

# Access and Inclusion Strategy



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## The Shire of Campaspe is the traditional lands of the Dja Dja Wurrung, Taungurung and Yorta Yorta Peoples.

We respect and acknowledge their unique Aboriginal cultural heritage and pay our respect to their ancestors, descendants and emerging leaders as the Traditional Owners of this country.

We acknowledge their living culture and their unique role in the life of this region.



## Introduction

This strategy demonstrates council's commitment to equal participation for people in our community. The document is a roadmap to a more accessible and supportive Campaspe. This includes not only the built environments, but also the social, economic and natural environments.

This is council's fourth Access and Inclusion Strategy. In developing this document, we have broadened the scope to include additional groups to better respond to the changing nature of our community. Our Access and Inclusion Strategy 2020-26 is an important step towards achieving council's vision:

To be strong, supportive, vibrant and sustainable.

Campaspe Shire Council Plan 2017-21

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#### Why do we have a strategy?

We have prepared this strategy because:

- 1. There are groups in our community who face barriers
  - "We will all likely feel marginalised at some point in our lifetime"
- 2. The whole community benefits if it's inclusive

"The economy is healthier and it's a nicer place to live"

3. Council as an organisation is in a good position to effect change

"We can improve the way we do things, as well as partner with others for change"

The *Victorian Disability Act 2006* also requires local government to prepare a Disability Action Plan. The Act states the purpose of these plans as:

- Reducing barriers for people with disability accessing information, goods, services and facilities;
- Reducing barriers to people with disability obtaining or maintaining employment;
- Promoting inclusion and participation in the community; and
- Achieving tangible changes in attitudes and practices that discriminate against people with disability.

#### What do we mean by barriers?

Barriers are a range of obstacles that can make everyday life more difficult for some people. These might include:

Type of barriers	Examples
Physical	A lack of suitable access to buildings or spaces.
Social	Discriminatory attitudes and behaviours towards certain groups.
Economic	A lack of finances preventing participation in everyday life.
Circumstantial	Low English skills, or acquiring a mental health condition.

We can all do more to remove these barriers. Some examples:

- Some examples.
- Modify our buildings so anyone can freely enter and move about.
- Change our behaviour and attitude so others feel safe and accepted.
- Consider a more diverse range of candidates when we employ.
- Rethink how we provide information, so anyone can understand and benefit.

### How did we prepare this strategy?

To prepare this strategy, we have:

- 1. Reviewed our previous strategy
  - for its strengths and weaknesses.
- 2. Examined other councils' documents
  - to identify 'best practice'.
- 3. Updated our understanding
  - of changes to legislation.
- 4. Reconsidered our perceptions
  - of who the strategy could benefit.
- 5. Consulted
  - with our community and stakeholders.

Our consultation has included:

- Council staff Forums with council staff who work closely with customers or local communities.
- Sector stakeholders Forums with 'subject matter experts', such as agencies and health service providers.
- General public Testing of ideas to gauge consistency with community perceptions. This included a
  public survey distributed to user groups and 'pop up' engagement sessions in three towns. 190 surveys
  were completed.



Disability Action Plans are required by law under the *Victorian Disability Act 2006*. In previous plans, we made improving access for people with disability our sole focus.

Our last plan in 2015 looked a little wider to include:

- Culturally and linguistically diverse communities (CALD); and
- People experiencing financial hardship

In this strategy, we have broadened our scope. A recurring theme during consultation was a desire to widen the project's focus to better respond to the changing nature of our community.

Improving access and inclusion for people with disability remains at the centre of this strategy. In developing this strategy, we have had the opportunity to consider a more holistic concept of inclusiveness. This strategy acknowledges there are a range of people and groups who experience barriers to equal participation.

There have also been a range of changes in the environment to influence this perception. These include:

- The changing nature of council services.
- The changing nature of funding available to council.
- Inconsistent funding of services for different groups across the shire.
- The rollout of the National Disability Insurance Scheme.
- Through immigration, Campaspe is welcoming people from different backgrounds.
- Growth in people from low socio-economic backgrounds experiencing financial hardship.
- A changing economic environment.
- An increase in community awareness of mental illness and the need for services.
- The needs of people who have experienced domestic violence.
- Young people (aged 12-25) identifying a lack of social connectedness and poor employment opportunities.
- Campaspe's older population.
- Growing opportunities for partnerships with the Aboriginal and Torres Strait Islander community.
- Growing community understanding of barriers and needs within the LGBTIQ+ community.

These groups are called our Communities of Priority.





## People with Disability

The *Disability Discrimination Act* 1992 describes a disability as 'an impairment of a physical, sensory, intellectual and cognitive and psychiatric nature'.

People can have a permanent or temporary disability. Disability can be present from birth, or something that is acquired at some point in our life. Our understanding of disability continues to evolve and improve. Most of us will be affected by some form of disability within our lifetime.

In Campaspe, **21.3%** of people have a permanent disability, another **6%** have a temporary disability. This means that **one in four** have a disability.



#### Why include People with Disability?

The likelihood of disability increases with age

of people over 65

over 65 years of age have a disability.

81% of people

over 84 years old have a disability.

Australia ranks

27th
Lowest

among developed countries for the relative income of people with disability. Workforce participation for people with disability is low at around

54%

This compares to

83%

for people without a disability.

1.2
Million

people with disability report

report difficulties using public transport. 90% of women

with intellectual disability have been sexually abused.

#### Some of the barriers People with Disability face

- Physical access to public spaces, buildings, sporting event and transport
- · Getting employment that's suitable
- Accessing the services needed

#### Where there's improvement

Since 2013, the National Disability Insurance Scheme (NDIS) has progressively been rolled out across Australia. The NDIS is Australia's first nation-wide system to coordinate disability services.



## Aborignal and Torres Strait Islander Peoples

Campaspe is in Yorta Yorta, Dja Dja Wurrung and Taungurung country. Aboriginal people's physical and spiritual connection with Australia extends back more than 40,000 years.

Around 870 people in Campaspe identify as Aboriginal and/or Torres Strait Islander. This is **2.4%** of the population, which is higher than the state average of **0.8%**.





10 years

less than non-Indigenous Nationally, just over half

52.2%

of Aboriginal and Torres Strait Islander people aged between

15 & 64 years were

not

employed in 2012-13

## Around half

of all Aboriginal and Torres Strait Islander people aged

15 years & over

have some form of disability.



Around 1 in 12

Aboriginal and Torres Strait Islander adults are part of the

**Stolen**Generations

Older
Aborignal
and Torres
Strait Islander
Peoples are
almost

3 times more likely

than non-Indigenous people to need assistance with daily

#### Some of the barriers Aboriginal and Torres Strait Islander Peoples face

- Discriminatory attitudes and stigmas
- Inter-generational trauma
- Language and shared understanding
- Accessing culturally appropriate information and services
- Engagement with education and employment opportunities

#### Where there's improvement

**41.7%** of 15 to 24 year olds who identified as Aboriginal and/or Torres Strait Islander were attending an educational institution. This is an increase from **38.3%** in 2011.





# Culturally Diverse Communities

**6.3%** of our population was born overseas and **2.8%** were from a non-English speaking background. This is lower than the state average. The main non-English speaking country of birth is Italy.

Between 2006 and 2011, the number of people in Campaspe:

- born overseas increased by 11.2%.
- from a non-English speaking background increased by 16%.



#### Why include Culturally Diverse Communities?

16% of Australians

reported discrimination because of their

skin colour ethnic origin religion 6%

reported

## physical attacks

based on their race and/or traditional dress.

People born in countries where English is not the main language are:

#### 3 times

as likely to experience workplace discrimination.

#### 2 times

as likely to experience discrimination in education.

#### 4 times

as likely to experience discrimination in policing and housing.

# Around 35%

of recent migrants said they faced hurdles finding their first job, due to:

A lack of Australian work experience or local connections.

Language difficulties.

Difficulties having their skills or qualifications recognised

## Some of the barriers Culturally Diverse Communities face

- Discriminatory attitudes and stigmas
- Accessing education and employment
- Accessing culturally-relevant information and services

#### Where there's improvement

The vast majority of Australians (84%) believe that multiculturalism has been good for Australia.



## LGBTIQ+

LGBTIQ+ is the acronym used to describe people who identify as either Lesbian, Gay, Bi-sexual, Transgender, Intersex, Queer or other diverse sexual orientation or gender identity. This broad group includes approximately 11% of Australians.

In 2013, the *Sex Discrimination Act 1984* was changed to prohibit discrimination because of a person's sexual orientation or gender identity.



#### Why include LGBTIQ+?

61%

of young LGBTIQ+ people report experiencing verbal homophobic abuse.

18% report physical homophobic abuse.

80%

of homophobic bullying involving young LGBTIQ+ people occurs

at school

LGBTIQ+ people are

times more likely

to experience depression compared to the broader population. Fear of discrimination means that

39%

of LGBTIQ+ people hide their sexuality or gender identity

at work

In council's community survey

65%

of LGBTIQ+ identifying respondents said they felt

socially isolated

## Some of the barriers LGBTIQ+ people face

- Discriminatory attitudes and stigmas
- Accessing support services and information

#### Where there's improvement

From 9 December 2017, sex or gender no longer affects the right to marry under Australian law and same-sex marriage became legal in Australia.

Campaspe Shire Council publicly supported marriage equality in 2017.



## Youth

Council's youth services focus on the 12-25 age bracket. The issues affecting young people can vary enormously across this age group.

Negative circumstances facing youth will often impact on the remainder of their lives. It can affect their health, employment and wellbeing as adults.

Some young people from vulnerable groups need particular assistance to make sure their rights are protected, such as:

- Young people experiencing homelessness or living in out-of-home care.
- Young people with mental health issues or disability.
- Aboriginal and Torres Strait Islander youth.



#### Why include Youth?

Around 27% of students are affected by bullying at school.

18-24
year olds have the
highest
prevalence
of mental illness

of any age group

Around
1 in 5
young people
(15-19 years old)
meet the criteria for a probable serious mental illness.

1 in 3
people accessing
homelessness
services were
under the age of
18
in
2011-12

#### Some of the barriers Youth face

- Lack of independence to make decisions
- Access to services and information
- Financial barriers

#### Where there's improvement

Most children say they are able to get support from outside their household in times of crisis.



## People with Mental Illness

In Australia, mental illness is very common and almost half the population will experience a mental illness in their lifetime.

The most common mental illnesses are depression, anxiety and substance use disorder. These three types of mental illnesses often occur in combination.

Accessing mental health support services can be a challenge in rural and regional Australia. Stigma and lack of understanding can often prevent people from seeking help.



#### Why include People with Mental Illness

In any year

1 in 5

Australians aged

16-85

experience a mental illness.

1 in 7

Australians
will
experience
depression
in their
lifetime.

Every day

at least 6

Australians die from suicide.
A further

30

will attempt suicide.

Around
1 in 20

Australians
has an
addiction or
substance
abuse

problem.

In council's community survey, only

46%
of people with mental illness felt they could easily access services and support.

#### Some of the barriers People with Mental Illness face

- Access to support services
- Getting employment that's suitable
- Financial barriers
- Stigma and poor community understanding

#### Where there's improvement

Nearly **9 in 10** Australians say the country has become more accepting and understanding of mental health issues over the past five to ten years.



## Older People

Campaspe, like many areas of Australia, has an aging population. By 2050, around one quarter of all Australians will be aged 65 years and over. As a retirement area, Campaspe will likely have an even higher proportion of older people.

In 2004, the *Age Discrimination Act* came into effect. The Act makes it unlawful to treat people unfairly on the basis of their age. It also highlights the need to tackle negative stereotypes that can lead to age discrimination.



#### Why include Older People?

Around 35%

of Australians aged between 55 and 64 years say they have experienced age discrimination including:

- Being turned down for a job.
- Being ignored or treated rudely.
- Having jokes made about their age.

1 in 5

Australians aged

**50** 

years or over say that age is a major barrier to finding a job. Approximately

80%

of all Australians aged

65 and over rely on the

aged pension

More than

1 in 4

older Australians live in

poverty

People aged

65 and over

7%

of the homeless population

#### Some of the barriers Older People face

- Discriminatory attitudes and stigmas
- Getting employment that's suitable
- Keeping up with technological and social changes
- Physical access to public spaces and buildings
- Financial barriers

#### Where there's improvement

Australians enjoy one of the highest life expectancies in the world. Men today live nearly 80 years and women live 84 years, both up 25 years from a century ago.



### Women

Women continue to experience inequality in many parts of their lives, despite sexual discrimination being illegal. This can limit the choices and opportunities available to them.

Australia has made significant strides towards gender equality, however the workforce still remains highly segregated by gender. Women still earn less than men on average.

Changing gender stereotypes can often be challenging in rural and regional Australia.



#### Why include Women?

The national gender pay gap is

15.3%

t has emained petween

15% &19%

> for the past two decades.

In 2015-16
the average
Australian
woman
retired with
\$113,660

Less

superannuation than the average man. More than half of women aged

18 or older have experienced sexual

harassment

At least

1 in 3

Australian
women has
experienced

physical
Or
sexual
violence
in her lifetime.

In 2017
Australia was ranked

35th
out of

144
on a global index measuring
gender equality

#### Some of the barriers Women face

- Discriminatory attitudes
- Gender stereotypes
- Financial barriers
- Personal safety

#### Where there's improvement

The number of women on the Boards of ASX-listed companies grew from **8.3%** in 2009 to **26.2%** in 2017.





# People with Social Disadvantage

In general, people from poorer social or economic circumstances:

- are at greater risk of poor health
- have higher rates of illness, disability and death; and
- live shorter lives than those who are more advantaged.

Campaspe has a relatively high proportion of people who are socially disadvantaged.



#### Why include People with Social Disadvantage?

The Shire of Campaspe has a SEIFA

(Socio-Economic Indexes for Areas) score of

96/ This is below the Australian

1000

average of

Campaspe ranks only

**57th** out of 79

Victorian municipalities for relative advantage. 3252

people in Campaspe were identified

needing assistance

In council's community survey, only

48%

of people experiencing financial hardship felt they could easily access services and support.

73% felt that employment opportunities were not readily available to them.

**15%** said they had experienced financial hardship.

Across Campaspe only

24.9%

of adults completed

Year 12 or equivalent.

Compared with 31.5% for regional

## Some of the barriers People with Social Disadvantage face

- Financial barriers
- Accessing education and employment
- Accessing the services they need

#### Where there's improvement

Campaspe's SEIFA index moved up from **947** in 2011 to **967** in 2016. This means that relative advantage (compared to other areas) has improved.



## Our Framework For Change

Based on the information gathered from stakeholders and our acquired knowledge, we have developed a framework to respond to the challenges faced by our **Communities of Priority**.

Council has a number of roles and duties, which are set out in legislation. Sometimes council delivers specific services, while sometimes it acts as an advocate or partner to encourage other levels of government or organisations to assist.

Our framework has four layers that will guide council's activities over the coming four year period:

- Our overall vision for access and inclusiveness
- The **outcomes** we want to see
- Strategies for effecting change
- · Specific actions we will implement

#### **Our Vision**

Campaspe enables communities to be accessible, inclusive and equitable.

#### **Our communities:**

- Feel socially included
- Have equitable physical access
- Are engaged and respected
- Have increased satisfaction with council services

#### **The Outcomes We Want**

#### Council is:

- Adaptive and flexible to the need of the Communities of Priority
- Effective in delivering appropriate services and infrastructure
- Aware to the needs of our Communities of Priority

#### Our partners:

- Identify council as a supportive partner
- Consider council an effective advocate/ stakeholder

Strategy 1 - Plan and deliver council services that enable access and inclusion. Strategy 2 - Ensure council's decision making processes include participation by, and consideration for, Campaspe's Communities of Priority.

Strategy 3 -Advocate for the needs of council's identified Communities of Priority. Strategy 4 - Develop and maintain partnerships with groups that support the needs of council's identified Communities of Priority.

**Actions** 

**Actions** 

**Actions** 

**Actions** 

#### **Vision**

This vision is long-term. Council understands that this current strategy is just one step towards achieving this vision. It is intended that this vision will carry through to subsequent versions of this document, to ensure that we continue to work towards a common goal.

Underlying council's vision is an understanding that the pathway to equal participation requires the progressive elimination of barriers.

#### **Outcomes**

The outcomes are intended to be measurable indicators. Council's 2019 community survey provides a starting point to measure success. Further consultation and evaluation will indicate whether this strategy is achieving its intended outcomes for access and inclusion.

#### **Strategies**

Strategies identify the types of things we can do to achieve our desired outcomes.

Four strategies have been developed acknowledging council's legislated roles and capacity to effect change.

#### **Actions**

The four strategies directly inform the specific day-to-day **actions** council will implement over the life of this document. The Action Plan is intended to be dynamic, and will be updated over the life of this strategy to ensure council's response remains current.



## References

The following legislative documents underpin the development of this strategy:

- Victorian Disability Act 2006
- Charter of Human Rights and Responsibilities Act 2006
- Local Government Act 1989
- State Disability Plan 2017-20

#### Additional information and data has been sourced from:

- https://quickstats.censusdata.abs.gov.au/census\_services/getproduct/census/2016/quickstat/ LGA21370
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