



FLOOD RELIEF HOTLINE 1800 560 760

Community Newsletter for Echuca, Rochester, Torrumbarry, and surrounds
19 November 2022

Weather forecast

Showers and thunderstorms are forecast for Saturday afternoon 19 November. Renewed river rises are possible from Saturday.

The Bureau of Meteorology is monitoring the situation. When the situation changes warnings are updated.

Access warnings and Emergency Information on the VicEmergency app or contact the hotline 1800 226 226.



Check out the latest river height information and valid weather warnings



Report issues to your local Council

Have you found:

- litter
- damaged roads and footpaths
- trees down
- or other hazards caused by the flood waters?



Capture and report on issues to your local council in under 30 seconds. Download the free app Snap, Send and Solve to your iPhone or Android device.



Local relief and recovery

Echuca Relief Centre & Information

Stadium 244 High Street Echuca
Open: 9am – 5pm daily
Phone: after hours 0400215375

Rochester Resource Centre

Racecourse Recreation Reserve
Northern Highway, Rochester
Open: 9am - 2pm, Thursday – Sunday

Rochester Food Share

Rochester Presbyterian Church
2 Victoria Street, Rochester
Open: 10am – 2pm, Monday - Friday

Clean up assistance

Samaritan's Purse is offering free help for homeowners affected by recent flooding. This includes:

- content removal.
- cleaning.

<https://samaritanspurse.org.au>



Campaspe Shire Council

Get up to date information on

- Emergency relief payments
- Waste services
- Japanese Encephalitis vaccines
- Local closures
- Asbestos removal
- Other resources

<https://www.campaspe.vic.gov.au/Home>



Recovery, structural assessments, and grants

For information on recovery and to:

- Register for a structural assessment
- Get emergency accommodation
- Register for the clean up program
- Apply for grants



Financial assistance for farmers

A support package is available for flood-affected farmers. Visit [1800 226 226 agriculture.gov.vic.au/floods](https://1800226226agriculture.gov.vic.au/floods)





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Health Information

Health advice for flood related illness and injury.

<https://www.betterhealth.vic.gov.au/health/>



Mental Health and Family Violence

It is normal to have emotional or physical reactions following a distressing event. There is always help available through your doctor or local mental health professionals.

- Lifeline - 131 114
- Beyond Blue - 1300 224 636
- MensLine - 1300 789 978
- Kid's Help Line - 1800 55 1800
- Mental Health Hub 1300 375 330
- Nurse on call – 1300 60 60 24

Returning home and mould

For information and safety on how to clean up and remove mould visit the below link and scan QR code



Mosquitos and your health



Stagnant Water

If you have concerns about the smell of black (stagnant) water or sewage leakage around your property, please contact the EPA (1300 372 842) or Coliban Water for assistance. **Never eat fish caught from the flood water.**

Managing waste after flood

Floodwater is often contaminated by sewage from overflowing sewerage or septic systems, and by agricultural or industrial wastes and chemicals.

Proper management of floodwater and waste can help to reduce risks. EPA Victoria provides help and resources to reduce your risk.



Register for sandbag removal

Sandbags are not currently being collected, but you can register for sandbag collection by scanning the QR code



Snakes

Snakes been seen moving away from flood waters and sheltering in sandbags and houses.

If you see a snake leave it alone.

If bitten apply first aid and call triple 000.



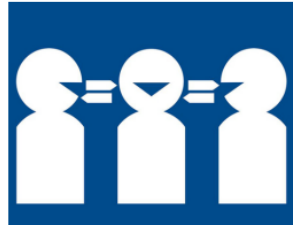


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For information in other languages

To get emergency information in other languages, call 13 14 50 (free call) ask them to call the VicEmergency Hotline



Information for people with hearing or speech difficulties

For assistance contact 1800 555 677 and ask them to call the VicEmergency Hotline



Support for children, students, and families

Supports and resources are available to government school students and families affected by the 2022 Victorian flood event. <https://www.vic.gov.au/flood-event-support-children-students-and-families>



Recovery resources

For general recovery information and resources, visit the Red Cross website <https://www.redcross.org.au/emergencies/>



Flood, storm, and emergency assistance

For assistance during floods and storms contact VICSES on 132 500 or 000 in an emergency.

For information on preparing for and recovering from storms and floods visit the VICSES website <https://www.ses.vic.gov.au/>



Mobile phones and internet

For internet and phone outages and information visit the NBN website



Telstra have disaster assistance packages for customers in impacted areas



Support for local business

For grants, programs, and information to support business visit the Business Victoria website



Road closures and travelling in the area

Information 13 11 70 or the VicTraffic website traffic.vicroads.vic.gov.au or download the app



Tourism

Visitors can contact the Echuca Visitor Information Centre for information on river closure attraction openings via 5480 7555 or Freecall 1800 804 446 (within Australia).

