

# New Residents

## Information Kit



## CONTACT DETAILS

All telephone calls: 1300 666 535

Mail: PO Box 35, Echuca 3564

Email: [shire@campaspe.vic.gov.au](mailto:shire@campaspe.vic.gov.au)

Website: [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)

Facebook: [www.facebook.com/CampaspeShireCouncil](https://www.facebook.com/CampaspeShireCouncil)

### DISCLAIMER

Campaspe Shire Council accepts no liability for any loss or damage that you may suffer as a result of your reliance on this information, whether or not there has been any error, omission or negligence on the part of the Council.

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If you wish to provide feedback on information included in this kit, please contact the Communications Unit on 1300 666 535.



## **A MESSAGE FROM THE MAYOR**

On behalf of the Campaspe Shire Council, it is my pleasure to welcome you to our municipality. May I take this opportunity to extend our warmest wishes and invite you to learn a little more about both the Council and the facilities and services which we offer.

The Shire of Campaspe is a municipality blessed with both a magnificent natural environment and a community rich in diversity and talents. Council recognises its responsibilities in nurturing the region's growth and serving our residents and ratepayers. In this regard, we are grateful for the support of many community organisations and groups which add great strength to the shire and play an important role in fostering community spirit.

This New Resident Information Kit has been designed as an information source which will help you to settle into Campaspe Shire. Through the Kit, we hope to encourage your active participation in community and local government affairs, and we trust the information provided is useful.

Finally, may we urge you to seek advice or assistance if you encounter problems. Feel free to contact Council on 1300 666 535 and our courteous staff will assist you promptly, whether it be through directly addressing the difficulty or referring you to the relevant authority if the issue does not fall within our area of responsibility.

Thank you for choosing the Campaspe Shire as your new home.

We are sure you will find our municipality has friendly, caring communities which will make your transition to a new lifestyle an enjoyable and exciting experience.

**MAYOR  
CAMPASPE SHIRE COUNCIL**

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# YOUR COUNCIL

## CAMPASPE SHIRE PROFILE

The Shire of Campaspe is located in north central Victoria, about 180 kilometres north of Melbourne. The shire encompasses a total land area of over 4,500 square kilometres. It has an estimated residential population of more than 36,000 people and continues to enjoy a positive population growth. The majority of the community resides in the townships of Echuca, Kyabram, Gunbower, Lockington, Rochester, Rushworth, Stanhope and Tongala, however we still have many people who live and work outside of these townships.

The Shire of Campaspe is a predominantly rural area, with the majority of our land used for agriculture, particularly dairy farming, cereal and grain growing and sheep. In addition to this on-farm production, manufacturing and construction are other primary contributors to our economy. The diverse landscape of the shire has also enabled tourism to develop and prosper which further broadens the economic base for the region.

Campaspe Shire is named after the Campaspe River, which was named by Major Mitchell in 1836.

Further details of the community profile can be found on the Campaspe Shire's website, [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)

## AUSTRALIAN CITIZENSHIP

Council conducts Citizenship Ceremonies on behalf of the Department of Home Affairs, Immigration and Citizenship on a quarterly basis.

If you are considering applying for Australian Citizenship, you can obtain an application pack from the Department by downloading one from their [website](#) or by calling the Citizenship Hotline on 131 880.

For further information about becoming an Australian Citizen, telephone 131 880 or visit their website.

## COMMUNITY INFORMATION

Increasing internet use and changing demographics means Council is relying more on its website as a tool to inform, service and consult with the community. Council's website address is:

[www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)

'Your Council News' is a fortnightly half page in the Riverine Herald, Campaspe News and Kyabram Free Press. It contains information about Council activities, employment opportunities and other public notices. In addition to the fortnightly page, eight community newsletters are distributed to residents and businesses across the shire.

You can also follow Council through social media:

Facebook [www.facebook.com/CampaspeShireCouncil](https://www.facebook.com/CampaspeShireCouncil)

Instagram [www.instagram.com/campaspeshire](https://www.instagram.com/campaspeshire)

LinkedIn [www.linkedin.com/company/campaspe-shire-council](https://www.linkedin.com/company/campaspe-shire-council)

## CONSULTATION AND FEEDBACK

You are welcome to attend Council meetings held on the third Wednesday of each month in Echuca starting at 6pm.

Council participates in the Office of Local Government's annual survey, a telephone survey about our services and performance. The results are considered when preparing future programs and service improvements.

All draft strategies, local laws and other documents are placed on public display inviting public comment. We welcome your feedback and suggestions on our services by contacting the Call Centre on 1300 666 535, or by visiting our website - [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)

## COUNCIL ELECTIONS

In accordance with the Local Government Act 2020, Council elections are conducted every four years. The next election is scheduled for October 2024.

Elections are conducted by postal ballot with all ratepayers and residents of the shire eligible to vote. Elections are conducted by the Victorian Electoral Commission.

The position of Mayor is elected annually.

## COUNCIL MEETINGS

Council meetings are held on the third Wednesday of each month in Echuca, starting at 6pm. Members of the public are welcome to attend. Agendas and minutes are available at the Campaspe Shire Council website. Meetings are live streamed through Council's website, with archives also available.

Question time at Council meetings provide an opportunity for members of the public in the gallery to address questions or queries to the Councillors and / or officers.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## COUNCILLORS

### Echuca Ward

CHRISSY WELLER                      Mobile 0437 567 401  
Email: [c.weller@campaspe.vic.gov.au](mailto:c.weller@campaspe.vic.gov.au)

TONY MARWOOD                      Mobile 0437 731 169  
Email: [t.marwood@campaspe.vic.gov.au](mailto:t.marwood@campaspe.vic.gov.au)

ROB AMOS - Mayor                      Mobile 0437 042 170  
Email: [r.amos@campaspe.vic.gov.au](mailto:r.amos@campaspe.vic.gov.au)

### Kyabram Deakin Ward

COLLEEN GATES                      Mobile 0457 916 615  
Email: [c.gates@campaspe.vic.gov.au](mailto:c.gates@campaspe.vic.gov.au)

JOHN ZOBEC                      Mobile 0418 213 413  
Email: [j.zobec@campaspe.vic.gov.au](mailto:j.zobec@campaspe.vic.gov.au)

DANIEL MACKRELL                      Mobile 0429 517 535  
Email: [d.mackrell@campaspe.vic.gov.au](mailto:d.mackrell@campaspe.vic.gov.au)

### **Rochester Ward**

PAUL JARMAN

Mobile 0407 825 133

Email: [p.jarman@campaspe.vic.gov.au](mailto:p.jarman@campaspe.vic.gov.au)

### **Waranga Ward**

ADRIAN WESTON

Mobile 0428 320 464

Email: [a.weston@campaspe.vic.gov.au](mailto:a.weston@campaspe.vic.gov.au)

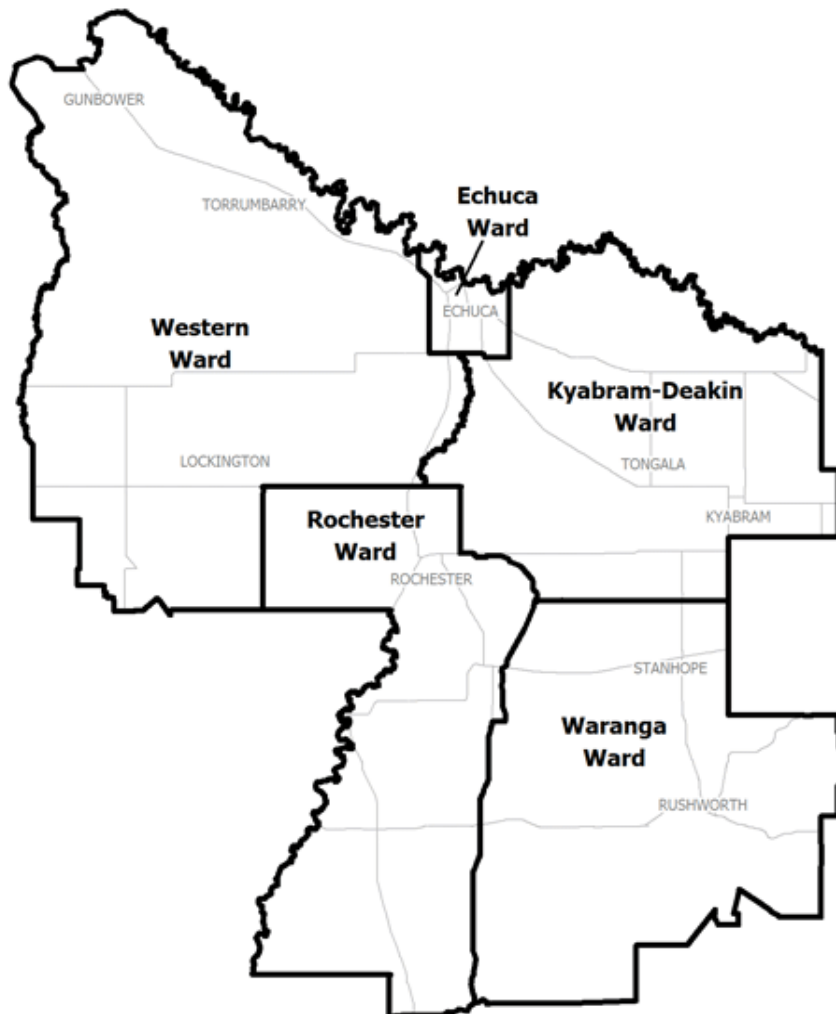
### **Western Ward**

LEANNE PENTREATH

Mobile: 0437 248 212

Email: [l.pentreath@campaspe.vic.gov.au](mailto:l.pentreath@campaspe.vic.gov.au)

*Shire of Campaspe map - showing electoral wards and arterial roads.*



## **COUNCIL PLAN**

The Council Plan for the Campaspe Shire Council is a statement of Council's intended direction and how it will be pursued over a four year period.

### **Vision**

Our places are vibrant and sustainable, our people are strong and supportive.

The Council Plan is available on line at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)

## **CUSTOMER SERVICE CENTRES**

In addition to our Echuca Headquarters, four service centres are located throughout the shire.

Echuca Cnr Hare and Heygarth Streets, Echuca

Telephone: 1300 666 535 (free for 54 and 58 districts)

03 5481 2200

### **Service centre locations**

Kyabram 19 Lake Road, Kyabram

Rochester 43-45 Mackay Street, Rochester

Rushworth 33 High Street, Rushworth

Tongala 37 Mangan Street, Tongala

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## **EXECUTIVE MANAGEMENT GROUP**

Chief Executive Officer, Pauline Gordon

Acting Director Corporate, Matt McPherson

Acting Director Infrastructure, Kate Lemon

Acting Director Community, Andrew Fletcher

Executive Director, Keith Oberin



## SERVICE REQUESTS

The Service Request system enables customers to contact Council to report problems or issues with Council's property - such as roads, buildings, signs, parks and gardens.

Service requests can be lodged:

Online	Through Council's website
Telephone:	By calling the Call Centre, 1300 666 535
In person	At a Customer Service Centre

Council endeavours to:

- \* acknowledge correspondence received, by mail or email, within ten working days
- \* respond to telephone messages within two full working days.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## STATE PARLIAMENTARY REPRESENTATIVES

### Legislative Assembly (lower house)

Member for Murray Plains

Hon Peter Walsh MLA 496 High Street, Echuca 3564	5482 2039 Email: <a href="mailto:peter.walsh@parliament.vic.gov.au">peter.walsh@parliament.vic.gov.au</a>
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### Legislative Council (upper house)

Members for Northern Victoria

Mr Mark Gepp MLC 80 High Street, Woodend 3442	5427 2444 Email: <a href="mailto:mark.gepp@parliament.vic.gov.au">mark.gepp@parliament.vic.gov.au</a>
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Ms Tania Maxwell 27 Faithfull Street, Wangaratta 3677	4700 1787 Email: <a href="mailto:tania.maxwell@parliament.vic.gov.au">tania.maxwell@parliament.vic.gov.au</a>
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Hon Wendy Lovell MLC 138 Welsford Street, Shepparton 3630	5821 0055 Email: <a href="mailto:wendy.lovell@parliament.vic.gov.au">wendy.lovell@parliament.vic.gov.au</a>
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Ms Jaclyn Symes MLC 49a High Street, Wallan 3756	5783 2000 Email: <a href="mailto:jaclyn.symes@parliament.vic.gov.au">jaclyn.symes@parliament.vic.gov.au</a>
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Mr Tim Quilty MLC 30 Wallis Street, Seymour 3660	5799 1331 Email: <a href="mailto:tim.quilty@parliament.vic.gov.au">tim.quilty@parliament.vic.gov.au</a>
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For more information about state elections, contact the Victorian Electoral Commission on 131 832 or at [www.vec.vic.gov.au](http://www.vec.vic.gov.au)

## **Federal Parliamentary Representatives**

Federal Member for Nicholls

Hon Sam Birrell MP  
426 Wyndham Street, Shepparton 3630

5821 5371  
Email: [sam.birrell@aph.gov.au](mailto:sam.birrell@aph.gov.au)

For more information about federal elections, contact the Australian Electoral Commission on 132 326 or at [www.aec.gov.au](http://www.aec.gov.au)

## **VOLUNTEERING**

Volunteering provides a strong link between community participation and positive individual, economic and community wellbeing.

The benefit to the community from people volunteering is significant with volunteers the lifeblood of many community groups. Some of our most vital community services involve volunteers. Council run programs such as Community Transport and Library Services rely on volunteers to remain viable. By volunteering, not only will you be supporting a worthwhile cause but you also have the chance to develop further skills, meet new people and feel good about being involved.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

# FAMILIES AND CHILDREN

## ACCESSIBLE PARKING PERMITS (DISABLED PARKING PERMITS)

Applications for Accessible Parking Permits are completed online at [www.accessibleparking.vic.gov.au](http://www.accessibleparking.vic.gov.au). The application must also be completed by a doctor before submitting it for approval, this can also be done online. Paper applications are available at Council service centres.

If approved, a permit will be mailed out to you via VicRoads.

Further information is available at [www.accessibleparking.vic.gov.au](http://www.accessibleparking.vic.gov.au) or by contacting our Call Centre on 1300 666 535.

## AFTER SCHOOL CARE AND HOLIDAY PROGRAMS

The Echuca Holiday and After School Program is available to all primary school aged children in Echuca. The program is operated at the Jack O'Neill Pavilion, Echuca East Recreation Reserve, 54 Sutton Street. For further information, contact 5482 4503 or mobile 0407 341 838.

## AGED AND DISABILITY SERVICES

Council does not provide Aged and Disability Services. There are a number of providers across the shire. The my aged care website provides more information.

## CHILD CARE

A range of Council, community based and privately operated centres are available.

### Council sponsored service

Campaspe Community Children's Centre	392 High Street, Echuca	5480 2547
Rochester & District Child Care	35 Mackay Street, Rochester	5484 1979

### Privately managed

Goodstart Early Learning Centre	112 Northern Highway, Echuca	5482 1088
Pink and Blue Early Learning	255 Ogilvie Avenue, Echuca	5480 1974
Kids in Care	28 Unwin Street, Kyabram	5852 2844

### Community based

Berrimba Child Care	Hare Street, Echuca	5480 6330
Kyabram Community & Learning Centre	21-25 Lake Road, Kyabram	5852 0000

## COMMUNITY CENTRES / NEIGHBOURHOOD HOUSES

Centres provide a range of personal and family activities and support services and groups.

Crossenvale Community Hub	28 Boothman Street, Echuca	5480 3583
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Echuca Neighbourhood House	261 High Street, Echuca	5482 6914
Girgarre Community Cottage	27 Olympic Street, Girgarre	5854 6482
Kyabram Community & Learning Centre	21-25 Lake Road, Kyabram	5852 0000
Lockington Community House	9 Lockington Road, Lockington	5486 2683
Rochester Community House	1/30 Mackay Street, Rochester	5484 3600
Rushworth Community House	67 High Street, Rushworth	5856 1295
Stanhope Community House	25 Birdwood Avenue, Stanhope	5857 2866
Tongala Community Activities Centre	Mangan Street, Tongala	5859 1268

## FAMILY DAY CARE

A number of private operators provide Family Day Care services across the shire:

Intereach (Deniliquin based)	1300 488 226
Kids Matter Family Day Care (Shepparton based)	5821 4949
Bambini Child Care Services (Melbourne based)	9813 5680

## IMMUNISATION

Campaspe Shire Council runs a free immunisation service each month at Echuca, Kyabram, Tongala, and Rochester, and bi-monthly sessions at Stanhope, Rushworth and Lockington.

Immunisation is administered to infants and adults through regular sessions across the shire. It is also administered via school programs aimed at specific age groups.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## MATERNAL AND CHILD HEALTH

Maternal and Child Health Nurses monitor all areas of child development and health. Guidance and support regarding parenting issues and mothers' health needs are provided through home visits and centre consultations.

The service is delivered by qualified Maternal and Child Health Nurses who provide a free service to all residents with new babies and young children.

Appointments are required and can be made by contacting 1300 644 964. Services are provided at the following locations:

Colbinabbin	Senior Citizens Club, 36-38 Mitchell Street, Colbinabbin
Echuca	Campaspe Community Children's Centre, 398 High Street, Echuca
Echuca	Njernda Health House, 208 McKinlay Street, Echuca
Gunbower	Gunbower Preschool, 1 Wilson Street, Gunbower
Kyabram	148a Fenaughty Street, Kyabram

Lockington	Bush Nursing Centre, 31-37 Pannoo Road, Lockington
Rochester	Rochester Service Centre, 43-45 Mackay Street, Rochester
Rushworth	Rushworth Service Centre, 33 High Street, Rushworth
Stanhope	35 Birdwood Avenue, Stanhope
Tongala	Tongala Service Centre, 37 Mangan Street, Tongala

Maternal and child health 24 hour service, 132 229.

## PLAYGROUPS

Various playgroups are conducted throughout the shire, providing a stimulating environment where young children are encouraged to learn through play in an unstructured setting. Details of playgroups can be obtained by contacting the local maternal and child health nurse.

## PRESCHOOLS

A number of preschool programs are offered across the Shire of Campaspe as follows:

Colbinabbin Preschool	Colbinabbin Recreation Hall	0429 101 511
Echuca Central Kindergarten	287 Anstruther Street, Echuca	5482 2284
Echuca East Preschool Centre	115 Stawell Street, Echuca	5482 2783
Echuca South Community Preschool	232 High Street, Echuca	5482 1740
Girgarre Preschool	School Road, Girgarre	5854 6368
Good Start Early Learning Centre	112 Northern Highway, Echuca	5482 1088
Gunbower Preschool	Wilson Street, Gunbower	5487 1382
Kyabram Municipal Preschool	Fenaughty Street, Kyabram	5852 1631
Kyabram Community & Learning Centre	21-25 Lake Road, Kyabram	5852 0000
Lockington Preschool	8 Burns Street, Lockington	5486 2585
Rochester Preschool	Fraser Street, Rochester	5484 1532
Rushworth Kindergarten & Childcare	Esmonde Street, Rushworth	5856 1591
Stanhope & District Kindergarten	1 Godley Place, Stanhope	5857 2297
Tongala Preschool	8 Nihill Street, Tongala	5859 0268
Unwin Street Preschool & Occasional Care	Unwin Street, Kyabram	5852 2148

## SCHOOLS

Residents of the Shire of Campaspe enjoy close access to high class educational facilities. A diverse range of educational choices are available providing quality education.

### Primary Schools

Colbinabbin Primary School	Mitchell Street, Colbinabbin Email: <a href="mailto:colbinabbin.ps@edumail.vic.gov.au">colbinabbin.ps@edumail.vic.gov.au</a>	5432 9330
Echuca East Primary School	Eyre Street, Echuca Email: <a href="mailto:echuca.east.ps@edumail.vic.gov.au">echuca.east.ps@edumail.vic.gov.au</a>	5482 2588
Echuca Twin Rivers Specialist School	66 Wilkinson Drive, Echuca Email: <a href="mailto:echuca.ss@edumail.vic.gov.au">echuca.ss@edumail.vic.gov.au</a>	5481 7700
Echuca Primary School	High Street, Echuca Email: <a href="mailto:echuca.ps@edumail.vic.gov.au">echuca.ps@edumail.vic.gov.au</a>	5483 0700
Echuca Twin Rivers Primary School	66 Wilkinson Drive, Echuca Email: <a href="mailto:twin.rivers.ps@edumail.vic.gov.au">twin.rivers.ps@edumail.vic.gov.au</a>	5410 7700
Girgarre Primary School	Winter Road, Girgarre Email: <a href="mailto:girgarre.ps@edumail.vic.gov.au">girgarre.ps@edumail.vic.gov.au</a>	5854 6275
Gunbower Primary School	School Road, Gunbower Email: <a href="mailto:gunbower.ps@edumail.vic.gov.au">gunbower.ps@edumail.vic.gov.au</a>	5487 1323
Kyabram P-12 School	Fischer Street, Kyabram Email: <a href="mailto:kyabram.p12@edumail.vic.gov.au">kyabram.p12@edumail.vic.gov.au</a>	5852 1711
Lockington Consolidated School	Burns Street, Lockington Email: <a href="mailto:lockington.ps@edumail.vic.gov.au">lockington.ps@edumail.vic.gov.au</a>	5486 2474
Nanneella Estate Primary School	500 Echuca Nanneella Road, Nanneella Email: <a href="mailto:nanneella.estate.ps@edumail.vic.gov.au">nanneella.estate.ps@edumail.vic.gov.au</a>	5484 5395
River City Christian College	29 Rose Street, Echuca Email: <a href="mailto:reception@rccc.vic.edu.au">reception@rccc.vic.edu.au</a>	5482 4594
Rochester Primary School	Edward & George Streets, Rochester Email: <a href="mailto:rochester.ps@edumail.vic.gov.au">rochester.ps@edumail.vic.gov.au</a>	5484 1072
Rushworth P-12 School	Heily Street, Rushworth Email: <a href="mailto:rushworth.p12@edumail.vic.gov.au">rushworth.p12@edumail.vic.gov.au</a>	5856 1230
St Augustines School	10 Church Street, Kyabram Email: <a href="mailto:principal@sakyabram.catholic.edu.au">principal@sakyabram.catholic.edu.au</a>	5852 1492
St Joseph's Primary School	Campaspe Street, Rochester Email: <a href="mailto:principal@sjrochester.catholic.edu.au">principal@sjrochester.catholic.edu.au</a>	5484 1797
St Mary's Primary School	15-33 Bridlington Avenue, Echuca Email: <a href="mailto:principal@smechuca.catholic.edu.au">principal@smechuca.catholic.edu.au</a>	5482 1342
St Mary's Primary School	Southam Street, Rushworth Email: <a href="mailto:principal@smrushworth.catholic.edu.au">principal@smrushworth.catholic.edu.au</a>	5856 1347
St Patricks Primary School	32 – 34 Mangan Street, Tongala Email: <a href="mailto:principal@sptongala.catholic.edu.au">principal@sptongala.catholic.edu.au</a>	5859 0371
Stanhope Primary School	Midland Highway, Stanhope Email: <a href="mailto:Stanhope.ps@edumail.vic.gov.au">Stanhope.ps@edumail.vic.gov.au</a>	5857 2514

Tongala Primary School	28 Miller Street, Tongala Email: <a href="mailto:tongala.ps@education.vic.gov.au">tongala.ps@education.vic.gov.au</a>	5859 0551
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## Secondary Schools

Echuca College	College Drive, Echuca Email: <a href="mailto:echuca.co@edumail.vic.gov.au">echuca.co@edumail.vic.gov.au</a>	5482 1133
Kyabram P12 College (Secondary College)	Fischer Street, Kyabram Email: <a href="mailto:kyabram.p12@edumail.vic.gov.au">kyabram.p12@edumail.vic.gov.au</a>	5852 1711
Kyabram Secondary College (Dawes Campus)	Dawes Road, Kyabram Email: <a href="mailto:kyabram.p12.dawes@edumail.vic.gov.au">kyabram.p12.dawes@edumail.vic.gov.au</a>	5852 1660
Moama Anglican Grammar	Kirchhofer Street, Moama Email: <a href="mailto:info@moamagrammar.nsw.edu.au">info@moamagrammar.nsw.edu.au</a>	5480 5900
River City Christian College	29 Rose Street, Echuca Email: <a href="mailto:admin@rcc-echuca.com">admin@rcc-echuca.com</a>	5482 4594
Rochester Secondary College	Edward Street, Rochester Email: <a href="mailto:rochester.sc@edumail.vic.gov.au">rochester.sc@edumail.vic.gov.au</a>	5484 1844
Rushworth P-12 School	Heily Street, Rushworth Email: <a href="mailto:rushworth.p12@edumail.vic.gov.au">rushworth.p12@edumail.vic.gov.au</a>	5856 1230
St Augustines School	10 Church Street, Kyabram Email: <a href="mailto:principal@sakyabram.catholic.edu.au">principal@sakyabram.catholic.edu.au</a>	5852 1492
St Joseph's College	21 Dickson Street, Echuca Email: <a href="mailto:principal@sjcechuca.catholic.edu.au">principal@sjcechuca.catholic.edu.au</a>	5482 2577

## Tertiary

Bendigo TAFE, Echuca Campus	Darling Street, Echuca	1300 554 248
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## SENIOR CITIZENS CLUBS

Senior Citizens Clubs meet regularly at various centres throughout the municipality for social activities including carpet bowls, bingo, outings, dances, billiards and many other activities. There is a nominal fee for some of the activities. Club membership is open to all residents within the municipality aged 55 and over.

Senior Citizens Clubs participate in Seniors Week activities held across the municipality each year.

Senior Citizens Clubs are separate incorporated bodies. Contact relevant clubs for meeting dates and activity programs

Echuca Senior Citizens Club	39 Landsborough Street, Echuca	5482 3216
Gunbower Senior Citizens Club	Murray Valley Highway, Gunbower	
Kyabram Senior Citizens Club	17 Lake Road, Kyabram	5852 1942
Kyabram Senior Italian Citizens Club	21-25 Lake Road, Kyabram (at Kyabram Community Learning Centre)	
Lockington & District Senior Citizens Club	Community Centre, Lockington	5486 2486
Rochester Senior Citizens Club	Campaspe Street, Rochester	5484 1525
Rushworth / Colbinabbin Senior Citizens Club	Esmonde Street, Rushworth	5856 1474

Stanhope Senior Citizens Club Inc	Birdwood Avenue, Stanhope	5857 2372
Tongala Senior Citizens Inc	Cavell Street, Tongala	5859 0505
Toolleen Senior Luncheon Group	Toolleen Community Centre	5433 6248

## TRANSPORT

### Aerodrome

Echuca Aerodrome, McKenzie Road, Echuca

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

### Parking

Parking meters are installed in the Echuca township to regulate traffic flow and make best use of short term parking. Please check the applicable parking restrictions and rates which vary according to location. All day ticket parking is provided in off-street car parks in High Street and Nish Street.

All other towns within the shire have allocated parking with time requirements. All towns are patrolled by Local Law Officers.

### Public Buses and Taxi Services

Buses and taxis operate in most urban areas. Please refer to local telephone books for contact information.

### Trains

Daily train services operate from Echuca to Melbourne return. Contact VLine for more information on 136 196 or visit their website at [www.vline.com.au](http://www.vline.com.au)

## TOY LIBRARIES

Toy libraries provide a wide range of toys for children of all ages. Toy libraries operate at the following locations.

Echuca 32 Heygarth Street, Echuca

Kyabram Kyabram Service Centre, 19 Lake Road, Kyabram

## YOUTH COUNCIL

Campaspe Shire Council is committed to ensuring young people have a voice and can contribute to their community by being formally engaged in Council activities. Opportunities include organising events for National Youth Week, attending skill development workshops and providing leadership in the community.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.



# WASTE AND RECYCLING

## RUBBISH AND RECYCLING

Waste and recycling services are available as follows:

### For households

- \* A small 80 litre or medium 140 litre waste bin serviced weekly
- \* A large 240 litre or extra large 360 litre recycling bin serviced fortnightly

For households of six or more permanent residents, a large 240 litre waste bin is available for an additional fee. Smaller 140 litre recycling bins are available for those with less space.

### For businesses

- \* A choice of one or more, small 80 litre, medium 140 litre or large 240 litre waste bin serviced weekly
- \* One or more large 240 litre recycling bin serviced fortnightly

### For rural areas

Waste and recycling services are available to rural customers situated within a reasonable distance from existing collection routes. To apply for a service, visit our website or contact the Call Centre on 1300 666 535.

Prior to applying for a waste and recycling collection service, a rural road number is to be displayed on the front of the property where the bins are to be collected. If you do not already have one, you can obtain one from Council.

### Kerbside collection days

To check which kerbside bin is collected and which day of the week visit: [www.campaspe.vic.gov.au/bindates](http://www.campaspe.vic.gov.au/bindates)

## FOOD AND GARDEN WASTE

A fortnightly medium 140 litre, or large 240 litre food and garden waste collection service is available in township areas.

## TRANSFER STATIONS

A number of facilities are available throughout the Shire of Campaspe.

Colbinabbin Transfer Station	Cemetery Road, Colbinabbin
Echuca Environment Centre	510 McKenzie Road, Echuca
Gunbower Transfer Station	Murray Valley Highway (east of town), Gunbower
Lockington Transfer Station	Cnr Keane and O'Donnell Roads, Lockington
Mount Scobie Transfer Station	Cnr Curr and Everard Roads, Kyabram
Rochester Transfer Station	139 High Street, Rochester
Rushworth Transfer Station	Nine Mile Road, Rushworth
Toolleen Transfer Station	Cornella Toolleen Road (behind store), Toolleen

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## WASTE AND RECYCLING - YOUR A-Z GUIDE



# A-Z guide - waste & recycling

Use this guide to find where to recycle or dispose of items properly in Campaspe Shire.

Anything accepted in the yellow bin is also accepted at Resource Recovery Centres free of charge

KEY	
Yellow bin – recycling	Y
Red bin – general waste	R
Green bin – food & garden waste	G
Resource Recovery Centre – free	RRC
Resource Recovery Centre – with cost	RRC\$
Resource Recovery Centre – limited sites	RRC*
Donate to charity or resale shop	D
Soft plastics - supermarket REDcycle collection point	S
Other - refer to website	O
Household chemicals – collection points Bendigo / Shepparton (Detox Your Home)	C

A	
Aerosol cans (empty)	Y
Air conditioner units	RRC\$
Aluminium cans & trays	Y
Aluminium foil (clean, rolled into a ball)	Y
Animal poo	G
Asbestos *	O
Ash (extinguished & cold)	G

\* Asbestos – contact the EPA, 1300 372 842 for transport & disposal information.

B	
Baby wipes	R
Bag ties	R
Bamboo utensils	G
Band aids	R
Baskets	R D
Batteries (car & truck)	RRC
Batteries (household)	RRC O
Bedding (pillows, doonas, sheets)	D RRC
Beer bottles	Y
Bicycles	RRC
Biscuit tray (plastic)	R
Biscuit wrapper / packet	S RRC*
Blister packs	R
Books	D Y
Bottles	Y
Branches (under 100mm round)	G
Branches (under 300mm round)	RRC\$
Bricks & concrete (clean, under 1m³)	RRC* RRC\$
Broken glass (beer / wine bottles)	Y
Broken glass (glassware & window)	R
Bubble wrap	S RRC*
Building material (bricks, concrete, timber)	RRC\$

C	
Cameras & accessories	RRC
Cans (steel, aluminium)	Y
Cardboard (flattened)	Y
Cardboard cartons	Y
Carpet	R
Carpet underlay	RRC\$ RRC*
Car tyres	RRC\$
CDs & DVDs	D R
CD & DVD players	RRC
Cassette tapes	D R
Cellophane	S R
Ceramics & pottery	D R
Cereal boxes	Y
Cereal box inserts	S RRC*
Chemicals (household)	C
Chemicals (farm / agricultural)	O
Chemical drums (DrumMUSTER)	O RRC*
Cigarette butts	R
Chip packets (soft plastic)	S RRC*
Christmas tree (artificial)	D R
Christmas tree (natural)	G RRC\$
Cleaning rags	R
Cling wrap	S RRC*
Clothing (fabric)	D RRC*
Coat hangers	D R
Coffee cans / tins	Y
Coffee cups - compostable (AS4736 symbol)	G
Coffee cups	R
Coffee cup lids (refer to packaging)	G
Coffee grounds	G
Coffee pods	O R
Computers & accessories	RRC
Concrete	RRC* RRC\$
Cooking oil spray cans (empty)	Y
Corks	R
Cosmetic jars (rinsed)	Y
Cotton wool balls	R
Couches / sofas	RRC\$
Cups & saucers	D R
Cutlery (plastic)	R

D	
Deodorant cans (empty)	Y
Detergent bottles (empty, plastic)	Y
Detergents & disinfectants	C
Drinking glasses	D R
Drink cans	Y

E	
Egg cartons	Y
Egg shells	G
Electrical appliances / E-waste (electric waste, anything with a battery or power cord)	RRC
Envelopes (with / without plastic window)	Y
Eye glasses	D O

F	
Face wipes	R
Fabric (textiles)	O RRC*
Fire place ash (extinguished & cold)	G
Fire extinguishers	RRC\$
Fish bones	G
Fluorescent globes / tubes	RRC
Foam boxes	RRC*
Foam meat trays	R
Foil aluminium (clean, rolled into a ball)	Y
Food cans (rinsed)	Y
Food scraps (veg, fruit, meat, dairy, cooked & raw)	G
Fridges / freezers	RRC\$
Furniture	D RRC\$

G	
Garden waste	G RRC\$
Garden tools / equipment	RRC\$ R
Gas bottles (empty)	RRC\$
Glad wrap	S RRC*
Glass (bottles & jars)	Y
Glass (other than bottles & jars)	R
Green bags (polypropylene)	R
Grass clippings	G RRC\$
Greeting cards	Y

H	
Hair	G
Hose (garden)	R
Hot water units (steel)	RRC

I	
Ice cream containers & lids (rinsed)	Y

J	
Jars (rinsed) & jar lids	Y
Juice cartons (rinsed)	Y
Junk mail	Y

# A-Z guide - waste & recycling

K	
Kebab stick (wooden)	G
Kitty litter	R
Kitty litter (paper based only)	G

L	
Laminated paper	R
Lawn mowers	RRC
Leaves	RRC\$ G
Light bulbs (CFL, fluoro tubes, incandescent bulbs, quartz halogen)	RRC
Lolly wrappers (plastic)	S RRC* R
Lunch boxes	R

M	
Magazines	Y
Manure	G
Margarine tubs (rinsed)	Y
Mattresses	RRC\$
Meat & fish scraps / bones	G
Meat trays (foam / polystyrene / plastic)	R
Medicine bottles (empty)	Y
Medicines	O
Microwaves	RRC
Milk cartons	Y
Milk containers (plastic, rinsed)	Y
Mirrors (broken)	R
Mobile phones & accessories	RRC O
Motor oil (up to 20L)	RRC*

N	
Napkins (paper)	G
Nappies (disposable or biodegradable)	R
Needles	O
Newspapers	Y

O	
Office paper	Y
Oil (motor, up to 20L)	RRC*
Oil (household cooking)	C
Ovens & stoves	RRC

P	
Paint tins (empty, up to 20L)	RRC Y
Paint	C
Pallets (wooden)	RRC* RRC\$
Paper	Y
Paper towel (clean or dirty)	G
Pens & pencils	D R
Pet food tins (rinsed)	Y
Picture frames	D R
Pizza boxes (empty, clean)	Y
Pizza boxes (soiled or with scraps)	G
Place mats	R

P (continued)	
Plant cuttings	RRC\$ G
Plant pots (plastic symbols 1 - 7)	Y
Plaster board	RRC\$ R
Plastics hard (sym. 1-6, excl. expanded polystyrene)	Y
Plastic bags	S RRC* R
Plastic bottles (symbols 1 - 6)	Y
Plastic clothing baskets	R
Plastic containers (hard plastic sym. 1 - 6)	Y
Plastics soft REDcycle	S RRC* R
Plastics soft (symbols 1 - 6)	RRC* R
Plastic cling wrap	S RRC* R
Plastic lunch boxes	Y
Plastic meat & veg trays	R
Plastic strapping	R
Plastic wrappers	S RRC* R
Plastics (symbol 7 or no number)	R
Polystyrene (expanded)	RRC* R
Poisons, pesticides & herbicides	C
Pots & pans (metal)	Y
Pots & pan lids (glass & plastic)	R
Printers	RRC
Printer cartridges	O
PVC pipe	R
Pyrex (ovenware)	D R

R	
Radios	RRC
Rubber	R

S	
Sauce bottles & lids (rinsed)	Y
Scrap metal	RRC
Seafood scraps & shells	G
Seedling containers (plastic)	Y
Shampoo bottles	Y
Shoes	D R
Shredded paper	G
Silage wrap (loose and clean)	RRC*
Skewer (wooden)	G
Smoke alarms	RRC
Soft drink bottles (with lids)	Y
Soft drink cans	Y
Soil (clean fill)	RRC* RRC\$
Spirit & wine bottles	Y
Steel cans (rinsed)	Y
Sticky tape	R
Straws (plastic)	R
Straws (paper)	G
Syringes / sharps	O
Saw dust & wood shavings	G
Sporting goods	D R
Sports tape	R
Styrofoam	RRC* R
Suitcases / baggage	D RRC\$
Sweet wrappers	S RRC* R

T	
Take away containers (plastic)	Y
Take away containers (cardboard)	G
Tea bags / tea leaves	G
Telephone books	Y
Televisions	RRC
Tetra packs	R
Timber / treated wood	RRC\$ R
Tin cans (rinsed)	Y
Tissues	G
Toilet paper rolls	Y
Tools	RRC D
Toothpaste tubes & toothbrushes	R O
Toys (without batteries)	O D R
Toys (with batteries)	D RRC
Tree branches (under 100mm round)	G
Tree branches (under 300mm round)	RRC\$
Tyres (car, truck & motorcycle)	RRC\$

V	
Vacuum cleaner dust	G
Vacuums	RRC
Vegetable scraps	G
Vinyl (eg old school bags)	R

W	
Washing powder boxes	Y
Washing machines	RRC
Water tanks (steel)	RRC*
Waxed paper & cardboard	R
Weeds	G RRC\$
Whitegoods (excluding fridges & air cons)	RRC
Whitegoods (fridges & air cons)	RRC\$
Window panes	R
Wine bottles	Y
Wood (untreated)	RRC\$ G
Wrapping paper	Y

Y	
Yoghurt containers (rinsed)	Y
Yoghurt squeeze pouches	R

KEY	
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Other - refer to website	O
Household chemicals - collection points Bendigo / Shepparton (Detox Your Home)	C

For more information on waste & recycling, visit [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)

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# COUNCIL SERVICES

## ANIMAL REGISTRATION

Residents living in the Shire of Campaspe are allowed a maximum of two domestic dogs and two domestic cats for each property.

Visit our website or customer service centre to obtain an animal registration form and registration fees.

## BUILDING

Council is responsible for the administration of building control functions under various regulations and acts that ensure buildings meet relevant building and safety standards for owners, occupiers and the general public.

Before commencing most building projects, a building permit will be required.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## FIRE RESTRICTIONS

The whole of the Shire of Campaspe is within the Northern Country Fire District.

For more information about restrictions, contact the Bushfire information line on 1800 240 667 or check online at [emergency.vic.gov.au](http://emergency.vic.gov.au)

## FOOD SAFETY

Our Environmental Health Officers monitor the production and sale of food in the municipality and encourage you to contact them if you have any problems with sub-standard food or poor food hygiene practices. The role of officers also encompasses an educational focus involving coordinating education programs for food handlers to ensure greater awareness of correct food handling practices.

## RATES

The rates you pay are based on the value of the property you own. They help pay for a broad range of services, programs, facilities and infrastructure across the whole shire – provided for the benefit of residents, businesses and visitors alike.

Rates can be paid using any of the following methods:

- \* In person at any customer service centre
- \* Internet [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)
- \* By BPay / BPay View
- \* By credit card
- \* By mail
- \* By the direct debit payment scheme.

### Rating year

1 July to 30 June

## **Rate payment dates**

In full	15 February
Instalments	30 September
	30 November
	28 February
	31 May

## **Valuations**

Rates are calculated using the Capital Improved Value method (CIV) which measures the value of the land and any improvements. Valuations are carried out across the municipality every two years.

## **Property**

It is your responsibility to notify Council in writing of any changes to ownership or occupation of your property.

## **ROADS AND INFRASTRUCTURE**

Responsibility for local roads rests with Council while Regional Roads Victoria (formerly VicRoads) has responsibility for arterial roads and highways. Other Council infrastructure includes footpaths, kerb and channel, drainage and bridges. The cost of building and maintaining streets, roads and bridges is covered, by rates, grants, special charge schemes and other funding.

To lodge a service request regarding a Council managed road or footpath, you can lodge a request online (Report it Online) anytime, or contact our Call Centre on 1300 666 535 during business hours.

## **STATUTORY PLANNING**

The Statutory Planning Unit handles all types of use and development approvals from a simple garage to houses and units; large commercial and industrial developments.

Planning staff are available by appointment to discuss any proposal prior to lodging an application for a planning permit.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.



# RECREATION AND LEISURE

## INDOOR SPORT STADIUMS

Echuca Sporting Complex	Butcher Street, Echuca	5484 4260
Kyabram Sports & Entertainment Centre	408 Allan Street, Kyabram	5853 2670
Echuca Stadium	High Street, Echuca	5480 6925
Tongala Leisure Centre	Nicholas Drive, Tongala	5859 0835

## LIBRARIES

Campaspe Shire Council provides a free public library service to all areas, including recreational reading, information services (including online resources), home and aged care facility deliveries and children's services (including story time). A Campaspe Library Service membership card can be obtained by visiting your nearest service point and providing proof of identity. You may then use the services at any branch or depot.

### Library Branches

Echuca	Campaspe Library Service, 310 Hare Street, Echuca	5481 2400
Kyabram	19 Lake Road, Kyabram	5481 2867
Rochester	43 Mackay Street, Rochester	5481 2868
Rushworth	33 High Street, Rushworth	5481 2418
Tongala	37 Mangan Street, Tongala	5481 2821

### Library Depots

Colbinabbin	Hall Annexe, Mitchell Street, Colbinabbin	
Girgarre	Girgarre Community Cottage, 27 Olympic Street	5854 6482
Gunbower	Gunbower Primary School, Gunbower	5487 1323
Lockington	Lockington & District Business Centre, 9-11 Lockington Road, Lockington	5486 2683
Stanhope	Stanhope Business Centre, 25 Birdwood Avenue, Stanhope	5857 2866

For further information about the library, including opening hours, visit Council's website or contact the library direct on 5481 2400.

## PERFORMING ART CENTRES

Paramount Cinema & Performing Arts Theatre	392 High Street, Echuca	5482 3399
	Show time information	1900 931 166
Kyabram Plaza Theatre	241 Allan Street, Kyabram	5852 2883

## PUBLIC HALLS

There are 19 halls across the Shire of Campaspe which vary in size and purpose.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## RECREATION RESERVES

There are recreation reserves in every town throughout the Shire of Campaspe which are managed and maintained by appointed Committees of Management.

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## SWIMMING POOLS

Council has eight swimming pools throughout the municipality. Swimming pools provide residents of all ages the opportunity to enjoy social contact, participate in recreational activities such as swimming, water sports and exercise while at the same time being instrumental in the promotion and education of water safety.

Colbinabbin Pool	52 Mitchell Street, Colbinabbin	0427 999 465
Echuca War Memorial Aquatic Centre	Cnr Service & High Streets, Echuca	5483 9698
Kyabram Pool	44 Union Street, Kyabram	0498 878 889
Lockington Pool	5 Burns Street, Lockington	0498 878 787
Rochester Pool	26 Ramsay Street, Rochester	0439 658 786
Rushworth Pool	Geyle Street, Rushworth	0439 690 403
Stanhope Pool	Midland Highway, Stanhope	0439 812 094
Tongala Pool	621 Henderson Road, Tongala	0438 641 822

Further information is available online at [www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au) or by contacting the Call Centre on 1300 666 535.

## TOURISM

The importance of continued growth in tourism in the shire is recognised with the Port of Echuca, the Murray, Goulburn and Campaspe River environs, the Kyabram Fauna Park, Waranga Basin, Lake Cooper and Greens Lake and the State Forest areas, especially at Whroo (gold mining) in the southern part of the shire.

Regional Driving Maps are available on Council's website and information centres covering:

- \* Art Trail Map (public art displays, outdoor murals, silo art, galleries)
- \* Northern Victoria Touring Map (attractions, plus plenty more)
- \* History Trail Map (historical landmarks)
- \* Recreation Trails Map (cycling routes in Echuca Moama)

## **Echuca Moama Visitor Information Centre**

The Visitor Information Centre is located in Heygarth Street near the entrance to the Echuca Moama bridge. The history behind the centre is interesting - the front part of our building was originally a pump station and still has two wells displayed. The centre is annexed to this building, capturing views of the Aquatic Reserve and the Murray River.

Echuca Moama Tourism is the peak tourism body for the area. Tourism employs 1,500 full and part time staff, contributes in excess of \$100 million into the community, caters to some 400,000 visitors per year, and assists in encouraging major franchises to the region - eg Kmart Hub, McDonalds, Subway, Big W etc.

Echuca Moama is proud of its array of tourism developments. Echuca is home of the paddlesteamers and can offer a variety of cruises from one hour to two nights. Echuca has many attractions in the Historic Port Precinct and many others within the district. There are in excess of 7,000 accommodation beds within the shire.

## **Other Tourist Information Services**

Kyabram	The Kyabram Fauna Park has a wide range of brochures and pamphlets promoting the Kyabram area.  Tourist information is available from the Kyabram Town Hall.
Rochester	The Rochester Tourist Information Centre is available at the Rochester Sports Museum at the old railway station in Moore Street, Rochester.
Rushworth	Tourist information is available at the Rushworth Service Centre.
Tongala	Tourist information is available at the Tongala Service Centre.



# CAMPASPE SHIRE COUNCIL RESIDENT SURVEY

## *New Residents Information Kit*



Please place a tick ✓ in the box (or boxes) that most closely match your opinion.

***Thank you for taking the time to help us improve.***

### **1. How did you find out about the New Residents Information Kit?**

- ☐ Visit a Customer Service Centre
  - ☐ Phone Customer Service
  - ☐ Advertisement in the local paper
  - ☐ Story in the local paper
  - ☐ Other: *Please specify*
- 

### **2. Apart from this Kit, what other ways do you find out about council services?**

- ☐ Visit a Customer Service Centre
  - ☐ Phone Customer Service
  - ☐ Council Newsletter – the *Campaspe Times*
  - ☐ Council half page in the local paper
  - ☐ Story in the local paper – Your Council News
  - ☐ Campaspe Shire Council website
  - ☐ Word of mouth
  - ☐ Council Meetings
  - ☐ Personal contact with councillors
  - ☐ None
  - ☐ Other: *Please specify*
- 

### **3. Do you have access to the internet - either from work or home?**

- ☐ Yes
- ☐ No

### **4. How often have you accessed the Campaspe Shire Council website at**

[www.campaspe.vic.gov.au](http://www.campaspe.vic.gov.au)?

- ☐ Weekly
- ☐ Quarterly
- ☐ Less than quarterly
- ☐ Never

### **5. What information did you want from the Kit?**

**(you can tick more than one)**

- ☐ All
  - ☐ Councillors
  - ☐ Service requests
  - ☐ Councillor information
  - ☐ Families and children
  - ☐ Waste and recycling
  - ☐ Council services
  - ☐ Recreation and leisure
  - ☐ Tourism brochures
  - ☐ Other: *Please specify*
- 

### **6. Did the Kit meet your needs?**

- ☐ Yes
- ☐ No

### **7. Approximately how much of the Kit did you read?**

- ☐ None
- ☐ Quarter
- ☐ Half
- ☐ Three quarters
- ☐ All

### **8. How useful is the information in the Kit?**

- ☐ Very good
- ☐ Good
- ☐ Average
- ☐ Poor
- ☐ Very Poor

### **9. How easy to read was the information in the Kit?**

- ☐ Very good
- ☐ Good
- ☐ Average
- ☐ Poor
- ☐ Very Poor

**10. Did this Kit encourage you to:  
(you can tick more than one)**

- ☐ Contact council about a facility or service
- ☐ Use a facility or service listed
- ☐ Contact council about another matter
- ☐ Attend a council meeting
- ☐ Talk with others about council
- ☐ Take no action
- ☐ Other: (please specify)

**11. What other information would you like to see included in future updates of the *Kit*?**

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**12. What is your age group?**

- ☐ 15-19 years
- ☐ 20-35 years
- ☐ 36-45 years
- ☐ 46-60 years
- ☐ 61-75 years
- ☐ 70 years or more

**13. What is your gender?**

- ☐ Female
- ☐ Male

**14. Do you speak a language other than English at home?**

- ☐ Yes
- ☐ No

**15. Which township do you live in?**

- ☐ Echuca
- ☐ Kyabram
- ☐ Tongala
- ☐ Rochester
- ☐ Rushworth
- ☐ Other location \_\_\_\_\_

**Thank you for your time - we appreciate your feedback.**

Once completed, please return this survey, either by:

Mail: PO Box 35, Echuca 3564  
Email: [shire@campaspe.vic.gov.au](mailto:shire@campaspe.vic.gov.au)  
Person: To a Customer Service Centre