

Situation Update

27 October 2022

Council services update

The following services are currently closed:

- Immunisation (until 31 October)
- Echuca and Rochester libraries (all other libraries open)
- Campaspe Community Children's Centre in Echuca and Rochester and District Childcare Centre
- Echuca War Memorial Aquatic Centre
- Campaspe Animal Shelter
- Community Transport – please call Community Transport Coordinator to discuss rescheduling 0408 379 647

Maternal and Child Health Services are operating via a combination of telephone and centre visits. Please contact the MCH booking number to discuss your options – 1300 644 964.

To keep up to date, visit

www.campaspe.vic.gov.au/councilservicesflood

Health and Wellbeing

Call Lifeline on **13 11 14** (24 hours, 7 days)

Echuca Regional Health (ERH) telehealth appointments available at <https://erh.org.au>

Bendigo Health is hosting vaccination clinics for COVID, influenza and Japanese Encephalitis:

- Tongala Community Activities Centre – Friday, 28 October from 12.30 – 3.45pm
- Kyabram Community & Learning Centre – Wednesday, 2 November from 12.30 – 3.45pm
- Stanhope Community Hall – Thursday, 3 November from 12.30 – 3.45pm

Other resources:

Nurse on Call - 1300 606 024 or

www.health.vic.gov.au/primary-care/nurse-on-call

Virtual ED – Northern Health www.vved.org.au

Bendigo Health Mental Health Triage - 1300 363 788 or

www.bendigohealth.org.au/mentalhealthTriageServices

Doctors On Demand www.doctorsondemand.com.au

Cub Care – for kids. Paediatric emergency for under 15s 5pm to 11pm www.cubcare.com.au

My Emergency Doctor - 1800 123 633 or

www.myemergencydr.com

Flood Recovery Hotline

1800 560 760 (7.30am – 7.30pm, every day)

- Find out about a range of clean up services
- Find financial, mental health and other support
- Find somewhere to stay

Road closures

Stay up to date with a list and VicTraffic map of road closures at www.campaspe.vic.gov.au/road-closures

Waste

- Kerbside collections are continuing across the shire on roads that are not flood affected.
- Apart from the following, all transfer stations are currently open.
 - Rochester Transfer Station open 9am – 5pm for household flood waste ONLY. Exclusions apply, visit www.campaspe.vic.gov.au/wasteflood
 - Commercial operators can use the Rochester Emergency Transfer Station at 22 Malloy Street
 - Colbinabbin Transfer Station is closed, due to flooding of the access road
- Removal teams have been brought in by the State Government and Emergency Recovery Victoria to assist in removing flood affected property waste. You can register via the online form on Council's website.
- Asbestos needs to be disposed of correctly
 - More information, www.asbestos.vic.gov.au/about-asbestos/removing-or-disposing

If your bin has been missed or your bin is missing due to flood waters, this can be reported by visiting www.campaspe.vic.gov.au/wasteflood or phone 1300 666 535.

Removal teams have been brought in by the State Government and Emergency Recovery Victoria to assist in removing flood affected property waste. Register at www.campaspe.vic.gov.au/floodwaste-register

Relief Centre

The relief centre is available 24/7. Media are asked not to attend due to privacy reasons.

Address: Echuca South Basketball Stadium, 244 High Street

Water update from Coliban Water



Echuca

- If you are able to do so, we recommend putting 20-40 litres of drinking water aside in suitable containers to meet the drinking water needs of your household
- Your water is safe to drink. However, the poor quality of raw water is requiring us to optimise our treatment at the water treatment plant. The quality of the raw water is likely to be an ongoing issue
- Flood gates have been installed
- We have built a levee at the Water Treatment Plant
- Sink hole - a second sink hole has appeared in a different location on Anstruther Street. This has been fenced off. Investigation works are continuing. Please stay clear of sink holes for your safety
- Wet weather caused some sewer spills in the region. Where we can safely access these sites, we have commenced cleaning up
- More information at www.coliban.com.au/echuca-update

Rochester

- The Water Treatment Plant (supplying drinking water) is still operational and protected by the flood gates
- Toilets and showers are available to you at the Presbyterian Church Hall and the Recreation Reserve
- Toilets are also available at the Racecourse
- Your sewer network is partially operational. Whilst the network has been partially restored, the service will be unreliable and customers should expect outages
- We have finished sandbagging at our sewer pump stations to protect critical infrastructure
- More information at www.coliban.com.au/rochester-update

Gunbower

- If you are able to do so, we recommend putting 20-40 litres of drinking water aside in suitable containers to meet the drinking water needs of your household
- Your water remains safe to drink, however, the poor quality of raw water is requiring us to optimise our treatment at the water treatment plant. The quality of the raw water is likely to be an ongoing issue
- We have undertaken precautionary sandbagging of our critical infrastructure in the township
- Sewerage services are operating as normal.

Lockington

- There is no impact to your water services
- Wet weather caused some sewer spills in the region. Where we can safely access these sites, we have commenced cleaning up.

Mosquitoes

Mosquito activity has increased due to high levels of water and weather conditions. Key reminders for the community are:

- Wear long, loose fitting clothing, completely cover up
- Apply repellents containing picaridin or DEET
- Keep the kids safe. You can spray their clothes instead of their skin

Flood water safety advice

Where possible, it is important for you and your pets to stay out of flood water

- Flood waters are dangerous and highly contaminated, and exposure is likely to cause yourself, and your animals, serious illness
- If you must enter the water, protect yourself with waterproof clothing and sturdy footwear to prevent injury
- Wearing disposable gloves is also advised
- If you come into contact with flood waters, wash yourself thoroughly with soap and clean water, and use hand sanitiser

Financial assistance

There is State and Federal government financial assistance that may be available to you.

Visit the Campaspe Shire website

- www.campaspe.vic.gov.au/relief

Safety messages

- Don't drive through floodwaters, follow road closed / footpath closed signs
- Be prepared to evacuate – medical supplies, key papers, 3-5 days of clothing

How can I help?

Thank you for your generosity but please DO NOT attend the Emergency Relief Centre offering to volunteer or donate items.

- To volunteer, register here – www.disasterreliefaus.org/vic-flood-recovery. Disaster Relief Australia is an organisation that partners with Emergency Management Victoria
- To donate – www.bendigobank.com.au/floodappeal or www.givvit.org.au/donate-funds
- You can also speak to your local Neighbourhood House, which may be taking volunteer registrations