riverboat Dock	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
17.2	Echuca	Riverboat Dock	Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.

18	Echuca	CBD Car Park	Retain. Lock facility outside of trading hours, this would reduce cleaning requirements and opportunities for anti-social behaviour.
19	Echuca	Victoria Park Oval Gates	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.
20.1	Rochester	Lions Park	Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage.
20.2	Rochester	Lions Park	Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be re-evaluated for decommissioning.
21.1	Rochester	Rotary Park	Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
21.2	Rochester	Rotary Park	Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be re-evaluated for decommissioning.
22	Rochester	Railway station	Negotiate with management to improve signage.
23	Aysons Reserve		Retain - continue existing cleaning and maintenance schedule. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. Provide directional signage.
24	Girgarre	Hall Reserve	Construct new unisex facility compliant with AS 1428. Provide accessible parking space in car park. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. The committee be provided with the discretion as to who will be permitted to use the Public Toilet and its opening times.
25.1	Stanhope	Hall Reserve	Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
25.2	Stanhope	Rail Reserve	Medium Term: Design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in proposed Rail Reserve off Brundenell Street.
26	Rushworth	Lions Park	Retain – and look to develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability. Provide accessible parking space in car park.
27	Rushworth	Rail Reserve	Lock facility outside of trading hours, this would reduce cleaning and opportunities for anti-social behaviour.
28	Colbinabbin	Hall Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Consideration should also be given to opening the facility only when hall is being utilised and to upgrade hall facilities to include a toilet compliant with AS 1428.
29	Gunbower	Lions Park	Retain
30	Kow Swamp	Picnic Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Transition Crown Reserve Committee of Management status from Council to Gunbower Leitchville Lions Club or GMW.



31	Wharparilla	Casey Road River Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park status for river reserves.
32	Torrumbarry	Headworks Road River Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park status for river reserves.
33	Lockington	Apex Park	Retain. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel.
34.1	Tongala	Sound shell	Redevelop facility as 'Wayside Stop' and upgrade to ensure it is compliant with AS 1428 and CPTED principles.
34.2	Tongala	Sound shell	Open 24 hrs and sign appropriately
35	Tongala	Hall Laneway	Decommission following upgrade of Sound Shell facilities.
36	Kyabram	Transit Centre	Retain. Increase cleaning frequency to twice daily Mon-Fri.
37	Kyabram	Bradley Street Car Park	Decommission. Any redevelopment of Town Hall should include appropriate amenities for use when hall is utilised.
38	Kyabram	Edis Park	Retain. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
39	Kyabram	John Pilley Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
40	Kyabram	John Pilley Reserve	Medium term, Upgrade to ensure it is compliant with AS 1428 and provide accessible parking space in car park with accessible path of travel. Review management arrangement with Fauna Park to transfer management responsibilities to COM.
41.1	Kyabram	Kyabram Recreation Reserve	Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
41.2	Kyabram	Kyabram Recreation Reserve	Construct new doorway to provide access to Youth Club toilets on peak demand days within Recreation Reserve.
42	Kyabram	Kyabram Recreation Reserve/Memorial Gardens	Medium Term: Decommission, design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in Memorial Gardens which would be opened 24 hrs and appropriately signed.
43	Kyabram	Racecourse Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.
44	Kyabram	Racecourse Reserve	Negotiate with reserve Committee of Management for it to assume responsibility of facility.
45	Toolleen	Wayside Stop	Encourage Committee of Management to seek funding to provide accessible parking space in car park and accessible path of travel.



# MANAGEMENT OPTION GUIDELINES

Public Toilets are classified and managed as follows:

## 1. Extended Day Use

This will apply to a limited number of public toilet facilities where usage is high during irregular hours. Autolock mechanisms will be installed where possible, with extended opening hours from normal "Day Access Only". Toilets that cannot be autolocked will be closed utilising contractors. The number of permanently open public toilets should be limited.

## 2. Day Access Only

This will be applied to public toilets located on reserves that cater for general community day use situated in long stay reserves such as those with barbeques and picnic facilities or highly active sporting reserves and river areas that are not club managed or permanently open. Autolock mechanisms will be installed, where possible, to all public toilet facilities designated to "Day Access Only" throughout the town. Facilities that have autolock mechanisms will open at 6am and close at 10pm unless otherwise authorised by the relevant Service Manager within Council.

## 3. Club/Committee Managed

Public Toilets located in halls or on reserves used primarily by sports clubs at specific times during the week are to be managed, cleaned and maintained by that club. The club has discretion as to who will be permitted to use the Public Toilet and its opening times.



## SITING AND DESIGN

Public toilets located on special event reserves and locations used for major seasonal events will remain locked. They will be opened on weekends or for the specific time required by events each year.

Where the need for provision of an existing public toilet cannot be justified, demolition of the public toilet may be recommended to Council.

Provision of new public toilets will be limited to any public open space classified as a Regional, District or Community reserve. When new public toilets are provided and it is feasible to do so, the Shire will install automated public toilets, subject to Council approval.

Design of new facilities should incorporate CPTED principles which increase visibility, encourage passive surveillance; provide predictable routes and entrapment locations.


**9. It is recommended that consideration of future toilet facilities will be determined by Council following the application of appropriate performance standards by the Community Places Planner.**








## Appendix 1.

### Echuca


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Alton Reserve Hare Street Echuca</p>	Brick	3	Park	★★★	Twice Daily
<p><b>Accessibility:</b> Good – can be approached from both High and Hare Street, accessible toilet path of travel and accessible car park provided.</p> <p><b>Lighting:</b> Limited natural light, Internal and external light fittings</p> <p><b>Signage:</b> Provided, more could be added</p> <p><b>CPTED:</b> Good, facility has high level of visibility and passive surveillance.</p> <p><b>Users:</b> General public – high use area with monthly markets in park</p> <p><b>Proximity to:</b> Alton Gallery, park and CBD</p> <p><b>Hours:</b> Open 24 hours</p> <p><b>Other:</b> Sharps bin provided.</p>					
<p><b>Recommendation:</b>  <a href="#">Retain – and look to develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability.</a>  <a href="#">Medium term – should an alternate venue for the Gallery be found, this space could be considered for redevelopment as a 'Wayside Stop'</a></p>					


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Apex Park High Street Echuca</p>	Brick	3	Park	★★★	Daily
<p><b>Accessibility:</b> Good - accessible toilet path of travel and accessible car park provided.</p> <p><b>Lighting:</b> Limited natural light, Internal and external light fittings</p> <p><b>Signage:</b> Good facility and directional</p> <p><b>CPTED:</b> Good, facility has high level of visibility and passive surveillance</p> <p><b>Users:</b> Park users, general public</p> <p><b>Proximity to:</b> Park including BBQ facilities</p> <p><b>Hours:</b> Open 24 hours</p> <p><b>Other:</b> District Playground, sharps bin provided, electric hand dryer</p>					
<p><b>Recommendation:</b>  <a href="#">Retain - continue existing cleaning and maintenance schedule. Provide signage</a>  <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</a></p>					

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Boat Ramp Victoria Park Echuca</p>	Masonry Block	5	Reserve	★	Daily – summer season Mon/Wed/Fri – off season
	<p><b>Accessibility:</b> No accessible toilet, path of travel or car park provided.  <b>Lighting:</b> Natural lighting only  <b>Signage:</b> Adequate building and no directional signage  <b>CPTED:</b> Secluded location and evidence of anti-social behaviour.  <b>Users:</b> Boaters and bushwalkers  <b>Proximity to:</b> Boat ramp, Victoria Park bushland  <b>Hours:</b> Open 24 hours  <b>Other</b> Sharps bin provided</p>				
	<p><b>Recommendation:</b>  Lock facility outside of daylight hours, this would reduce cleaning requirements and opportunities for anti-social behaviour.  Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park proposal for river reserves.</p>				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Toy Library Heygarth Street Echuca</p>	Brick	6	Park	★★	Daily
	<p><b>Accessibility:</b> No accessible toilet, path of travel or car park provided.  <b>Lighting:</b> Limited natural light, Internal and external light fittings  <b>Signage:</b> Good facility however no directional  <b>CPTED:</b> Poor, facility has low level of visibility and passive surveillance as it is located at rear of Toy Library. Evidence of anti social behaviour.  <b>Users:</b> Shoppers, Toy Library users.  <b>Proximity to:</b> Library  <b>Hours:</b> Open 24 hours  <b>Other:</b> Sharps bin provided, electric hand dryer</p>				
	<p><b>Recommendation:</b>  Lock facility outside of daylight hours, this would reduce cleaning requirements and opportunities for anti-social behaviour.  Transition management from Council to appropriate organisation compatible with new use of former library or decommission.</p>				





Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Visitor Information Centre Heygarth Street Echuca</p>	Glass & cement sheet	4	Transit	★★★	Twice Daily
<p><b>Accessibility:</b> Accessible toilet provided, with accessible path of travel and accessible car parks.  <b>Lighting:</b> Adequate  <b>Signage:</b> Poor building and no directional signage  <b>CPTED:</b> Facility does not meet CPTED principles  <b>Users:</b> Visitors, coach travellers  <b>Proximity to:</b> VIC and Aquatic Reserve  <b>Hours:</b> Open 6am – 10pm  <b>Other:</b> Sharps bin provided, electric hand dryer</p> <p><b>Recommendation:</b>  <a href="#">Retain - continue existing cleaning and maintenance schedule. Provide improved signage. Investigate an upgrade of the external cladding, ventilation and insulation of the facility.</a></p>					


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Lions Park Campaspe Esplanade Echuca</p>	Brick	3	Park	★★	Daily
<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. Gravel access paths  <b>Lighting:</b> Internal florescent lights, good natural lighting  <b>Signage:</b> Good building and directional signage  <b>CPTED:</b> Good over sight of facility  <b>Users:</b> Walkers, park users, visiting caravans  <b>Proximity to:</b> Campaspe River, walking path, park, Murray Valley Highway  <b>Hours:</b> Open 24 hours  <b>Other:</b> Sharps bin provided</p> <p><b>Recommendation:</b>  <a href="#">Retain - continue existing cleaning and maintenance schedule. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. If possible the AS 1428 upgrade be undertaken internally to the building fabric. Parking be encouraged in the lower section of the reserve. When the building requires renewal it's siting within the reserve should be re-evaluated.</a></p>					

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
Port of Echuca Murray Esplanade Echuca	Brick	4		★ ★ ★	Twice Daily
	<b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. <b>Lighting:</b> Adequate <b>Signage:</b> Good facility and directional <b>CPTED:</b> Poorly sited <b>Users:</b> Port precinct users, Star Hotel and Wisteria Tea Room patrons <b>Proximity to:</b> Port of Echuca <b>Hours:</b> Open 24 hours <b>Other:</b>				
	<b>Recommendation:</b> Following the development new toilets in the Interpretive Centre as part of Port Precinct Plan, an interim agreement regarding the Wisteria Tea Rooms / Star Bar toilets be negotiated with the tenants and ultimately the management of these facilities incorporated into the commercial building leases and ceased to be managed by Council.				


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
Port of Echuca Discovery Centre Murray Esplanade Echuca	Concrete, steel & timber	2	Facility	★ ★ ★ ★	Twice Daily
	<b>Accessibility:</b> Accessible toilet provided, with accessible path of travel and accessible car park. <b>Lighting:</b> Excellent <b>Signage:</b> Good facility and directional <b>CPTED:</b> Excellent passive surveillance <b>Users:</b> Port precinct users <b>Proximity to:</b> Port precinct <b>Hours:</b> Open during operation of Discovery Centre <b>Other:</b> New facility				
	<b>Recommendation:</b> Retain. Monitor usage and cleaning requirements.				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
	Concrete	5	Park	★★	Daily
 <p>Riverboat Dock Watson Street Echuca</p>	<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park.  <b>Lighting:</b>  <b>Signage:</b> Good facility and directional  <b>CPTED:</b>  <b>Users:</b>  <b>Proximity to:</b> Riverboat Dock, Port precinct, Hopwood Gardens and river  <b>Hours:</b> Open 24 hours  <b>Other:</b></p> <p><b>Recommendation:</b>  Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.  Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.</p>				


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>CBD Carpark High Street Echuca</p>	Brick	2	Carpark	★★★ ★★	Twice Daily
<p><b>Accessibility:</b> Good - accessible toilet path of travel and accessible car park provided.  <b>Lighting:</b> Internal florescent lights, good natural lighting, external lighting  <b>Signage:</b> Good facility and directional  <b>CPTED:</b> Facility would not meet CPTED principles as is located behind Federal Band Hall  <b>Users:</b> CBD shoppers, visitors  <b>Proximity to:</b> Federal Hall, Shopping precinct  <b>Hours:</b> Open 24 hours  <b>Other:</b> Has a parent's room with separate toilet cubicle, electric dryers in all facilities and sharps disposal available. Separate ♀ and ♂ facilities</p> <p><b>Recommendation:</b>  Lock facility outside of trading hours, this would reduce cleaning requirements and opportunities for anti-social behaviour.</p>					


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Victoria Park Gates Crofton Street Echuca</p>	Brick	7	Park	★★	Mon/Wed/ Fri
	<b>Accessibility:</b> No accessible toilet, path of travel or car park provided. <b>Lighting:</b> Internal florescent lights, good natural lighting, external lighting <b>Signage:</b> Good facility but no directional <b>CPTED:</b> Potential for anti-social behaviour at night due to isolated location <b>Users:</b> Rec reserve users, visitors <b>Proximity to:</b> Victoria Park Oval, Fire Running track <b>Hours:</b> Open 24 hours <b>Other:</b> sharps disposal available				
	<b>Recommendation:</b> <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</a> <a href="#">Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.</a>				

## Rochester


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Lions Park Mary Street Rochester</p>	Modular Cement Panel	3	Park	★★★	Daily
	<b>Accessibility:</b> Unisex disabled persons facility with accessible pathways and sealed carpark. No parking area specified for people with a disability. <b>Lighting:</b> <b>Signage:</b> Good building signs, no directional signage <b>CPTED:</b> Good over sight of facility <b>Users:</b> Visitors and park users <b>Proximity to:</b> Park, playground & BBQ <b>Hours:</b> Open 24 hours <b>Other:</b> Currently utilised by visitors as "Wayside Stop" opportunity				
	<b>Recommendation:</b> <a href="#">Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage.</a> <a href="#">Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be decommissioned.</a>				




Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Rotary Park Ramsay Street Rochester</p>	Modular Cement Panel	3	Park	★★★	Daily
<p><b>Accessibility:</b> Unisex disabled persons facility with accessible pathways and sealed carpark. No parking area specified for people with a disability.</p> <p><b>Lighting:</b> Natural lighting and internal</p> <p><b>Signage:</b> Good building signs, no directional signage</p> <p><b>CPTED:</b> Good over sight of facility</p> <p><b>Users:</b> Park users</p> <p><b>Proximity to:</b> Park, shopping precinct</p> <p><b>Hours:</b> Open 24 hours</p> <p><b>Other:</b> Sharps bin and sanitary disposal provided</p> <p><b>Recommendation:</b>  <a href="#">Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage.</a>  <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</a>  <a href="#">Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be decommissioned.</a> </p>					

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Railway Station Moore Street Rochester</p>	Brick		Transit	★★	
<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park.</p> <p><b>Lighting:</b> Adequate internal lighting</p> <p><b>Signage:</b> Good facility and directional</p> <p><b>CPTED:</b> Poor, access is from rail platform</p> <p><b>Users:</b> Train and bus travellers</p> <p><b>Proximity to:</b> Station and Northern Highway</p> <p><b>Hours:</b> Unknown</p> <p><b>Other:</b> VicTrack owned facility.</p> <p><b>Recommendation:</b>  <a href="#">Negotiate with management to improve signage</a> </p>					

## Ayson's Reserve

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Ayson's Reserve Burnewang Road Burnewang</p>	Brick	3	Reserve	★★	Twice Weekly – Mon/Fri
<p><b>Accessibility:</b> No accessible toilet, path of travel or car park provided.</p> <p><b>Lighting:</b> Natural lighting only</p> <p><b>Signage:</b> Good building signs, no directional signage</p> <p><b>CPTED:</b> Potential for anti-social behaviour at night due to isolated location</p> <p><b>Users:</b> Campers within reserve</p> <p><b>Proximity to:</b> Campaspe River</p> <p><b>Hours:</b> Open 24 hours</p> <p><b>Other:</b> RV Dump point</p>					
<p><b>Recommendation:</b> Retain - continue existing cleaning and maintenance schedule. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. Provide directional signage.</p>					


## Girgarre

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Girgarre Hall Morgan Crescent Girgarre</p>	Modular Cement Panel	2	Hall/Park	★★★	Tues/Thur
<p><b>Accessibility:</b> Temporary Unisex disabled persons facility with accessible pathways and carpark. No parking area specified for people with a disability.</p> <p><b>Lighting:</b> Good natural and internal</p> <p><b>Signage:</b> Good facility and directional</p> <p><b>CPTED:</b> Facility would not meet CPTED principles</p> <p><b>Users:</b> Hall, park, BBQ and monthly market</p> <p><b>Proximity to:</b> PO across street</p> <p><b>Hours:</b> Open 24 hours (accessible toilet requires key)</p> <p><b>Other:</b> Sharps bin and sanitary disposal provided, shower in female facility. RV Dump point.</p>					
<p><b>Recommendation:</b> Construct new unisex facility compliant with AS 1428. Provide accessible parking space in car park. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. The committee be provided with the discretion as to who will be permitted to use the Public Toilet and its opening times.</p>					





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## Stanhope


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Stanhope Hall Reserve Godley Place Stanhope</p>	Brick	5	Hall/ Reserve	★★	Tues/Thur
<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park.  <b>Lighting:</b> Internal and external  <b>Signage:</b> Good facility and directional  <b>CPTED:</b> Potential for anti-social behaviour at night due to isolated location  <b>Users:</b> Hall  <b>Proximity to:</b> Park &amp; BBQ across road  <b>Hours:</b> Open 24 hours  <b>Other:</b></p>					
<p><b>Recommendation:</b>  Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.  Medium Term: Design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in proposed Rail Reserve off Brundenell Street.</p>					

## Rushworth


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Lions Park Murchison Road Rushworth</p>	Brick	3	Park	★★★	Daily excl Sun
<p><b>Accessibility:</b> Unisex disabled persons facility with accessible pathways and sealed car park. No parking area specified for people with a disability.  <b>Lighting:</b> Internal and external over car park  <b>Signage:</b> Good facility and directional  <b>CPTED:</b> Good over sight of facility  <b>Users:</b> Travellers, park and BBQ users,  <b>Proximity to:</b> skate park across road  <b>Hours:</b> Open 24 hours  <b>Other:</b></p>					
<p><b>Recommendation:</b>  Retain – and look to develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability.  Provide accessible parking space in car park.</p>					

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Rail Reserve High Street Rushworth</p>	Brick	3	Reserve	★★★	Daily excl Sun
	<p><b>Accessibility:</b> Accessible facility with accessible pathways and sealed carpark. No parking area specified for people with a disability.  <b>Lighting:</b> Internal and external  <b>Signage:</b> Good facility and directional  <b>CPTED:</b> Potential for anti-social behaviour at night due to isolated location. Evidence of vandalism  <b>Users:</b>  <b>Proximity to:</b> Shops, rail reserve walking path  <b>Hours:</b> Open 24 hours  <b>Other:</b> Sharps bin provided, electric hand dryer</p> <p><b>Recommendation:</b>  <a href="#">Lock facility outside of trading hours, this would reduce cleaning and opportunities for anti-social behaviour.</a></p>				

## Colbinabbin

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Colbinabbin Hall Reserve Rushworth Road Colbinabbin</p>	Masonry Brick	4	Hall/Park	★★	Tues/Thur
	<p><b>Accessibility:</b> No accessible toilet provided and no accessible car park.  <b>Lighting:</b> Internal &amp; external  <b>Signage:</b> Good facility and directional  <b>CPTED:</b> Good over sight of facility  <b>Users:</b> Travellers, park &amp; BBQ users  <b>Proximity to:</b> Park, bus stop &amp; store  <b>Hours:</b> Open 24 hours  <b>Other:</b></p> <p><b>Recommendation:</b>  <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Consideration should also be given to opening the facility only when hall is being utilised and to upgrade hall facilities to include a toilet compliant with AS 1428.</a></p>				


## Toolleen

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Toolleen Wayside Stop Road Toolleen</p>	Concrete with steel shelter		Reserve	★★★	Unknown
	<b>Accessibility:</b> accessible toilet provided, no accessible path of travel, no accessible car park.  <b>Lighting:</b> Good natural light <b>Signage:</b> Good facility <b>CPTED:</b> Good over sight of facility <b>Users:</b> Travellers, picnic and BBQ users, <b>Proximity to:</b> Northern Highway <b>Hours:</b> Open 24 hours <b>Other:</b> Electric hand dryer provided. Managed and maintained by Toolleen Recreation Reserve Committee of Management				
	<b>Recommendation:</b> <a href="#">Encourage Committee of Management to seek funding to provide accessible parking space in car park and accessible path of travel.</a>				


## Gunbower

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Lions Park Gunbower</p>	Masonry block	3	Park	★★★	Mon/Wed/Fri
	<b>Accessibility:</b> Accessible facility with accessible pathways and sealed carpark. No parking area specified for people with a disability. <b>Lighting:</b> <b>Signage:</b> Good facility and directional <b>CPTED:</b> Good over sight of facility <b>Users:</b> Travellers, park and BBQ users, <b>Proximity to:</b> Murray Valley Highway, Play ground, park and water area <b>Hours:</b> Open 24 hours <b>Other:</b> Sharps bin provided. Visitor information.				
	<b>Recommendation:</b> <a href="#">Retain</a>				

## Kow Swamp


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Kow Swamp</p>	Modular Cement Panel	3	Reserve	★★	Weekly - Wed
	<b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. Toilet pans very low to ground. <b>Lighting:</b> Natural lighting only <b>Signage:</b> Facility only, no directional <b>CPTED:</b> Potential for anti-social behaviour due to isolated location <b>Users:</b> Boaters, park and BBQ users, <b>Proximity to:</b> Lake <b>Hours:</b> Open 24 hours <b>Other:</b> Porter potti				
	<b>Recommendation:</b> <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</a> <a href="#">Transition Crown Reserve Committee of Management status from Council to Gunbower Leitchville Lions Club or GMW.</a>				

## Wharparilla


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>River Reserve Casey Road</p>	Timber		Reserve	★	Mon/Wed/Fri – summer season Weekly – off season
	<b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. <b>Lighting:</b> Natural light only <b>Signage:</b> Facility only, no directional <b>CPTED:</b> Potential for anti-social behaviour due to isolated location <b>Users:</b> River campers <b>Proximity to:</b> Murray River <b>Hours:</b> Open 24 hours <b>Other:</b> Compostable toilet				
	<b>Recommendation:</b> <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</a> <a href="#">Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park status for river reserves.</a>				

## Torrumbarry





Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>River Reserve Headworks Road</p>	Timber		Reserve	★	Mon/Wed/Fri – summer season Weekly –off season
	<b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. <b>Lighting:</b> Natural light only <b>Signage:</b> Facility only, no directional <b>CPTED:</b> Potential for anti-social behaviour due to isolated location <b>Users:</b> River campers <b>Proximity to:</b> Murray River and boat ramp <b>Hours:</b> Open 24 hours <b>Other:</b> Compostable toilet				
	<b>Recommendation:</b> <a href="#">Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</a> <a href="#">Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park status for river reserves.</a>				

## Lockington

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Apex Park Lockington</p>	Modular Cement Panel	3	Park	★★★	Mon/Wed/ Fri
	<b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. <b>Lighting:</b> <b>Signage:</b> <b>CPTED:</b> Good over sight of facility <b>Users:</b> <b>Proximity to:</b> <b>Hours:</b> Open 24 hours <b>Other:</b> RV Dump point,				
	<b>Recommendation:</b> <a href="#">Retain. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel.</a>				


## Tongala

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Tongala Sound Shell Henderson Road Tongala</p>	Brick	4	Park/Transit	★★	Mon/Wed/ Fri
	<b>Accessibility:</b> No accessible male toilet provided, no accessible path of travel, no accessible car park. <b>Lighting:</b> <b>Signage:</b> <b>CPTED:</b> Good over sight of facility <b>Users:</b> Park users, shoppers and VLine bus users <b>Proximity to:</b> CBD <b>Hours:</b> Open 24 hours <b>Other:</b>				
	<b>Recommendation:</b> <a href="#">Redevelop facility as 'Wayside Stop' and upgrade to ensure it is compliant with AS 1428 and CPTED principles.</a>				


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Tongala Hall Laneway Mangan Street Tongala</p>	Brick	4	Hall	★★	Mon/Wed/ Fri
	<b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park. <b>Lighting:</b> <b>Signage:</b> <b>CPTED:</b> Potential for anti-social behaviour due to isolated location <b>Users:</b> School bus users, shoppers <b>Proximity to:</b> Mangan St shops <b>Hours:</b> Open 24 hours <b>Other:</b>				
	<b>Recommendation:</b> <a href="#">Decommission following upgrade of Sound Shell facilities.</a>				





## Kyabram


Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Kyabram Transit Centre</p>	Brick	4	Transit	★★★	Daily
	<p><b>Accessibility:</b> Accessible facility with accessible pathways and sealed carpark. No parking area specified for people with a disability.</p> <p><b>Lighting:</b> Excellent</p> <p><b>Signage:</b></p> <p><b>CPTED:</b> Good over sight of facility</p> <p><b>Users:</b> Shoppers, bus patrons (11 buses per week day)</p> <p><b>Proximity to:</b> Kyabram CBD</p> <p><b>Hours:</b> Open 6am -10pm</p> <p><b>Other:</b></p> <p><b>Recommendation:</b>  Retain and consider relocation of seating for public transport users away from toilet doors. Increase cleaning frequency to twice daily Mon-Fri.</p>				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Bradley Street Carpark (rear of Town Hall) Kyabram</p>	Brick	7	Car Park	★★	Daily
	<p><b>Accessibility:</b> No accessible toilet provided, accessible path of travel, accessible car park.</p> <p><b>Lighting:</b></p> <p><b>Signage:</b></p> <p><b>CPTED:</b> Potential for anti-social behaviour due to isolated location</p> <p><b>Users:</b> Shoppers, hall users</p> <p><b>Proximity to:</b></p> <p><b>Hours:</b> Open 6am -10pm</p> <p><b>Other:</b></p> <p><b>Recommendation:</b>  Decommission. Any redevelopment of Town Hall should include appropriate amenities for use when hall is utilised.</p>				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Edis Park Street Kyabram</p>	Brick	4	Park	★★	Daily
	<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park.</p> <p><b>Lighting:</b></p> <p><b>Signage:</b></p> <p><b>CPTED:</b> Potential for anti-social behaviour due to isolated location</p> <p><b>Users:</b></p> <p><b>Proximity to:</b></p> <p><b>Hours:</b> Open 24 hours</p> <p><b>Other:</b></p>				
	<p><b>Recommendation:</b></p> <p>Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel.</p>				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>John Pilley Reserve Street Kyabram</p>	Brick	3	Park	★★	Daily
	<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park.</p> <p><b>Lighting:</b></p> <p><b>Signage:</b></p> <p><b>CPTED:</b> Good over sight of facility</p> <p><b>Users:</b> Playground and park users, travellers</p> <p><b>Proximity to:</b> Kyabram Fauna Park</p> <p><b>Hours:</b> Open 24 hours</p> <p><b>Other:</b> District Playground, RV Dump point,</p>				
	<p><b>Recommendation:</b></p> <p>Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Medium term, Upgrade to ensure it is compliant with AS 1428 and provide accessible parking space in car park with accessible path of travel. Review management arrangement with Fauna Park to transfer management responsibilities to COM.</p>				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Kyabram Recreation Reserve Union Street Kyabram</p>	Brick	7	Reserve	★★	Daily
	<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park.  <b>Lighting:</b> Poor  <b>Signage:</b> Poor  <b>CPTED:</b> Potential for anti-social behaviour due to isolated location  <b>Users:</b> Recreation reserve spectators  <b>Proximity to:</b> Memorial Park  <b>Hours:</b> Open 24 hours  <b>Other:</b> Sharps bin provided.</p>				
	<p><b>Recommendation:</b>  Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti social behaviour.  Medium Term: Decommission, design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in Memorial Gardens which would be opened 24 hrs.</p>				

Location	Structure Category	Structure + Condition	Category	Star Rating	Cleaning Schedule
 <p>Kyabram Racecourse Reserve Street Kyabram</p>	Brick		Reserve	★★	Mon/Wed/ Fri
	<p><b>Accessibility:</b> No accessible toilet provided, no accessible path of travel, no accessible car park directly available.  <b>Lighting:</b> Poor  <b>Signage:</b> Poor facility, no directional  <b>CPTED:</b> Potential for anti-social behaviour due to isolated location  <b>Users:</b> Golfers raceway and oval users  <b>Proximity to:</b> Golf club and raceway  <b>Hours:</b> Open 24 hours  <b>Other:</b></p>				
	<p><b>Recommendation:</b>  Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Negotiate with reserve Committee of Management for it to assume responsibility of facility.</p>				





## Appendix 2.

### ACCESSIBLE TOILET REQUIREMENT

An accessible toilet should comply with AS 1428 and include:

- An accessible path of travel to the toilet facility.
- "D" shaped lever handles.
- Occupancy lock installed.
- Door to either swing outward or if swinging inward that there is enough circulation space for someone in a wheelchair to be able to enter and turn around and shut the door.
- Doors cannot be too heavy.
- Grab rail to be located within the toilet facility.
- Correct circulation spaces provided with no obstructions.
- Location of toilet paper holder is below the grab rail.
- Sufficient space under wash basin required for a person in a wheelchair to access.
- Taps should have lever handles, sensor plates, or similar controls.
- Signage should be provided using international symbols and Braille where appropriate.
- An accessible car park located where possible near accessible public toilet.

A good example of correct installation of toilet fittings



A good example of the installation of a washbasin and other fittings, including a shelf as required by Table F2.4 of the BCA, note that tilt mirrors are not a requirement of AS1428.1.



## Appendix 3.

### DEFINITIONS

#### Council managed public toilets

Toilets accessible to the public located within public parks/reserves, community centres, library's and Council buildings.

#### Privately owned public toilets

Toilets accessible to the public but located on private land eg. Service stations, shopping arcades, McDonald's Restaurants etc.

#### Public toilets

All Council managed and privately owned toilets available to the public within the Shire of Campaspe.

#### Wayside Stop facility

The provision in each major town of at least one facility that meets the need of the travelling public and is open 24 hours. This facility is also available for local residents to utilise.















## Appendix 4.

### Toilet Symbols












#### Accessibility details

-  Accessibility features available
-  Male toilet, with accessibility features
-  Female toilet, with accessibility features
-  Male and female toilet, or unisex toilet, with accessibility features
-  Caravan dump point
-  MLAK lock fitted
-  Accessible parking available - disabled parking is available near the toilet





**General toilet symbols** The toilet symbols used on the site are based on those in *ISO 7001:1990 Graphical symbols for use on public information signs*.

-  Male toilet
-  Female toilet
-  Male and female toilets, or unisex toilet

These symbols describe the location or provider of the toilet:

- |   |   |
|---|---|
|  Airport         |  Train station     |
|  Bus station     |  Parking station   |
|  Camping ground  |  Caravan park      |
|  Food outlet     |  Shopping centre   |
|  Park or reserve |  Sporting facility |
|  Service station |   |

There are also some additional general symbols:

-  Access limited - a permit may be required to enter the area, or the facility may only be available to certain people (eg if you have rented the facility)
-  Payment required
-  Key required - a key may be required to access the toilet (at all times or certain times)
-  Parking available - parking is available near the toilet

### Toilet features



Baby change facility available



Showers available



Water is suitable for drinking



Sharps disposal unit fitted



Sanitary disposal bin provided

## Appendix 5. Star Rating

Criteria	5 Star ★ ★ ★ ★ ★	4 Star ★ ★ ★ ★	3 Star ★ ★ ★	2 Star ★ ★	1 Star ★
<b>Disabled facilities</b>	<ul style="list-style-type: none"> <li>Unisex disabled facility</li> <li>Parking &amp; pathways</li> </ul>	<ul style="list-style-type: none"> <li>Unisex disabled facility combined with baby change</li> <li>Parking &amp; pathways</li> </ul>	<ul style="list-style-type: none"> <li>Unisex disabled facility</li> <li>Parking &amp; pathways</li> </ul>	<ul style="list-style-type: none"> <li>None in existing buildings</li> </ul>	<ul style="list-style-type: none"> <li>None in existing buildings</li> </ul>
<b>Parents room - Baby Change</b>	<ul style="list-style-type: none"> <li>Separate baby change area</li> <li>Microwave (baby bottles)</li> </ul>	<ul style="list-style-type: none"> <li>Combined with disabled toilet</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>
<b>Lighting</b>	<ul style="list-style-type: none"> <li>Internal and external lighting</li> </ul>	<ul style="list-style-type: none"> <li>Internal lighting</li> </ul>	<ul style="list-style-type: none"> <li>Internal lighting</li> </ul>	<ul style="list-style-type: none"> <li>No lighting</li> </ul>	<ul style="list-style-type: none"> <li>No lighting</li> </ul>
<b>Water and washing</b>	<ul style="list-style-type: none"> <li>Hot / cold water</li> <li>Soap and hand dryers</li> </ul>	<ul style="list-style-type: none"> <li>Hot / cold water</li> <li>Soap and hand dryers</li> </ul>	<ul style="list-style-type: none"> <li>Cold water</li> </ul>	<ul style="list-style-type: none"> <li>Cold water</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>
<b>Construction</b>	<ul style="list-style-type: none"> <li>Whole facility roofed</li> <li>Vandal resistant</li> <li>Weather proof</li> <li>Concrete slab</li> <li>Fully tiled</li> <li>Laminated bench tops</li> <li>Separate ♀ and ♂ facilities</li> </ul>	<ul style="list-style-type: none"> <li>Whole facility roofed</li> <li>Vandal resistant</li> <li>Weather proof</li> <li>Concrete slab</li> </ul>	<ul style="list-style-type: none"> <li>Whole facility roofed</li> <li>Vandal resistant</li> <li>Weather proof</li> <li>Concrete slab</li> </ul>	<ul style="list-style-type: none"> <li>Cubicles only roofed</li> <li>Vandal resistant</li> <li>Concrete slab</li> </ul>	<ul style="list-style-type: none"> <li>Cubicles only roofed</li> </ul>
<b>Other facilities</b>	<ul style="list-style-type: none"> <li>Sanitary disposal facility</li> <li>Sharps disposal</li> </ul>	<ul style="list-style-type: none"> <li>Sanitary disposal facility</li> <li>Sharps disposal</li> </ul>	<ul style="list-style-type: none"> <li>Sanitary disposal facility</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>
<b>Cleaning</b>	<ul style="list-style-type: none"> <li>Twice per day</li> </ul>	<ul style="list-style-type: none"> <li>Daily</li> </ul>	<ul style="list-style-type: none"> <li>2-3 Weekly</li> </ul>	<ul style="list-style-type: none"> <li>Weekly</li> </ul>	<ul style="list-style-type: none"> <li>As required</li> </ul>
<b>Minimum Opening Hours</b>	<ul style="list-style-type: none"> <li>24 hours</li> </ul>	<ul style="list-style-type: none"> <li>Daylight hours</li> </ul>	<ul style="list-style-type: none"> <li>Daylight hours</li> </ul>	<ul style="list-style-type: none"> <li>Daylight hours</li> </ul>	<ul style="list-style-type: none"> <li>Daylight hours</li> </ul>

## Appendix 6. Impact of Star Rating Implementation

Town	Location	Current ★ Rating	Proposed ★ Rating	Notes
Echuca	Alton Reserve	★ ★ ★	★ ★ ★	Status Quo
Echuca	Apex Park	★ ★ ★	★ ★ ★	Status Quo
Echuca	Victoria Park Boat Ramp	★		Transfer
Echuca	Toy Library	★ ★		Decommission
Echuca	Visitor Information Centre	★ ★ ★	★ ★ ★	Status Quo
Echuca	Lions Park	★ ★	★ ★ ★	Upgrade (DDA)
Echuca	Port of Echuca Discovery Centre	★ ★ ★ ★	★ ★ ★ ★	Status Quo
Echuca	Port of Echuca Star Bar/Wisteria	★ ★ ★	★ ★ ★	Transfer (Include in leases of commercial properties.)
Echuca	Riverboat Dock	★ ★	★ ★ ★	Upgrade (DDA)
Echuca	CBD Car Park	★ ★ ★ ★ ★	★ ★ ★ ★	Downgrade (↓ hours)
Echuca	Victoria Park Oval Gates	★ ★	★ ★ ★	Upgrade (DDA)
Rochester	Lions Park	★ ★ ★	★ ★ ★	Status Quo
Rochester	Rotary Park	★ ★ ★	★ ★ ★	Status Quo
Rochester	Railway station	★ ★		Transferred
Aysons Reserve		★ ★	★ ★ ★	Upgrade (DDA)
Girgarre	Hall Reserve	★ ★ ★	★ ★ ★	Upgrade (DDA)
Stanhope	Hall Reserve	★ ★		Transfer
Stanhope	Rail Reserve		★ ★ ★	New facility
Rushworth	Lions Park	★ ★ ★	★ ★ ★	Status Quo
Rushworth	Rail Reserve	★ ★ ★	★ ★ ★	Status Quo
Colbinabbin	Hall Reserve	★ ★	★ ★	Status Quo

Gunbower	Lions Park	★ ★ ★	★ ★ ★	Status Quo
Kow Swamp	Picnic Reserve	★ ★		Transfer
Wharparilla	Casey Road River Reserve	★		Transfer
Torrumbarry	Headworks Road River Reserve	★		Transfer
Lockington	Apex Park	★ ★ ★	★ ★ ★	Status Quo
Tongala	Sound shell	★ ★	★ ★ ★	Upgrade (DDA)
Tongala	Hall Laneway	★ ★		Decommission
Kyabram	Transit Centre	★ ★ ★	★ ★ ★	Status Quo
Kyabram	Bradley Street Car Park	★ ★		Decommission
Kyabram	Edis Park	★ ★	★ ★ ★	Upgrade (DDA)
Kyabram	John Pilley Reserve	★ ★	★ ★ ★	Upgrade (District park)
Kyabram	Kyabram Recreation Reserve	★ ★	★ ★ ★	Decommission
Kyabram	Memorial Gardens		★ ★ ★	New facility
Kyabram	Racecourse Reserve	★ ★		Transfer



## Appendix 7. PUBLIC TOILET PERFORMANCE STANDARDS

### Safety

- Public toilets must be well presented and ensure that users feel that the facility is safe, clean and well managed.
- Public toilets should be located in the most visible position possible to maximise passive surveillance of the facility.
- Public toilets should cater for all expected users, including the aged, disabled and young families.

### Accessibility

- Public toilets should comply with the accessibility requirements as outlined within the Disability Discrimination Act 1992.
- Public toilets should be accessible and open at all times during daylight hours.
- Where public toilets are located within privately owned buildings, the use of the building must be compatible and accessible to the public during hours of operation.
- Public toilets should only provide for 24 hour access if they are within a major activity / entertainment / visitor precinct.

### Demand

- Public toilets should be located in public and private areas where high pedestrian traffic volumes exist including activity centres, major tourist destinations and parks.
- Public toilets should be located where there are significant public 'activity generators' such as district playgrounds etc.

### Siting

- Where high traffic and pedestrian volume exists .
- Opposite a building or facility that provides opportunity for casual surveillance, and usually has activity around it.
- Highly visible from all or most directions / open sightlines.

## Appendix 8. PUBLIC TOILET GUIDING PRINCIPLES

### Visitors

"Travellers Rest" stops, toilets with car parking that can cater for motorhomes/caravans/buses etc., to be provided in a town which is encouraging travellers to visit by offering tourism activities/experiences. The star rating of the toilet would be dependent on the number and frequency of visitors.

Applicable to: Kyabram Fauna Park and Echuca Port Precinct

It is proposed that each town located on a Highway or has a significant visitor destination to have a compliant Public Toilet that is accessible 24 hours

Applicable to: Echuca, Stanhope, Gunbower, Kyabram and Rochester

Toilet facilities which are open 24 hours a day to be well signed from town entrance points and major roads.

### Parks

The Council Playground Strategy identifies Regional Playgrounds as requiring public toilets. As these are utilised by families, 4★ facilities may be required.

Within this region, playgrounds of this type can be found in Moama, Kids Town in Shepparton and at Lake Weeroona in Bendigo. No playgrounds of this type currently exist within the Shire of Campaspe.

As it is proposed that District Level playgrounds have car parks, it could be reasonably assumed that people will drive there and therefore have an expectation there are toilets at the location or within the proximity of the play area. The star rating of these facilities could be lower than Regional Playgrounds as they would receive decreased usage.

Applicable to: John Pilley Reserve, Kyabram, Hopewood Gardens and Apex Park, Echuca.

A minimum threshold of 100 patrons or spectators normally attending an activity centre is needed as the general warrant for the provision of public toilets with a reduced threshold of 20 patrons or spectators should apply at venues such as places where BBQ facilities are the main focal point.

### Commercial Areas

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Within a commercial precinct, the public should be able to access a toilet within a maximum 250 metre walk during business hours. The definition of 'Commercial', is an area that has considerable pedestrian traffic - this may be due to it's proximity to a retail or tourist precinct.

Each town with a population in excess of 500 people to have a minimum 3 ★ rated Public Toilet that is accessible during business hours (8 am - 5pm).

Applicable to: Echuca, Kyabram, Rochester, Tongala and Rushworth

All public toilets must have appropriate directional and situation signage.

### **Cleaning**

An increased cleaning regime before, during and after major tourism events, to be considered as part of the event permit process. This may also include the provision of temporary facilities such as sanitary disposal, if not already provided.

Cleaning regimes to be based upon level of usage and modified for seasonal usage, eg river areas.

## Appendix 9. Feedback to Draft Report

The draft report of Tactical Approach to toilets was made available to the community for public comment from xxx to xxx. The report was made available in hard copy format at all Shire Community Hubs and via the internet on Councils web page. During this period ten submissions were received in regard to the draft report.

Submitter	Location	Issue	Original Recommendation	Amendment	Comment
Girgarre Development Group	Girgarre	Opening Hours	Construct new unisex facility compliant with AS 1428. Provide accessible parking space in car park. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	Construct new unisex facility compliant with AS 1428. Provide accessible parking space in car park. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. The committee be provided with the discretion as to who will be permitted to use the Public Toilet and its opening times.	This amendment is consistent with the management option guidelines featured on page 47 of the report.
Corop Community Action Group	Corop	Requirement for Public Toilet	Nil	Nil	This is not a Council owned or managed facility however Council can advocate for its retention.
M & T Baker	Rochester	Business toilet availability	Nil	Nil	There is no intention or implication for businesses to provide toilet services for any persons other than their customers within the report.
S. Kemp	Rochester	Improved signage required	Nil	Nil	Opportunities for improved signage have been provided throughout the report.

		Business toilet availability	Nil	Nil	There is no intention or implication for businesses to provide toilet services for any persons other than their customers within the report.
H. Watson	Rochester	<p>Potential decommissioning of Rotary Park &amp; Lions Park toilets</p> <p>Proposed Moore St toilet too far from CBD</p> <p>Business toilet availability</p>	<p>Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be decommissioned.</p> <p>Nil</p>	<p>Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be decommissioned.</p> <p>Nil</p>	<p>The township does not currently warrant an additional public toilet. The CBD is serviced by facilities at Rotary Park and Shire Service Centre. Any new, renewal or upgrade of toilets will include an assessment of the proposed location based on need, service level and community benefit and the existing facilities would need to be assessed and potentially rationalised.</p> <p>There is no intention or implication for businesses to provide toilet services for any</p>



					persons other than their customers within the report.
Rotary Club of Rochester	Rochester	<p>Potential decommissioning of Rotary Park &amp; Lions Park toilets</p> <p>Proposed Moore St toilet too far from CBD</p> <p>Business toilet availability</p>	<p>Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be decommissioned.</p>	<p>Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be decommissioned.</p>	<p>The township does not currently warrant an additional public toilet. The CBD is serviced by facilities at Rotary Park and Shire Service Centre. Any new, renewal or upgrade of toilets will include an assessment of the proposed location based on need, service level and community benefit and the existing facilities would need to be assessed and potentially rationalised.</p> <p>There was no intention or implication for businesses to provide toilet services for any persons other than their customers.</p>
D. Johnson	Lions Park Echuca	<p>Relocation of toilet within park</p> <p>Minimize parking adjacent to toilet</p>	Retain - continue existing cleaning and maintenance schedule.	Retain - continue existing cleaning and maintenance schedule.	

			Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel.	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. If possible the AS 1428 upgrade be undertaken internally to the building fabric. Parking be encouraged in the lower section of the reserve. When the building requires renewal it's siting within the reserve should be re-evaluated.	
R & S Lewis	Riverboat Dock	Standard and cleanliness of toilet	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.	All comments submitted support the proposal to consider upgraded facilities.
N. Sefton-Rowston	Kyabram	Transit Centre toilets need to be cleaned more often if they are to become the main toilets in the	Retain and consider relocation of seating for	Retain and consider relocation of seating for public transport users away	

		<p>CBD. Perhaps additional stalls in the ladies toilets, and improved ventilation.</p> <p>Bradley Street toilets are convenient because there isn't a traffic concern.</p> <p>Apex Park Echuca - poor lighting (safety issue), needs more cleaning.</p> <p>Toilets at the VIC can become very hot</p>	<p>public transport users away from toilet doors.</p> <p>Decommission. Any redevelopment of Town Hall should include appropriate amenities for use when hall is utilised.</p> <p>Retain - continue existing cleaning and maintenance schedule. Provide signage Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Retain - continue existing cleaning and maintenance schedule. Provide improved signage.</p> <p>Nil</p>	<p>from toilet doors. Increase cleaning frequency to twice daily Mon-Fri based.</p> <p>Decommission. Any redevelopment of Town Hall should include appropriate amenities for use when hall is utilised.</p> <p>Retain - continue existing cleaning and maintenance schedule. Provide signage Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.</p> <p>Retain - continue existing cleaning and maintenance schedule. Provide improved signage. Investigate an upgrade of the external cladding, ventilation and insulation of the facility.</p> <p>Nil</p>	<p>The utilisation of the facility (11 buses per day) warrants an increase in the cleaning regime on week days.</p> <p>It is anticipated that toilets will still be accessible during those times when the hall is occupied.</p> <p>If toilets are closed outside daylight hours then lighting is not a significant issue. Cleaning regime is considered appropriate.</p> <p>This is a well utilised facility and worthy of improvements to ensure customer comfort.</p> <p>This is not a Council owned or managed facility however Council can advocate for its retention.</p>
	Echuca				
	Corop				

	General	<p>Clearer directional signage in towns showing locations</p> <p>Clearer facility signs to designate male/female facilities</p> <p>Breast feeding facilities and baby change tables are needed.</p> <p>Consideration of a Campaspe Toilet App for smart phones</p> <p>Hooks required behind toilet doors</p> <p>Hand dryers in all toilets and soap would also be desirable</p> <p>Council supported toilets in all smaller towns</p>			<p>Opportunities for improved signage have been provided throughout the report.</p> <p>Where appropriate unisex toilets will be provided with baby change table.</p> <p>Council provides update information annually to the National Public Toilet Map which has an App available free of charge.</p> <p>Hooks are provided in all AS 1428 facilities (this includes unisex facilities) but are not seen as essential items within all toilets.</p> <p>Soap dispenses are featured in 4 ★ and 5★ facilities and hand dryers will also be added to these standard facilities.</p> <p>Council has indicated its level of support for toilets in all townships within the principles adopted.</p>
S. McCraw	Stanhope	Proposed new toilet in rail reserve is of a smaller capacity than existing facility	Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	The proposal for the new facility is for two unisex/family units which are fully DDA compliant. These are considered to be adequate for the size of Stanhope and

			Medium Term: Design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in proposed Rail Reserve off Brundenell Street.	Medium Term: Design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in proposed Rail Reserve off Brundenell Street.	regular demand based upon visitation.
Council Officers	General	Where toilets are not opened signage should direct patrons to nearest 24 hour toilet.			
	General	Where toilets do not cater for people with a disability, signage should direct patrons to nearest facility that does.			
	General	Toilet facilities near public transport should have opening hours to match operational hours.			



## Appendix 10. Potential impact of Implementation of Report Site Specific Recommendations

Rec'n No.	Location	Facility	Recommendation	Change to Asset	Change to service
10.1	Echuca	Alton Reserve	Retain – and look to develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability.	\$500	
10.2	Echuca	Alton Reserve	Medium term – should an alternate venue for the Gallery be found, this space could be considered for redevelopment as a 'Wayside Stop'		
11	Echuca	Apex Park	Retain - continue existing cleaning and maintenance schedule. Provide signage Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	\$500 \$2,500	
12	Echuca	Victoria Park Boat Ramp	Lock facility outside of daylight hours, this would reduce cleaning requirements and opportunities for anti-social behaviour. Defer if transition to Crown imminent. Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park proposal for river reserves.	\$2,500	\$4,750
13.1	Echuca	Toy Library	Lock facility outside of daylight hours, this would reduce cleaning requirements and opportunities for anti-social behaviour. Defer if 13.2 imminent.	\$2,500	
13.2	Echuca	Toy Library	Transition management from Council to appropriate organisation compatible with new use of former library or decommission.		\$8,750
14	Echuca	Visitor Information Centre	Retain - continue existing cleaning and maintenance schedule. Provide improved signage. Investigate an	\$500	

			upgrade of the external cladding, ventilation and insulation of the facility.		
15	Echuca	Lions Park	Retain - continue existing cleaning and maintenance schedule. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. If possible the AS 1428 upgrade be undertaken internally to the building fabric. Parking be encouraged in the lower section of the reserve. When the building requires renewal it's siting within the reserve should be re-evaluated.	\$2,500 \$37,500	
16	Echuca	Port of Echuca	Following the development new toilets in the Interpretive Centre as part of Port Precinct Plan, an interim agreement regarding the Wisteria Tea Rooms / Star Bar toilets be negotiated with the tenants and ultimately the management of these facilities incorporated into the commercial building leases and ceased to be managed by Council.		\$26,100
17.1	Echuca	Riverboat Dock	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	\$2,500	
17.2	Echuca	Riverboat Dock	Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.		
18	Echuca	CBD Car Park	Retain. Lock facility outside of trading hours, this would reduce cleaning requirements and opportunities for anti-social behaviour.	\$2,500	
19	Echuca	Victoria Park Oval Gates	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	\$2,500	

			Medium Term: Review demand and if needed design and construct new facility compliant with AS 1428 and CPTED principles.		
20.1	Rochester	Lions Park	Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage.	\$500	
20.2	Rochester	Lions Park	Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be re-evaluated for decommissioning.		
21.1	Rochester	Rotary Park	Short Term: Retain - continue existing cleaning and maintenance schedule. Provide directional signage. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	\$500 \$2,500	
21.2	Rochester	Rotary Park	Long Term: If alternate 'Wayside Stop' facility is developed, this facility should be re-evaluated for decommissioning.		
22	Rochester	Railway station	Negotiate with management to improve signage.		
23	Aysons Reserve		Retain - continue existing cleaning and maintenance schedule. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel. Provide directional signage.	\$7,000 \$500	
24	Girgarre	Hall Reserve	Construct new unisex facility compliant with AS 1428. Provide accessible parking space in car park. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. The committee be provided with the discretion as to who will be permitted to use the Public Toilet and its opening times.	\$37,500	
25.1	Stanhope	Hall Reserve	Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer if 25.2 imminent.	\$2,500	

25.2	Stanhope	Rail Reserve	Medium Term: Design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED principles in proposed Rail Reserve off Brundenell Street.	\$90,000 - <del>\$60,000</del> Shire \$30,000 RDV	
26	Rushworth	Lions Park	Retain – and look to develop as 'Wayside Stop', continue existing cleaning and maintenance schedule. Provide improved signage including 24 hr availability. Provide accessible parking space in car park.	\$500 \$10,000	
27	Rushworth	Rail Reserve	Lock facility outside of trading hours, this would reduce cleaning and opportunities for anti-social behaviour.	\$2,500	
28	Colbinabbin	Hall Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Consideration should also be given to opening the facility only when hall is being utilised and to upgrade hall facilities to include a toilet compliant with AS 1428.	\$2,500	\$3,900
29	Gunbower	Lions Park	Retain		
30	Kow Swamp	Picnic Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer if transition of management imminent. Transition Crown Reserve Committee of Management status from Council to Gunbower Leitchville Lions Club or GMW.	\$2,500	\$3,000
31	Wharparilla	Casey Road River Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer if transition of management imminent. Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park status for river reserves.	\$2,500	\$3,825
32	Torrumbarry	Headworks Road River Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer if transition of management imminent.	\$2,500	\$3,825

			Transition Crown Reserve Committee of Management status from Council to Parks Victoria as part of new National Park status for river reserves.		
33	Lockington	Apex Park	Retain. Upgrade to ensure it is compliant with AS 1428 and CPTED principles and provide accessible parking space in car park with accessible path of travel.	\$70,000 \$10,000	
34.1	Tongala	Sound Shell	Redevelop facility as 'Wayside Stop' and upgrade to ensure it is compliant with AS 1428 and CPTED principles.	\$45,000 - \$13,000 Shire \$32,000 RDV	
34.2	Tongala	Sound Shell	Open 24 hrs and sign appropriately	\$500	
35	Tongala	Hall Laneway	Decommission following upgrade of Sound Shell facilities.		\$5,000
36	Kyabram	Transit Centre	Retain. Increase cleaning frequency to twice daily Mon-Fri.		\$11,000 for extra clean
37	Kyabram	Bradley Street Car Park	Decommission. Any redevelopment of Town Hall should include appropriate amenities for use when hall is utilised.		\$8,700
38	Kyabram	Edis Park	Retain. Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour.	\$2,500	
39	Kyabram	John Pilley Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer if transition of management imminent.	\$2,500	
40	Kyabram	John Pilley Reserve	Medium term, Upgrade to ensure it is compliant with AS 1428 and provide accessible parking space in car park with accessible path of travel. Review management arrangement with Fauna Park to transfer management responsibilities to COM.		\$8,500
41.1	Kyabram	Kyabram Recreation Reserve	Interim Period: Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer 41.2 imminent.	\$2,500	
41.2	Kyabram	Kyabram Recreation Reserve	Construct new doorway to provide access to Youth Club toilets on peak demand days within Recreation Reserve.	\$15,000	
42	Kyabram	Kyabram Recreation	Medium Term: Decommission, design and construct new 'Wayside Stop' facility compliant with AS 1428 and CPTED	Demolition \$7,000 \$92,000 – Shire \$26,000	

		Reserve/Memorial Gardens	principles in Memorial Gardens which would be opened 24 hrs and appropriately signed.	RDV \$52,000 Community \$14,000	
43	Kyabram	Racecourse Reserve	Lock facility outside of daylight hours, this would reduce cleaning and opportunities for anti-social behaviour. Defer if transition of management imminent.	\$2,500	
44	Kyabram	Racecourse Reserve	Negotiate with reserve Committee of Management for it to assume responsibility of facility.		\$2,500
45	Toolleen	Wayside Stop	Encourage Committee of Management to seek funding to provide accessible parking space in car park and accessible path of travel.		
				\$342,000	\$78,850 - \$11,000 = \$67,850